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Contract

## **ASC0294 - Carers Support Service**

Leicester City Council

F03: Contract award notice

Notice identifier: 2024/S 000-028952

Procurement identifier (OCID): ocds-h6vhtk-043679

Published 10 September 2024, 1:47pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

#### **Contact**

Mr Muhammad Sidat

#### **Email**

[procurement-asc@leicester.gov.uk](mailto:procurement-asc@leicester.gov.uk)

#### **Telephone**

+44 1164543325

#### **Country**

United Kingdom

**Region code**

UKF - East Midlands (England)

**Internet address(es)**

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

ASC0294 - Carers Support Service

Reference number

DN661951

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Leicester City Council ('the Authority') invited tenders for the provision of a Carer Support Service for Leicester. The Carers Support Service aims to achieve the following for all carers living or caring for someone that lives in Leicester:

- Support the health and wellbeing of adult carers over the age of 18 (and those young adult carers in transition), and ensure they are helped emotionally and practically, to meet their caring responsibilities and lead fulfilling independent lives.
- Help carers sustain their caring role thereby helping to prevent, reduce and delay the need for more intensive support.
- Educate health and social care organisations in Leicester in relation to the importance of identifying carers early on in their caring journey, promote the various strands of support that are offered by the service in order to prevent carer needs escalating.

The Contract will be for an initial period of 3 years to commence on 1st July 2024, with an option to extend, subject to satisfactory performance outcomes and agreement by the Authority, for a further period, or periods, up to a total of 2 years, taking the contract term to a maximum of 5 years up to 30th June 2029.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £768,995

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services
- 75200000 - Provision of services to the community

#### **II.2.3) Place of performance**

NUTS codes

- UKF - East Midlands (England)

#### **II.2.4) Description of the procurement**

The service is based on current and known funding allocations. These could alter through the life of the contract in light of changes in future local and central government funding. The contract value assigned to this service is £153,899 per annum, £769,495 for the full 5 year contract period.

The Invitation to Tender document and its appendices and all other documentation issued to Tenderers set out the details of the Authority's requirements and how to submit Tenders.

The Authority conducted this procurement under the Light Touch Regime for Social and Other Specific Services, as set out in the Public Contracts Regulations 2015 (PCR), at Section 7 (Regulations 74 to 77) and Schedule 3. The procurement process was similar to that of an Open procedure, however, unlike an Open Procedure, the process included the flexibility, as allowed under the Light Touch Regime with various evaluation stages as detailed within the Invitation to Tender documentation.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-003411](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 May 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 11

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

AGE UK LEICESTER SHIRE AND RUTLAND

Leicester

LE1 7LA

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £768,995

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The Authority held an Online Tender Information Session conducted via Microsoft Teams on 14th February 2024 between 10:00 am to 11.30 pm. Further information on how to register for this session was contained within the ITT documentation.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Construction and Technology Court (Queens Bench Division) (Branch of High Court of Justice)

Priory Courts, 33 Bull Street

Birmingham

B4 6DS

Telephone

+44 1216814441

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

Country

United Kingdom