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Opportunity

## **Framework for Stairlifts, Lifting Equipment and Property Adaptations**

Northern Housing Consortium Ltd

F02: Contract notice

Notice reference: 2021/S 000-028918

Published: 19 November 2021, 12:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Northern Housing Consortium Ltd

Loftus House, Colima Avenue

Sunderland

SR5 3XB

#### **Contact**

Drew Frame

#### **Email**

[tenders@consortiumprocurement.org.uk](mailto:tenders@consortiumprocurement.org.uk)

#### **Telephone**

+44 1915661000

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.northern-consortium.org.uk](http://www.northern-consortium.org.uk)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Sunderland:-Residential-property-services./TGYUDTH432>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Framework for Stairlifts, Lifting Equipment and Property Adaptations

#### **II.1.2) Main CPV code**

- 70331000 - Residential property services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The scope of this Framework Agreement is the provision of Stairlifts, Lifting Equipment and Property Adaptations solutions in all properties applicable to Member Organisations building stock.

The products and services shall fall into 5 separate Framework “LOTS” (with further sub lots) to reflect the structure of the industry, although Supply Partners are invited to apply for one or more LOT(S) if applicable.

#### **II.1.5) Estimated total value**

Value excluding VAT: £150,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

LOT 1.1 DESIGN/SUPPLY, INSTALL AND SERVICING/MAINTENANCE OF SPECIALIST LIFTING PRODUCTS(S)

Lot No

1.1

## **II.2.2) Additional CPV code(s)**

- 51511100 - Installation services of lifting equipment
- 44115600 - Stairlifts
- 42416000 - Lifts, skip hoists, hoists, escalators and moving walkways
- 42416100 - Lifts
- 42416110 - Bath lifts
- 42416130 - Mechanical lifts
- 42418220 - Chairlifts
- 33192600 - Lifting equipment for health care sector

## **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

## **II.2.4) Description of the procurement**

LOT 1 is available for Member Organisations who wish to buy products direct from the manufacturer or reseller, have them installed, removed, recycled and serviced/maintained within the extended warranty periods.

The products can be purchased direct via the product catalogue and include:

- Stairlifts
- Through Floor Lifts
- Platform Lifts
- Hoists and Slings
- Miscellaneous Lifting Equipment

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £50,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2026

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Lot 1, Bidders must achieve a minimum score of 6 marks as per evaluation criterion in ITT. If any bidder achieves less than 6, their bid will not be evaluated further and they will have failed the quality requirements. All successful Bidders will be appointed to the Framework Agreement.

## **II.2) Description**

### **II.2.1) Title**

LOT 1.2 DESIGN/SUPPLY, INSTALL AND SERVICING/MAINTENANCE OF PROPERTY ADAPTATIONS

Lot No

1.2

### **II.2.2) Additional CPV code(s)**

- 70331000 - Residential property services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

LOT 1.2 is available for Member Organisations who wish to buy products direct from the manufacturer or reseller, have them installed, removed, recycled and serviced/maintained within the extended warranty periods.

The products can be purchased direct via the product catalogue and include:

- Kitchen Products
- Bathroom Products
- External Products

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.6) Estimated value**

Value excluding VAT: £25,000,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2026

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

Lot 1, Bidders must achieve a minimum score of 6 marks as per evaluation criterion in ITT. If any bidder achieves less than 6, their bid will not be evaluated further and they will have failed the quality requirements. All successful Bidders will be appointed to the Framework Agreement.

## **II.2) Description**

### **II.2.1) Title**

## LOT 2.1 TESTING/EXAMINATION AND SERVICING/MAINTENANCE ONLY OF STAIRLIFTS, THROUGH FLOOR AND PLATFORM LIFTS

Lot No

2.1

### **II.2.2) Additional CPV code(s)**

- 33192600 - Lifting equipment for health care sector
- 42400000 - Lifting and handling equipment and parts
- 42418220 - Chairlifts
- 44115600 - Stairlifts
- 50750000 - Lift-maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Lot 2.1 is available for Member Organisations who require existing Stairlifts, Through Floor or Platform Lifts tested, examined and serviced/maintained following their expired warranty periods.

### **II.2.5) Award criteria**

Quality criterion - Name: Testing and Examination: Stairlifts, Through Floor Lifts and Platform Lifts / Weighting: 12

Quality criterion - Name: Servicing and Maintenance: Stairlifts, Through Floor Lifts and Platform Lifts / Weighting: 12

Quality criterion - Name: Repairs: Stairlifts, Through Floor Lifts and Platform Lifts / Weighting: 12

Quality criterion - Name: Competence: Stairlifts, Through Floor Lifts and Platform Lifts /



Weighting: 12

Quality criterion - Name: Legislation: Stairlifts, Through Floor Lifts and Platform Lifts /  
Weighting: 12

Cost criterion - Name: Price / Weighting: 40

### **II.2.6) Estimated value**

Value excluding VAT: £20,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2026

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

For Lot 2.1 both Quality and Price will be totalled. The 10 highest scoring Bidder's (or more in the event of a tie at 10th place) will be appointed to the Framework Agreement.

