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Contract

## **Retail and Event Catering Services at Imperial War Museums (IWM)**

Imperial War Museum

F03: Contract award notice

Notice identifier: 2025/S 000-029010

Procurement identifier (OCID): ocids-h6vhtk-043480

Published 2 June 2025, 10:05am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Imperial War Museum

IWM London, Lambeth Road

London

SE1 6HZ

#### **Contact**

Olly Clifford

#### **Email**

[occlifford@iwm.org.uk](mailto:occlifford@iwm.org.uk)

#### **Telephone**

+44 2074165000

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.iwm.org.uk](http://www.iwm.org.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Recreation, culture and religion

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Retail and Event Catering Services at Imperial War Museums (IWM)

Reference number

2324/COM/3226

**II.1.2) Main CPV code**

- 55520000 - Catering services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Retail and Event Catering Services at Imperial War Museums (IWM). Estimated total value is based on the combined total of all IWM sites for the first five years of the contract

and represents revenue only.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £37,000,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

Retail and Event Catering Services at Imperial War Museums (IWM)

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://www.delta-sourcing.com/tenders/UK-title/V7JNHGHR47>

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-002570](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

COMPASS CONTRACT SERVICES (U.K.) LIMITED

Parklands Court

Birmingham

B45 9PZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02114954

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £37,000,000

Total value of the contract/lot: £37,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=953535209> GO

Reference: GO-202562-PRO-30830983

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Imperial War Museum

London

SE1 6HZ

Telephone

+44 2074165000

Country

United Kingdom