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Contract

## **Extra Care Rostering & Care Planning System**

Housing 21

F03: Contract award notice

Notice identifier: 2023/S 000-028943

Procurement identifier (OCID): ocds-h6vhtk-03961e

Published 2 October 2023, 12:07pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Housing 21

51-53 Hagley Road, Birmingham, B16 8TP

UK-Birmingham: IT services: consulting, software d

B16 8TP

#### **Contact**

Oliver Butts

#### **Email**

[oliver.butts@housing21.org.uk](mailto:oliver.butts@housing21.org.uk)

#### **Telephone**

+44 7759133400

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.housing21.org.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Extra Care Rostering & Care Planning System

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Housing 21 required a new Extra Care Rostering & Care Planning System. The vision was to acquire a simple to use, cost effective, integrated care rostering and care planning system that supports our devolved operating model. Aiming to improve consistency and reduce the administration burden in Extra Care.

**II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,500,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

Housing 21 required a new Extra Care Rostering & Care Planning System. The vision was to acquire a simple to use, cost effective, integrated care rostering and care planning system that supports our devolved operating model. Aiming to improve consistency and reduce the administration burden in Extra Care.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Price / Weighting: 35

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-000625](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 August 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Birdie Care Services Limited

1 New Fetter Lane

London

EC4A 1AN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10863579

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,500,000

Total value of the contract/lot: £2,500,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=810315131>

GO Reference: GO-2023102-PRO-24092964

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Housing 21

51-53 Hagley Road, Birmingham, B16 8TP

Birmingham

B16 8TP

Email

[oliver.butts@housing21.org.uk](mailto:oliver.butts@housing21.org.uk)

Country

United Kingdom