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Tender

## **GR/CEN/Tenant Energy Advice Service**

Bristol City Council

F02: Contract notice

Notice identifier: 2024/S 000-028960

Procurement identifier (OCID): ocds-h6vhtk-0499a5

Published 10 September 2024, 2:08pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Bristol City Council

Bristol City Council, P O Box 3176

BRISTOL

BS3 9FS

#### **Contact**

Mr Karl Oakley

#### **Email**

[karl.oakley@bristol.gov.uk](mailto:karl.oakley@bristol.gov.uk)

#### **Telephone**

+44 0

#### **Country**

United Kingdom

**Region code**

UKK11 - Bristol, City of

**Internet address(es)**

Main address

<https://www.bristol.gov.uk/>

Buyer's address

<https://www.bristol.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=f03deae7-354b-ef11-812d-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=f03deae7-354b-ef11-812d-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

GR/CEN/Tenant Energy Advice Service

Reference number

DN727722

#### **II.1.2) Main CPV code**

- 71310000 - Consultative engineering and construction services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

3.1 HLS is looking to obtain resources of one service provider or consortium, to supply a complete Tenant Energy Advice service (TEA). The TEA service will be available to all Bristol City Council tenants with no eligibility criteria.

3.2 The service should be available to any tenant who requests energy advice, but it should seek to target the following groups (N.B. this list is not exhaustive and may vary over the course of the contract):

- Older people
- People with physical health issues
- People with mental health issues
- People who are known to the council as being vulnerable for any other reason than the above
- People who are known as having previously requested their gas supply to be capped off
- People who have refused the offer of new central heating or other energy works
- People who are known to be in rent arrears and are therefore likely to be in arrears with other household bills

3.3 The advice service should include, but is not limited to, the following energy topics:

- Reducing fuel debt
- Switching supplier to reduce energy bills
- Making best use of heating systems to reduce energy consumption and maintain a warm and healthy home
- Claiming fuel discounts and grants (e.g. Warm Home Discount)
- Minimising damp, mould and condensation through behavioural changes

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK11 - Bristol, City of

#### **II.2.4) Description of the procurement**

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#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £650,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

4 November 2024

End date

3 November 2028

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

30 September 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

30 September 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Bristol Magistrates Court

Marlborough Street

Bristol

BS1 3NU

Country

United Kingdom