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Contract

Software Reseller - Provision of Licenses to Norfolk County Council

Norfolk County Council

F03: Contract award notice

Notice identifier: 2022/S 000-028934

Procurement identifier (OCID): ocds-h6vhtk-035ff3

Published 14 October 2022, 9:38am

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

Contact

Sarah Hardy

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH1 - East Anglia

Internet address(es)

Main address

<https://www.norfolk.gov.uk/>

Buyer's address

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Software Reseller - Provision of Licenses to Norfolk County Council

Reference number

NCCT42519

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Norfolk County Council has awarded a contract for a reseller of software licences and maintenance for a period of 3 years from the contract commencement date with an option to extend for a further 3 years. The main purchase will be the Council's Microsoft license requirement. In addition, this contract will be used for other software and support requirements the Council has during the lifetime of the contract where it is appropriate for the Council to use a reseller (subject to certain caveats). Norfolk County Council will also be seeking expert advice from the provider on licensing.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £25,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norfolk

II.2.4) Description of the procurement

Norfolk County Council has awarded a contract for a reseller of software licences for a

period of 3 years from the contract commencement date with an option to extend for a further 3 years. The main purchase will be the Council's Microsoft license requirement but in addition, this contract will be used for other software requirements the Council has during the lifetime of the contract including its software as a service requirements where it is appropriate for the Council to use a reseller (subject to certain caveats). Norfolk County Council will also be seeking expert advice from the provider on licensing.

II.2.5) Award criteria

Quality criterion - Name: Quality including best price, expertise, account management and continuous development / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Contract has the right for the Council to extend by a further 3 years. The value in this contract notice is estimate only as it will depend on what software the Council purchases under this contract.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-022982](#)

Section V. Award of contract

Contract No

NCCT42519

Title

Software Reseller

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 October 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bytes Software Services Ltd

Bytes House, Randalls Way

Leatherhead Surrey

Country

United Kingdom

NUTS code

- UKJ - South East (England)

National registration number

1616977

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £25,000,000

Total value of the contract/lot: £25,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR1 2DH

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for lodging appeals: The Public Contracts Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.