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Tender

Front Door Service

Sunderland City Council

F02: Contract notice

Notice identifier: 2023/S 000-029015

Procurement identifier (OCID): ocds-h6vhtk-040739

Published 2 October 2023, 4:12pm

Section I: Contracting authority

I.1) Name and addresses

Sunderland City Council

City Hall, Plater Way

Sunderland

SR1 3AD

Contact

Mrs Michelle Soppitt

Email

michelle.soppitt@sunderland.gov.uk

Telephone

+44 1915612368

Country

United Kingdom

Region code

UKC23 - Sunderland

Internet address(es)

Main address

<http://www.sunderland.gov.uk/>

Buyer's address

<http://www.sunderland.gov.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.nepo.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.nepo.org/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Service under social and specific services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Front Door Service

Reference number

DN692132

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The service will offer a streamlined pathway into early intervention and prevention services for adults in the City with a single point of contact within Adult Social Care Services to provide access to advice, information and guidance, early interventions and a low-level community-based support that can be delivered alongside other services.

Examples of this community-based support will include (but not limited to) services to prevent social isolation such as virtual companionship and community groups.

Please refer to the service specification for full details

II.1.5) Estimated total value

Value excluding VAT: £3,604,218

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland City Council

II.2.4) Description of the procurement

The service will offer a streamlined pathway into early intervention and prevention services for adults in the City with a single point of contact within Adult Social Care Services to provide access to advice, information and guidance, early interventions and a low-level community-based support that can be delivered alongside other services.

Examples of this community-based support will include (but not limited to) services to prevent social isolation such as virtual companionship and community groups.

Please refer to the service specification for full details

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,604,218

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

None

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Selection Questionnaire included as part of the evaluation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

26 October 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

26 October 2023

Local time

12:00pm

Place

Sunderland City Council City Hall

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

none

VI.4) Procedures for review

VI.4.1) Review body

Sunderland City Council

Sunderland

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Sunderland City Council

Sunderland

Country

United Kingdom