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Tender

## **LCC - Strategic Technology Partner Services**

Lincolnshire County Council

F02: Contract notice

Notice identifier: 2024/S 000-028911

Procurement identifier (OCID): ocds-h6vhtk-045598

Published 10 September 2024, 10:38am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Lincolnshire County Council

County Offices, Newland

Lincoln

LN1 1YL

#### **Contact**

Mrs Vicky Bevan

#### **Email**

[Vicky.Bevan@Lincolnshire.gov.uk](mailto:Vicky.Bevan@Lincolnshire.gov.uk)

#### **Telephone**

+44 1522

## **Country**

United Kingdom

## **Region code**

UKF3 - Lincolnshire

## **Internet address(es)**

Main address

<https://www.lincolnshire.gov.uk>

Buyer's address

<https://www.lincolnshire.gov.uk>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=6ac88860-bb66-ef11-812e-005056b64545&fromProjectDashboard=True>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert?advertId=6ac88860-bb66-ef11-812e-005056b64545&fromProjectDashboard=True>

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

LCC - Strategic Technology Partner Services

Reference number

DN721491

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Lincolnshire County Council is redesigning its IT service model for the future and is seeking to engage a Strategic Technology Partner, that has the right blend of core and specialist skills, knowledge and experience to manage its IT services and support the Council in delivering its strategic objectives.

It is anticipated the IT Services contract will broadly cover the following core services:

- User Support services
- Modern Workplace Services / End User Computing
- Telephony
- Service Management including processes and tools
- Cyber-security
- Applications and Software Asset Management
- Hosting Services (on-premise and Cloud-based)

- Lifecycle Management
- Business Continuity and Disaster Recovery
- Network Services (LAN)
- Professional Services

The Strategic Technology Partner will be required to run our IT services in a modern and efficient way with a strong focus on user experience and continual improvement. The Council expects to work in partnership with the new supplier to help drive strategic change across the Council through the implementation of technology-based solutions that will enable it to operate more efficiently and provide a great experience for its staff and the residents of Lincolnshire.

This follows a number of pre-procurement market engagement events on the wider programme of work for the Council's future IT service delivery model held in September and October of 2023 and April, May and June of 2024.

This opportunity will be run as a Competitive Procedure with Negotiation in accordance of the requirements of section 29 of the Public Contracts Regulations 2015

Full details of the selection and award process will provided in the procurement documentation which is available via the Councils ProContract eSourcing Portal Opportunities ([due-north.com](https://due-north.com))

### **II.1.5) Estimated total value**

Value excluding VAT: £193,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 50320000 - Repair and maintenance services of personal computers

### **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

## **II.2.4) Description of the procurement**

Lincolnshire County Council is redesigning its IT service model for the future and is seeking to engage a Strategic Technology Partner, that has the right blend of core and specialist skills, knowledge and experience to manage its IT services and support the Council in delivering its strategic objectives.

It is anticipated the IT Services contract will broadly cover the following core services:

- User Support services
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The Strategic Technology Partner will be required to run our IT services in a modern and efficient way with a strong focus on user experience and continual improvement. The Council expects to work in partnership with the new supplier to help drive strategic change across the Council through the implementation of technology-based solutions that will enable it to operate more efficiently and provide a great experience for its staff and the residents of Lincolnshire.

This opportunity will be run as a Competitive Procedure with Negotiation in accordance of the requirements of section 29 of the Public Contracts Regulations 2015

The Council envisages the contract will commence on the 01 June 2025 and will be for an

initial term of 6 years and 10 months with options to extend for up to two (2) further periods of two (2) years for a total potential contract term of 10 years and 10 months.

The indicative maximum total contract value is £193 million excluding VAT as detailed in section 11.1.5.

The managed services element is estimated to be a maximum of £140 million excluding VAT.

The contract will include options for additional projects related to transformation, optimisation and modernisation which are anticipated to be a maximum estimated value of £53 million excluding VAT.

The transformation, optimisation and modernisation projects are not guaranteed and will be subject to funding approval.

The additional projects are not exclusive to this Strategic Technology Partner Services contract and the Council reserve the right to procure such future projects outside of this contract.

The indicative contract values set out in this document are estimated figures and may be subject to increase or decrease.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

130

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.5) Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-013663](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

14 October 2024

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

London

Country

United Kingdom

Internet address

<https://www.lincolnshire.gov.uk/>