

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/028861-2024>

Contract

## **Vending Services Framework**

Hyde Housing Association Ltd

F03: Contract award notice

Notice identifier: 2024/S 000-028861

Procurement identifier (OCID): ocds-h6vhtk-047bb9

Published 10 September 2024, 12:19am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hyde Housing Association Ltd

30 Park Street

London

SE1 9EQ

#### **Email**

[Tenders@nationalframeworkpartnership.co.uk](mailto:Tenders@nationalframeworkpartnership.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **National registration number**

IP18195R

**Internet address(es)**

Main address

<https://www.hyde-housing.co.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/119413>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Vending Services Framework

#### **II.1.2) Main CPV code**

- 42933000 - Vending machines

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

National Framework Partnership, acting on behalf of Hyde Housing Association, has established a framework for the provision of vending machines and associated services. The framework supports the varied needs of Hyde Housing Association and other public sector bodies, ensuring access to high-quality vending solutions, including supply, installation, maintenance, and replenishment, that enhance user experience while maintaining cost-efficiency.

This framework is available for use by all current and future UK contracting authorities. For a complete list of contracting authorities eligible to use this framework, please visit the National Framework Partnership website at [nationalframeworkpartnership.co.uk](https://nationalframeworkpartnership.co.uk) or refer to the Office for National Statistics (ONS) classification guide.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £5,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 15894500 - Vending-machine ingredients

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The framework encompasses a wide range of services related to vending machines, including but not limited to:

Supply of Vending Machines:

Hot beverage vending machines (coffee, tea, hot chocolate)

Cold beverage vending machines (soft drinks, water)

Snack vending machines (crisps, confectionery, healthy snacks)

Combination vending machines (mixed snacks and drinks)

Fresh food vending machines (sandwiches, salads, fresh fruit) (Optional)

Installation and Commissioning:

Delivery and professional installation of vending machines at specified locations

Commissioning services to ensure machines are fully operational and compliant with safety standards

Maintenance and Servicing:

Regular maintenance schedules to ensure optimal performance and longevity of machines

Prompt repair services in case of breakdowns or malfunctions

Preventive maintenance to mitigate potential issues and downtime

Replenishment Services:

Regular restocking of products in vending machines

Inventory management to ensure a consistent supply of popular items

Customisable product selection based on user preferences and dietary requirements

#### Customer Support and Service:

Dedicated customer support for addressing queries and issues

Training for staff on using and maintaining vending machines

Monitoring and reporting systems to track machine usage and performance

#### Sustainability and Innovation:

Environmentally friendly vending solutions, including energy-efficient machines and recyclable packaging

Innovative payment options, such as contactless and mobile payments

Integration of smart technologies for real-time monitoring and data analytics

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-020828](#)

---

## **Section V. Award of contract**

### **Title**

Vending Machines Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Lavazza Professional Uk Limited

Basingstoke

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £5,000,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

London

Country

United Kingdom