## **II.2) Description**

### **II.2.1) Title**

LOT 2.2 TESTING/EXAMINATION AND SERVICING/MAINTENANCE ONLY OF HOISTS AND SLINGS

Lot No

2.2

### **II.2.2) Additional CPV code(s)**

- 42416300 - Hoists
- 33192600 - Lifting equipment for health care sector
- 42400000 - Lifting and handling equipment and parts
- 42416110 - Bath lifts
- 50750000 - Lift-maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Lot 2.2 is available for Members Organisations who require existing Hoists and Slings tested, tested, examined and serviced/maintained following their expired warranty periods.

### **II.2.5) Award criteria**

Quality criterion - Name: Testing and Examination: Hoists and Slings / Weighting: 12

Quality criterion - Name: Maintenance: Hoists and Slings / Weighting: 12

Quality criterion - Name: Repairs: Hoists and Slings / Weighting: 12

Quality criterion - Name: Competence: Hoists and Slings / Weighting: 12

Quality criterion - Name: Legislation: Hoists and Slings / Weighting: 12

Cost criterion - Name: Price / Weighting: 40

### **II.2.6) Estimated value**

Value excluding VAT: £20,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2026

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

For Lot 2.2 both Quality and Price will be totalled. The 10 highest scoring Bidder's (or more in the event of a tie at 10th place) will be appointed to the Framework Agreement.

## **II.2) Description**

## **II.2.1) Title**

LOT 2.3 STAIRLIFTS AND LIFTING EQUIPMENT FULLY MANAGED SERVICE

Lot No

2.3

## **II.2.2) Additional CPV code(s)**

- 42416300 - Hoists
- 33192600 - Lifting equipment for health care sector
- 42400000 - Lifting and handling equipment and parts
- 42416110 - Bath lifts
- 50750000 - Lift-maintenance services
- 42418220 - Chairlifts
- 44115600 - Stairlifts
- 51511100 - Installation services of lifting equipment
- 42416000 - Lifts, skip hoists, hoists, escalators and moving walkways
- 42416100 - Lifts
- 42416130 - Mechanical lifts

## **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

## **II.2.4) Description of the procurement**

Lot 2.3 is available for members that want 1 supplier to undertake all of the services in Lot 1.1, lot 2.1 and Lot 2.2.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.6) Estimated value**

Value excluding VAT: £10,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2026

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

For Lot 2.3 both Quality and Price will be totalled. The 10 highest scoring Bidder's (or more in the event of a tie at 10th place) will be appointed to the Framework Agreement.

## **II.2) Description**

### **II.2.1) Title**

LOT 3.1 REPAIR, SERVICE, REFIT, REMOVAL, RECYCLE INTERNAL ADAPTATIONS.

Lot No

3.1

## **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 50700000 - Repair and maintenance services of building installations
- 50800000 - Miscellaneous repair and maintenance services

## **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

## **II.2.4) Description of the procurement**

Lot 3.1 is available for Member Organisations who require refit, removal, disposal of existing internal adaptation equipment.

## **II.2.5) Award criteria**

Quality criterion - Name: Removal: Internal Adaptations / Weighting: 15

Quality criterion - Name: Refit: Internal Adaptations / Weighting: 15

Quality criterion - Name: Other Trades: Internal Adaptations / Weighting: 15

Quality criterion - Name: Staff Training: Internal Adaptations / Weighting: 15

Cost criterion - Name: Price / Weighting: 40

## **II.2.6) Estimated value**

Value excluding VAT: £5,000,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2026

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

For Lot 3.1 both Quality and Price will be totalled. The 10 highest scoring Bidder's (or more in the event of a tie at 10th place) will be appointed to the Framework Agreement.

## **II.2) Description**

### **II.2.1) Title**

LOT 3.2 REPAIR, SERVICE, REFIT, REMOVAL, RECYCLE EXTERNAL ADAPTATIONS.

Lot No

3.2

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 50700000 - Repair and maintenance services of building installations
- 50800000 - Miscellaneous repair and maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Lot 3.2 is available for Members Organisations who require Lot to cover then refit, removal, disposal of existing external adaptation equipment.

### **II.2.5) Award criteria**

Quality criterion - Name: Removal: External Adaptations / Weighting: 15

Quality criterion - Name: Refit: External Adaptations / Weighting: 15

Quality criterion - Name: Managing External Adaptations / Weighting: 15

Quality criterion - Name: Staff Training: External Adaptations / Weighting: 15

Cost criterion - Name: Price / Weighting: 40

### **II.2.6) Estimated value**

Value excluding VAT: £5,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals



2026

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

For Lot 3.2 both Quality and Price will be totalled. The 10 highest scoring Bidder's (or more in the event of a tie at 10th place) will be appointed to the Framework Agreement.

