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Contract

W155 West Midlands E Recruitment Service Applicant Tracking System

West Midlands Employers (WME)

F03: Contract award notice

Notice identifier: 2023/S 000-028907

Procurement identifier (OCID): ocds-h6vhtk-03aba9

Published 2 October 2023, 9:48am

Section I: Contracting authority

I.1) Name and addresses

West Midlands Employers (WME)

JQ Modern, 120 Vyse Street,

Birmingham

B18 6NF

Contact

Chantelle Wooldridge

Email

info@wmemployers.org.uk

Country

United Kingdom

Region code

UKG - West Midlands (England)

Internet address(es)

Main address

www.wmemployers.org.uk

Buyer's address

<https://supplierlive.proactisp2p.com/Account/Login#>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Regional Employers Organisation; Employment services for the public sector

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

W155 West Midlands E Recruitment Service Applicant Tracking System

Reference number

DN1475

II.1.2) Main CPV code

- 72220000 - Systems and technical consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

West Midlands Employers wish to procure a Software as a Service (SAAS) cloud based and internet-accessible Applicant Tracking System, that allows access at any time from any location where appropriate connectivity is available. This will enable a continuation of WME's e-Recruitment services. This will either replace the existing e-Recruitment system (requiring a migration over to a new e-Recruitment system) or will include continued use of the existing e-Recruitment System.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £997,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48450000 - Time accounting or human resources software package
- 72212450 - Time accounting or human resources software development services

- 79414000 - Human resources management consultancy services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

West Midlands

II.2.4) Description of the procurement

West Midlands Employers wish to procure a Software as a Service (SAAS) cloud based and internet-accessible Applicant Tracking System, that allows access at any time from any location where appropriate connectivity is available. This will enable a continuation of WME's e-Recruitment services. This will either replace the existing e-Recruitment system (requiring a migration over to a new e-Recruitment system) or will include continued use of the existing e-Recruitment System.

The contract will include;

- High quality and highly flexible, marketing leading e-Recruitment system
- An intuitive, responsive and proactive customer interface with WME to support the organisation deliver a high quality service to its partners, through excellent customer helpdesk services (for any issues with using the product), product training, sales and enablement support
- Regular software updates to include fixes and new product releases
- High security managed hosting provision with a sustained uninterrupted service provision
- Experienced Project Management to manage high quality implementations (up to 15 organisations) to budget and timescales to meet customer expectations
- Experienced Project Management to manage an applicant tracking system migration (i.e. full data migration) from the current e-Recruitment system if required.

This contract will provide access to all West Midlands Public Sector bodies to access the ATS via WME.

This agreement may be made available to other Contracting Authorities including without

limitation Councils and Public Bodies within the West Midlands. These will include Health and Integrated Care Providers, Local Authorities, Police and Fire Emergency Services, Metropolitan / District Councils and Educational Establishments, including the Contracting Authorities named in this notice. These organisations will be afforded third party rights or be named as beneficiaries under the contract or contracts where appropriate. This agreement may also be made available to Councils and Public Bodies across England and Wales.

The highest scoring supplier will be provisionally offered the contract subject to final confirmation of decision to award and approval to sign contracts which is subject to approval by WME's Executive Board. It is important to note that WME will only award a contract once it has commitment from its service users to use the service. It is important that the preferred supplier works proactively and in partnership with WME to secure client commitment to enable the contract award to proceed. The expected date of contract award is September 2023 which allows internal governance, approvals and engagement with prospective clients. The contract start date will be from implementation during 2023/24 subject to a mutually agreed project plan, and service commencement would be no later than 1st April 2024.

The overall duration of the contract is maximum 8 years (4+3+1)

(Year 0 Implementation, Year 1 – 3 Service Delivery, Years 4 – 6 service delivery extension, Year 7 Service Delivery transition period)

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-005505](#)

Section V. Award of contract

Contract No

W155

Title

W155 West Midlands E Recruitment Service Applicant Tracking System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 June 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Tribepad Limited

Sheffield

Country

United Kingdom

NUTS code

- UKE32 - Sheffield

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £997,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

West Midland Employers

Birmingham

Email

c.wooldridge@wmemployers.org.uk

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

West Midlands Employers

Birmingham

Country

United Kingdom