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Contract

Retail and Event Catering Services at Imperial War Museums (IWM)

Imperial War Museum

F03: Contract award notice

Notice identifier: 2025/S 000-029010

Procurement identifier (OCID): ocds-h6vhtk-043480

Published 2 June 2025, 10:05am

Section I: Contracting authority

I.1) Name and addresses

Imperial War Museum

IWM London, Lambeth Road

London

SE1 6HZ

Contact

Olly Clifford

Email

oclifford@iwm.org.uk

Telephone

+44 2074165000

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.iwm.org.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Retail and Event Catering Services at Imperial War Museums (IWM)

Reference number

2324/COM/3226

II.1.2) Main CPV code

- 55520000 - Catering services

II.1.3) Type of contract

Services

II.1.4) Short description

Retail and Event Catering Services at Imperial War Museums (IWM). Estimated total value is based on the combined total of all IWM sites for the first five years of the contract and represents revenue only.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £37,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Retail and Event Catering Services at Imperial War Museums (IWM)

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-sourcing.com/tenders/UK-title/V7JNHGHR47>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-002570](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2024

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

COMPASS CONTRACT SERVICES (U.K.) LIMITED

Parklands Court

Birmingham

B45 9PZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02114954

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £37,000,000

Total value of the contract/lot: £37,000,000

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=953535209> GO

Reference: GO-202562-PRO-30830983

VI.4) Procedures for review

VI.4.1) Review body

Imperial War Museum

London

SE1 6HZ

Telephone

+44 2074165000

Country

United Kingdom