## **II.2) Description**

### **II.2.1) Title**

Lot 3.3 ADAPTATIONS FULLY MANAGED

Lot No

3.3

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 50700000 - Repair and maintenance services of building installations
- 50800000 - Miscellaneous repair and maintenance services
- 70331000 - Residential property services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

Lot 3.3 is available for members that want 1 supplier to undertake all of the services in Lot 1.2, lot 3.1 and Lot 3.2.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £5,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2026

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

For Lot 3.3 both Quality and Price will be totalled. The 10 highest scoring Bidder's (or more in the event of a tie at 10th place) will be appointed to the Framework Agreement.

## **II.2) Description**

### **II.2.1) Title**

LOT 4 OT ASSESSMENTS

Lot No

LOT 4 OT ASSESSMENTS

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Lot 4 is available for members that require the provision of Occupational Therapy assessments.

### **II.2.5) Award criteria**

Quality criterion - Name: Staff Qualifications / Weighting: 15

Quality criterion - Name: Method of Carrying out Service / Weighting: 15

Quality criterion - Name: Response Times / Weighting: 15

Quality criterion - Name: Managing Relationships with 3rd Parties / Weighting: 15

Cost criterion - Name: Price / Weighting: 40

### **II.2.6) Estimated value**

Value excluding VAT: £5,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2026

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

For Lot 4 both Quality and Price will be totalled. The 10 highest scoring Bidder's (or more in the event of a tie at 10th place) will be appointed to the Framework Agreement.

## **II.2) Description**

### **II.2.1) Title**

LOT 5 CONSULTANCY

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 70331000 - Residential property services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Lot 5 is available for members that require Independent consultancy to provide advice on adaptations routes what is required for each property. Site audits, stock assessments etc. Loler/Power inspections for lifting equipment.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality assurance / Weighting: 15

Quality criterion - Name: Working With Member Organisations / Weighting: 15

Quality criterion - Name: Project Management / Weighting: 15

Quality criterion - Name: Impartiality and Innovation / Weighting: 15

Cost criterion - Name: Price / Weighting: 40

### **II.2.6) Estimated value**

Value excluding VAT: £5,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2026

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

For Lot 5 the scores for both Quality and Price will be totalled. The 10 highest scoring Bidder's (or more in the event of a tie at 10th place) will be appointed to the Framework Agreement.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Supply Partner(s) must ensure compliance with all statutory requirements at all times both in respect of its on-site obligations and the fulfilment by the Member Organisations of its obligations under the respective legislations and those obligations explicitly passed down to the Supply Partner(s) to fulfil. Any perceived lack of non-compliance with any legislation is to be brought to the Member Organisation's attention for it to decide on the recommended course of action in order to mitigate the risk exposure.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Performance Criteria as stated in the specification

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 December 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 1 May 2022

#### **IV.2.7) Conditions for opening of tenders**

Date



20 December 2021

Local time

12:01pm

Place

Sunderland

Information about authorised persons and opening procedure

Member of Consortium Procurement Team

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## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

Please click on the following link to our website which lists our current memberships and all other eligible members.

Please note the Member Organisations listed will still be eligible to access the framework even if they are subject to

name changes or merger/group structure changes.

<https://consortiumprocurement.org.uk/frameworks-and-services/who-can-access/>

NHC reserves the right to change without notice the procedure for awarding the framework, to reject all or any bids for

the framework, to terminate the process and not to award a framework at any time without any liability on its part. No

framework will be created between NHC and any party until a framework agreement is executed between NHC and

the winning bidders.

NHC do not guarantee the volume of contracts that will be awarded under the framework agreement.

Tenders and all supporting documentation for the contract must be in English and must be priced in sterling.

NHC is not liable for any costs (including any third party costs fees or expenses) incurred by those expressing an

interest in, negotiating or tendering for this contract opportunity.

Any agreement entered into will be governed by English law and will be subject to the exclusive jurisdiction of the

English Courts.

All communications must be made through NHC's eTendering portal at [www.delta-esourcing.com](http://www.delta-esourcing.com). NHC will not

respond to any queries or requests to participate made via any other method.

The successful supply partner will be expected to become a member of the NHC for the duration of the framework

agreement and any subsequent contracts, which incurs an annual membership fee (currently £535 per annum).

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Sunderland:-Residential-property-services./TGYUDTH432>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/TGYUDTH432>

GO Reference: GO-20211119-PRO-19264202

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Northern Housing Consortium Ltd

Hope Street Xchange, 1-3 Hind Street

Sunderland

SR1 3QD

Telephone

+44 1915661000

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Northern Housing Consortium Ltd

Hope Street Xchange, 1-2 Hind Street

Sunderland

SR1 3QD

Telephone

+44 1915661000

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Public Contracts Regulations 2015 (the Regulations) provide for aggrieved parties who have been harmed or are

at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). As

stated within the regulations, any such action must be started within 30 days beginning with the date when the

aggrieved party first knew or ought to have known that grounds for starting the proceedings had arisen.

The Court may extend the time limit for starting proceedings where the Court considers that there is a good reason for

doing so but not so as to permit proceedings to be started more than 3 months after that date.

