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Planning

## Transport Contract Management System

Transport for Wales

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-028937

Procurement identifier (OCID): ocds-h6vhtk-052a18 ([view related notices](#))

Published 30 May 2025, 4:48pm

### Scope

### Description

Pre market engagement to support the procurement of a transport contract management system to manage a Wales wide transport network

### Contract dates (estimated)

- 1 April 2026 to 2 April 2031
- 5 years, 2 days

### Main procurement category

Goods

## **CPV classifications**

- 48600000 - Database and operating software package
- 48300000 - Document creation, drawing, imaging, scheduling and productivity software package
- 72212100 - Industry specific software development services
- 48000000 - Software package and information systems

## **Contract locations**

- UKL - Wales

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## **Engagement**

### **Engagement deadline**

30 June 2025

### **Engagement process description**

Transport for Wales (TfW) are currently seeking to procure a comprehensive contract management system to support transport services in Wales.

TfW wish to engage with suppliers who already have established or have the ability to

develop a contract management system for a national transport network.

The system should provide a quick and intuitive workflow through a user interface that provides a quality user experience. It must also offer advanced search and filtering capabilities to locate contracts and performance data based on specific fields.

Separate levels of access are necessary for the TfW users (super users, contract managers) and transport operators, ensuring permissions are in place for viewing and managing key performance indicators relevant to the user.

The system requires core Contract Management System Capabilities to enable efficient administration of contractual agreements. This includes functionalities for creating, modifying and tracking contracts throughout their lifecycle.

Operators will need to be able to access the system to view performance measures via a portal. Being linked directly to their respective contracts, the system will need to categorise performance metrics into sections, such as punctuality, reliability, vehicle requirements plus any other performance measures specified within each contract, displaying these KPI's within a dashboard is essential.

The system will need to be able to support the integration of the contracts with operational data sources. It will need to support data imports and reporting to enhance operational insight and decision making, potentially using AI to expediate the process.

An initial supplier briefing session will be held on 12th of June, after which specific supplier sessions will be held with interested parties to ascertain market capability and interest in the opportunity.

The engagement will be held via Microsoft Teams. Please contact [supplychain@tfw.wales](mailto:supplychain@tfw.wales) if you wish to be invited to the market event quoting the UK2 reference and description. Please provide the email addresses of the proposed attendees in your request.

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## Participation

### Particular suitability

Small and medium-sized enterprises (SME)

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## Submission

### Publication date of tender notice (estimated)

15 October 2025

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## Contracting authority

### Transport for Wales

- Companies House: 09476013

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Pontypridd

CF37 4TH

United Kingdom

Contact name: Stefan Iles

Email: [supplychain@tfw.wales](mailto:supplychain@tfw.wales)

Website: <https://tfw.wales/>

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales