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Tender

Administering the National Student Survey (NSS) and disseminating the survey results

Office for Students

F02: Contract notice

Notice identifier: 2023/S 000-028888

Procurement identifier (OCID): ocds-h6vhtk-0406e6

Published 29 September 2023, 7:07pm

Section I: Contracting authority

I.1) Name and addresses

Office for Students

Westward House, Lime Kiln Close, Stoke Gifford

Bristol

BS348SR

Email

procurement@officeforstudents.org.uk

Telephone

+44 1179317149

Country

United Kingdom

Region code

UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Internet address(es)

Main address

https://www.officeforstudents.org.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://www.delta-esourcing.com/respond/ETWJ8J395H

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.delta-esourcing.com/respond/ETWJ8J395H

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Administering the National Student Survey (NSS) and disseminating the survey results

Reference number

PRN1945

II.1.2) Main CPV code

• 79311000 - Survey services

II.1.3) Type of contract

Services

II.1.4) Short description

The Office for Students is leading the procurement exercise to appoint a contractor(s) to administer the National Student Survey (NSS) in 2025 and 2026, and to undertake dissemination of NSS 2025 and 2026 results on behalf of the UK funding and regulatory bodies.

II.1.5) Estimated total value

Value excluding VAT: £6,468,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Administering the NSS and disseminating the results

Lot No

1

II.2.2) Additional CPV code(s)

• 79311000 - Survey services

II.2.3) Place of performance

NUTS codes

• UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Main site or place of performance

Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

Administering the NSS and disseminating the results

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £6,468,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 February 2024

End date

31 March 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Administering the NSS only

Lot No

2

II.2.2) Additional CPV code(s)

• 79311000 - Survey services

II.2.3) Place of performance

NUTS codes

• UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Main site or place of performance

Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

Administering the NSS only

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £5,992,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 February 2024

End date

31 March 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Disseminating the NSS results only

Lot No

3

II.2.2) Additional CPV code(s)

• 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

• UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Main site or place of performance

Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

Disseminating the NSS results only

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £476,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 February 2024

End date

31 March 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 October 2023

Local time

11:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 1 February 2024

IV.2.7) Conditions for opening of tenders

Date

31 October 2023

Local time

11:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=812705702

GO Reference: GO-2023929-PRO-24080829

VI.4) Procedures for review

VI.4.1) Review body

Office for Students

Westward House, Lime Kiln Close

Bristol

BS348SR

Telephone

+44 1179317149

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Office for Students
Westward House, Lime Kiln Close
Bristol
BS34 8SR
Telephone
+44 1179317149
Country
United Kingdom
VI.4.4) Service from which information about the review procedure may be obtained
Office for Students
Office for Students Westward House, Lime Kiln Close
Westward House, Lime Kiln Close
Westward House, Lime Kiln Close Bristol
Westward House, Lime Kiln Close Bristol BS34 8SR
Westward House, Lime Kiln Close Bristol BS34 8SR Telephone
Westward House, Lime Kiln Close Bristol BS34 8SR Telephone +44 1179317149