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Planning

Multi-operator Fare Capping System

West Midlands Combined Authority

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-029004

Procurement identifier (OCID): ocids-h6vhtk-040731

Published 2 October 2023, 3:45pm

Section I: Contracting authority

I.1) Name and addresses

West Midlands Combined Authority

16 Summer Lane

Birmingham

B19 3SD

Contact

Procurement Team

Email

procurement.team@wmca.org.uk

Telephone

+44 3453036760

Country

United Kingdom

Region code

UKG - West Midlands (England)

Internet address(es)

Main address

www.wmca.org.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://wmca.bravosolution.co.uk/web/login.html>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Multi-operator Fare Capping System

Reference number

03550-2021

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Purchaser intends to introduce a fare capping solution that will enable the capping of Customer fares. Customers will be able to travel using their cEMV Contactless Payment Card across multi-mode, multi-operator journeys in the knowledge that they will only be charged the Best Value Fare for their journey/s, not exceeding the maximum charge (the "fare cap"), irrelevant of the number of journeys made.

II.1.5) Estimated total value

Value excluding VAT: £10,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

West Midlands Combined Authority is acting as the contracting authority for this procurement working collaboratively with the Project Coral consortium of transport operators. The contract will be managed under a collaborative structure supported by West Midlands Combined Authority and the Project Coral entities. The solution developed as a result of this procurement is intended to be rolled out in the West Midlands and nationally beyond that. The entities who access the solution as a result of its roll out (including contracting authorities and utilities) are to be detailed at Contract Notice

The Purchaser intends to introduce a fare capping solution that will enable the capping of Customer fares. Customers will be able to travel using their cEMV Contactless Payment Card across multi-mode, multi-operator journeys in the knowledge that they will only be charged the Best Value Fare for their journey/s, not exceeding the maximum charge (the "fare cap"), irrelevant of the number of journeys made. The solution will need to work seamlessly with the existing ecosystem of Transport Operators' ticketing and revenue collection systems, aggregating the collected data to identify where Customers reach the multi-operator fare cap. This solution will be designed such that it can be utilised to deliver fare capping across the regions of England. The initial focus will be on implementing a solution across Buses and Trams in England, but longer-term expectations are that it will include rail services and it may be extended to cover other transport services (e.g. cycle-hire, micro-mobility and parking), including in regions beyond England and the solution should be developed with this understanding.

The WMCA expects to procure a service provider through a Competitive Procedure with Negotiation ('CPN') process pursuant to the Public Contracts Regulations 2015. This will be awarded as a Services Contract.

II.3) Estimated date of publication of contract notice

17 November 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Further key detail around expressing an interest in this exercise are listed below:

Portal Website: <https://wmca.bravosolution.co.uk>

PIN Title: Multi-operator Fare Capping System

Bravo Solution Project Reference: Project_724

Once registered, please access Project_724 on our e-tendering portal and respond to PQQ_186 Multi-operator Fare Capping System (Supplier Engagement- not evaluated). This is not a formal PQQ or expression of interest in a tender exercise, it is to be used purely for suppliers to submit general information to WMCA and to express interest in taking part in pre-tender market engagement live event to be held on the 23rd October 2023 at the following location-

The Studio Birmingham

7 Cannon Street

Birmingham

B2 5EP

The supplier engagement event will take place from 10am to 1pm and will be recorded. This recording will be made available for those suppliers who have registered via our PQQ, but cannot attend the live event.

Following the event, supplier feedback will be considered and built into the wider tender opportunity, which is expected to be published around 17th November 2023. Please note, suppliers who do not attend and contribute to the live event will not be precluded from bidding for this work when the final tender is published.

Please fill in the Qualification Envelope (Bravo Reference: PQQ_186, Multi-operator Fare Capping System (Supplier Engagement- not evaluated) by the closing date of 16th October 2023 by 17:00pm. Please note any late responses will not be accepted.