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Tender

## **Front Door Service**

Sunderland City Council

F02: Contract notice

Notice identifier: 2023/S 000-029015

Procurement identifier (OCID): ocds-h6vhtk-040739

Published 2 October 2023, 4:12pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Sunderland City Council

City Hall, Plater Way

Sunderland

SR1 3AD

#### **Contact**

Mrs Michelle Soppitt

#### **Email**

[michelle.soppitt@sunderland.gov.uk](mailto:michelle.soppitt@sunderland.gov.uk)

#### **Telephone**

+44 1915612368

#### **Country**

United Kingdom

**Region code**

UKC23 - Sunderland

**Internet address(es)**

Main address

<http://www.sunderland.gov.uk/>

Buyer's address

<http://www.sunderland.gov.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.nepo.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.nepo.org/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Other activity

Service under social and specific services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Front Door Service

Reference number

DN692132

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The service will offer a streamlined pathway into early intervention and prevention services for adults in the City with a single point of contact within Adult Social Care Services to provide access to advice, information and guidance, early interventions and a low-level community-based support that can be delivered alongside other services.

Examples of this community-based support will include (but not limited to) services to prevent social isolation such as virtual companionship and community groups.

Please refer to the service specification for full details

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,604,218

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland City Council

### **II.2.4) Description of the procurement**

The service will offer a streamlined pathway into early intervention and prevention services for adults in the City with a single point of contact within Adult Social Care Services to provide access to advice, information and guidance, early interventions and a low-level community-based support that can be delivered alongside other services.

Examples of this community-based support will include (but not limited to) services to prevent social isolation such as virtual companionship and community groups.

Please refer to the service specification for full details

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £3,604,218

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

72

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

None

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Selection Questionnaire included as part of the evaluation

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

26 October 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

26 October 2023

Local time

12:00pm

Place

Sunderland City Council City Hall

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

none

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Sunderland City Council

Sunderland

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Sunderland City Council

Sunderland

Country

United Kingdom