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Tender

LCC - Strategic Technology Partner Services

Lincolnshire County Council

F02: Contract notice

Notice identifier: 2024/S 000-028911

Procurement identifier (OCID): ocds-h6vhtk-045598

Published 10 September 2024, 10:38am

Section I: Contracting authority

I.1) Name and addresses

Lincolnshire County Council

County Offices, Newland

Lincoln

LN1 1YL

Contact

Mrs Vicky Bevan

Email

Vicky.Bevan@Lincolnshire.gov.uk

Telephone

+44 1522

Country

United Kingdom

Region code

UKF3 - Lincolnshire

Internet address(es)

Main address

<https://www.lincolnshire.gov.uk>

Buyer's address

<https://www.lincolnshire.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=6ac88860-bb66-ef11-812e-005056b64545&fromProjectDashboard=True>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert?advertId=6ac88860-bb66-ef11-812e-005056b64545&fromProjectDashboard=True>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

LCC - Strategic Technology Partner Services

Reference number

DN721491

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Lincolnshire County Council is redesigning its IT service model for the future and is seeking to engage a Strategic Technology Partner, that has the right blend of core and specialist skills, knowledge and experience to manage its IT services and support the Council in delivering its strategic objectives.

It is anticipated the IT Services contract will broadly cover the following core services:

- User Support services
- Modern Workplace Services / End User Computing
- Telephony
- Service Management including processes and tools
- Cyber-security
- Applications and Software Asset Management
- Hosting Services (on-premise and Cloud-based)
- Lifecycle Management
- Business Continuity and Disaster Recovery
- Network Services (LAN)

- Professional Services

The Strategic Technology Partner will be required to run our IT services in a modern and efficient way with a strong focus on user experience and continual improvement. The Council expects to work in partnership with the new supplier to help drive strategic change across the Council through the implementation of technology-based solutions that will enable it to operate more efficiently and provide a great experience for its staff and the residents of Lincolnshire.

This follows a number of pre-procurement market engagement events on the wider programme of work for the Council's future IT service delivery model held in September and October of 2023 and April, May and June of 2024.

This opportunity will be run as a Competitive Procedure with Negotiation in accordance of the requirements of section 29 of the Public Contracts Regulations 2015

Full details of the selection and award process will provided in the procurement documentation which is available via the Councils ProContract eSourcing Portal Opportunities (due-north.com)

II.1.5) Estimated total value

Value excluding VAT: £193,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 50320000 - Repair and maintenance services of personal computers

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

Lincolnshire County Council is redesigning its IT service model for the future and is seeking to engage a Strategic Technology Partner, that has the right blend of core and specialist skills, knowledge and experience to manage its IT services and support the Council in delivering its strategic objectives.

It is anticipated the IT Services contract will broadly cover the following core services:

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- Service Management including processes and tools
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This opportunity will be run as a Competitive Procedure with Negotiation in accordance of the requirements of section 29 of the Public Contracts Regulations 2015

The Council envisages the contract will commence on the 01 June 2025 and will be for an initial term of 6 years and 10 months with options to extend for up to two (2) further periods of two (2) years for a total potential contract term of 10 years and 10 months.

The indicative maximum total contract value is £193 million excluding VAT as detailed in section 11.1.5.

The managed services element is estimated to be a maximum of £140 million excluding VAT.

The contract will include options for additional projects related to transformation, optimisation and modernisation which are anticipated to be a maximum estimated value of £53 million excluding VAT.

The transformation, optimisation and modernisation projects are not guaranteed and will be subject to funding approval.

The additional projects are not exclusive to this Strategic Technology Partner Services contract and the Council reserve the right to procure such future projects outside of this contract.

The indicative contract values set out in this document are estimated figures and may be subject to increase or decrease.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

130

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-013663](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 October 2024

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

London

Country

United Kingdom

Internet address

<https://www.lincolnshire.gov.uk/>