

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/028943-2023>

Contract

Extra Care Rostering & Care Planning System

Housing 21

F03: Contract award notice

Notice identifier: 2023/S 000-028943

Procurement identifier (OCID): ocds-h6vhtk-03961e

Published 2 October 2023, 12:07pm

Section I: Contracting authority

I.1) Name and addresses

Housing 21

51-53 Hagley Road, Birmingham, B16 8TP

UK-Birmingham: IT services: consulting, software d

B16 8TP

Contact

Oliver Butts

Email

oliver.butts@housing21.org.uk

Telephone

+44 7759133400

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.housing21.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Extra Care Rostering & Care Planning System

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Housing 21 required a new Extra Care Rostering & Care Planning System. The vision was to acquire a simple to use, cost effective, integrated care rostering and care planning system that supports our devolved operating model. Aiming to improve consistency and reduce the administration burden in Extra Care.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,500,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Housing 21 required a new Extra Care Rostering & Care Planning System. The vision was to acquire a simple to use, cost effective, integrated care rostering and care planning system that supports our devolved operating model. Aiming to improve consistency and reduce the administration burden in Extra Care.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Price / Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-000625](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 August 2023

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Birdie Care Services Limited

1 New Fetter Lane

London

EC4A 1AN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10863579

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,500,000

Total value of the contract/lot: £2,500,000

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=810315131>

GO Reference: GO-2023102-PRO-24092964

VI.4) Procedures for review

VI.4.1) Review body

Housing 21

51-53 Hagley Road, Birmingham, B16 8TP

Birmingham

B16 8TP

Email

oliver.butts@housing21.org.uk

Country

United Kingdom