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Contract

ASC0294 - Carers Support Service

Leicester City Council

F03: Contract award notice

Notice identifier: 2024/S 000-028952

Procurement identifier (OCID): ocids-h6vhtk-043679

Published 10 September 2024, 1:47pm

Section I: Contracting authority

I.1) Name and addresses

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

Contact

Mr Muhammad Sidat

Email

procurement-asc@leicester.gov.uk

Telephone

+44 1164543325

Country

United Kingdom

Region code

UKF - East Midlands (England)

Internet address(es)

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ASC0294 - Carers Support Service

Reference number

DN661951

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Leicester City Council ('the Authority') invited tenders for the provision of a Carer Support Service for Leicester. The Carers Support Service aims to achieve the following for all carers living or caring for someone that lives in Leicester:

- Support the health and wellbeing of adult carers over the age of 18 (and those young adult carers in transition), and ensure they are helped emotionally and practically, to meet their caring responsibilities and lead fulfilling independent lives.
- Help carers sustain their caring role thereby helping to prevent, reduce and delay the need for more intensive support.
- Educate health and social care organisations in Leicester in relation to the importance of identifying carers early on in their caring journey, promote the various strands of support that are offered by the service in order to prevent carer needs escalating.

The Contract will be for an initial period of 3 years to commence on 1st July 2024, with an option to extend, subject to satisfactory performance outcomes and agreement by the Authority, for a further period, or periods, up to a total of 2 years, taking the contract term to a maximum of 5 years up to 30th June 2029.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £768,995

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services
- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

The service is based on current and known funding allocations. These could alter through the life of the contract in light of changes in future local and central government funding. The contract value assigned to this service is £153,899 per annum, £769,495 for the full 5 year contract period.

The Invitation to Tender document and its appendices and all other documentation issued to Tenderers set out the details of the Authority's requirements and how to submit Tenders.

The Authority conducted this procurement under the Light Touch Regime for Social and Other Specific Services, as set out in the Public Contracts Regulations 2015 (PCR), at Section 7 (Regulations 74 to 77) and Schedule 3. The procurement process was similar to that of an Open procedure, however, unlike an Open Procedure, the process included the flexibility, as allowed under the Light Touch Regime with various evaluation stages as detailed within the Invitation to Tender documentation.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-003411](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 May 2024

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 11

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

AGE UK LEICESTER SHIRE AND RUTLAND

Leicester

LE1 7LA

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £768,995

Section VI. Complementary information

VI.3) Additional information

The Authority held an Online Tender Information Session conducted via Microsoft Teams on 14th February 2024 between 10:00 am to 11.30 pm. Further information on how to register for this session was contained within the ITT documentation.

VI.4) Procedures for review

VI.4.1) Review body

Construction and Technology Court (Queens Bench Division) (Branch of High Court of Justice)

Priory Courts, 33 Bull Street

Birmingham

B4 6DS

Telephone

+44 1216814441

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

Country

United Kingdom