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Contract

Income Management System

Norwich City Council

F03: Contract award notice

Notice identifier: 2024/S 000-029011

Procurement identifier (OCID): ocds-h6vhtk-0499c2

Published 10 September 2024, 5:17pm

Section I: Contracting authority

I.1) Name and addresses

Norwich City Council

City Hall

NORWICH

NR21NH

Contact

Procurement Team

Email

procurement@norwich.gov.uk

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.norwich.gov.uk/site/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Income Management System

Reference number

NRW/20648

II.1.2) Main CPV code

- 72200000 - Software programming and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Income Management System.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £493,858

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norwich

II.2.4) Description of the procurement

An Income Management Cloud-hosted system that provides the council with a payment solution for peace of mind when taking and processing payments from customers via credit and debit cards.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Under the terms of the framework agreement of Back Office Software (RM6194) with CCS, a Direct Award procedure is permitted to the most suitable supplier on the provision that the authority has followed its own internal governance requirements.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

NRW/20648

Title

Income Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 August 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Limited

Southbank Central, 30 Stamford Street

London

SE1 9LQ

Country

United Kingdom

NUTS code

- UKI - London

Companies House

01628868

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £493,858

Total value of the contract/lot: £493,858

Section VI. Complementary information

VI.3) Additional information

Contract is a call-off from Back Office Software Framework (ref: RM6194) via Crown Commercial Services (CCS). Software as a Service (SaaS) solutions for back office applications, for deploying either in the cloud, on premise or hybrid. Available for all public sector organisations.

VI.4) Procedures for review

VI.4.1) Review body

Norwich City Council

City Hall, St Peters Street

Norwich

NR2 1NH

Country

United Kingdom