

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/029027-2021>

Tender

## **Framework Agreement for Telephony Services for Schools**

Norfolk County Council

F02: Contract notice

Notice identifier: 2021/S 000-029027

Procurement identifier (OCID): ocds-h6vhtk-02e7f2

Published 22 November 2021, 12:17pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Norfolk County Council

County Hall, Martineau lane

Norwich

#### **Email**

[sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH15 - Norwich and East Norfolk

#### **Internet address(es)**

Main address

[www.norfolk.gov.uk](http://www.norfolk.gov.uk)

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Framework Agreement for Telephony Services for Schools

Reference number

NCCT42265

#### **II.1.2) Main CPV code**

- 64210000 - Telephone and data transmission services

#### **II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

ICT Solutions have been supporting ICT in Norfolk schools since 1990, currently providing varying levels of support to more than 400 schools, academies and other learning services. ICT Solutions requires partners to supply and install telephone systems and telephone line services suitable for educational environments. The Council is seeking to enter into a framework agreement for the supply, installation, management, maintenance, technical architecture, system design and project management associated with the provision of these services.

### **II.1.5) Estimated total value**

Value excluding VAT: £250,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

### **II.2.4) Description of the procurement**

ICT Solutions have been supporting ICT in Norfolk schools since 1990, currently providing varying levels of support to more than 400 schools, academies and other learning services. ICT Solutions requires partners to supply and install telephone systems and telephone line services suitable for educational environments. The Council is seeking to enter into a framework agreement for the supply, installation, management, maintenance, technical architecture, system design and project management associated with the provision of these services.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £250,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 7

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The framework agreement will run for 4 years.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-024709](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

17 January 2022

Local time

11:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

17 January 2022

Local time

11:02am

---

### **Section VI. Complementary information**

#### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

Norfolk County Council

Norwich

Country

United Kingdom