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Contract

Vending Services Framework

Hyde Housing Association Ltd

F03: Contract award notice

Notice identifier: 2024/S 000-028861

Procurement identifier (OCID): ocds-h6vhtk-047bb9

Published 10 September 2024, 12:19am

Section I: Contracting authority

I.1) Name and addresses

Hyde Housing Association Ltd

30 Park Street

London

SE1 9EQ

Email

Tenders@nationalframeworkpartnership.co.uk

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

IP18195R

Internet address(es)

Main address

<https://www.hyde-housing.co.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/119413>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Vending Services Framework

II.1.2) Main CPV code

- 42933000 - Vending machines

II.1.3) Type of contract

Supplies

II.1.4) Short description

National Framework Partnership, acting on behalf of Hyde Housing Association, has established a framework for the provision of vending machines and associated services. The framework supports the varied needs of Hyde Housing Association and other public sector bodies, ensuring access to high-quality vending solutions, including supply, installation, maintenance, and replenishment, that enhance user experience while maintaining cost-efficiency.

This framework is available for use by all current and future UK contracting authorities. For a complete list of contracting authorities eligible to use this framework, please visit the National Framework Partnership website at nationalframeworkpartnership.co.uk or refer to the Office for National Statistics (ONS) classification guide.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 15894500 - Vending-machine ingredients

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The framework encompasses a wide range of services related to vending machines, including but not limited to:

Supply of Vending Machines:

Hot beverage vending machines (coffee, tea, hot chocolate)

Cold beverage vending machines (soft drinks, water)

Snack vending machines (crisps, confectionery, healthy snacks)

Combination vending machines (mixed snacks and drinks)

Fresh food vending machines (sandwiches, salads, fresh fruit) (Optional)

Installation and Commissioning:

Delivery and professional installation of vending machines at specified locations

Commissioning services to ensure machines are fully operational and compliant with safety standards

Maintenance and Servicing:

Regular maintenance schedules to ensure optimal performance and longevity of machines

Prompt repair services in case of breakdowns or malfunctions

Preventive maintenance to mitigate potential issues and downtime

Replenishment Services:

Regular restocking of products in vending machines

Inventory management to ensure a consistent supply of popular items

Customisable product selection based on user preferences and dietary requirements

Customer Support and Service:

Dedicated customer support for addressing queries and issues

Training for staff on using and maintaining vending machines

Monitoring and reporting systems to track machine usage and performance

Sustainability and Innovation:

Environmentally friendly vending solutions, including energy-efficient machines and recyclable packaging

Innovative payment options, such as contactless and mobile payments

Integration of smart technologies for real-time monitoring and data analytics

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-020828](#)

Section V. Award of contract

Title

Vending Machines Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 August 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Lavazza Professional Uk Limited

Basingstoke

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

London

Country

United Kingdom