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Tender

GR/CEN/Tenant Energy Advice Service

Bristol City Council

F02: Contract notice

Notice identifier: 2024/S 000-028960

Procurement identifier (OCID): ocds-h6vhtk-0499a5

Published 10 September 2024, 2:08pm

Section I: Contracting authority

I.1) Name and addresses

Bristol City Council

Bristol City Council, P O Box 3176

BRISTOL

BS3 9FS

Contact

Mr Karl Oakley

Email

karl.oakley@bristol.gov.uk

Telephone

+44 0

Country

United Kingdom

Region code

UKK11 - Bristol, City of

Internet address(es)

Main address

<https://www.bristol.gov.uk/>

Buyer's address

<https://www.bristol.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=f03deae7-354b-ef11-812d-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=f03deae7-354b-ef11-812d-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GR/CEN/Tenant Energy Advice Service

Reference number

DN727722

II.1.2) Main CPV code

- 71310000 - Consultative engineering and construction services

II.1.3) Type of contract

Services

II.1.4) Short description

3.1 HLS is looking to obtain resources of one service provider or consortium, to supply a complete Tenant Energy Advice service (TEA). The TEA service will be available to all Bristol City Council tenants with no eligibility criteria.

3.2 The service should be available to any tenant who requests energy advice, but it should seek to target the following groups (N.B. this list is not exhaustive and may vary over the course of the contract):

- Older people
- People with physical health issues
- People with mental health issues
- People who are known to the council as being vulnerable for any other reason than the above
- People who are known as having previously requested their gas supply to be capped off
- People who have refused the offer of new central heating or other energy works
- People who are known to be in rent arrears and are therefore likely to be in arrears with other household bills

3.3 The advice service should include, but is not limited to, the following energy topics:

- Reducing fuel debt
- Switching supplier to reduce energy bills
- Making best use of heating systems to reduce energy consumption and maintain a warm and healthy home
- Claiming fuel discounts and grants (e.g. Warm Home Discount)
- Minimising damp, mould and condensation through behavioural changes

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK11 - Bristol, City of

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £650,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

4 November 2024

End date

3 November 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 September 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

30 September 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Bristol Magistrates Court

Marlborough Street

Bristol

BS1 3NU

Country

United Kingdom