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Tender

## **NTCA One Stop Shop (OSS) retrofit advice for the North of Tyne region, and in-person energy advice for the wider North East region**

North Tyneside Council

F02: Contract notice

Notice identifier: 2023/S 000-028837

Procurement identifier (OCID): ocids-h6vhtk-0406c7

Published 29 September 2023, 3:41pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Tyneside Council

Quadrant, Cobalt Business Park, The Silverlink North

North Tyneside

NE27 0BY

#### **Contact**

Mrs Judith Robson

#### **Email**

[judith.robson@northtyneside.gov.uk](mailto:judith.robson@northtyneside.gov.uk)

#### **Telephone**

+44 1916435660

**Country**

United Kingdom

**Region code**

UKC - North East (England)

**Internet address(es)**

Main address

<http://www.northtyneside.gov.uk/>

Buyer's address

<http://www.northtyneside.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Opportunities/Index?p=1c9e782c-541e-e611-8114-000c29c9ba21&v=1>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NTCA One Stop Shop (OSS) retrofit advice for the North of Tyne region, and in-person energy advice for the wider North East region

Reference number

DN690091

#### **II.1.2) Main CPV code**

- 65000000 - Public utilities

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The OSS retrofit advice is funded through UKSPF and will support residents in North of Tyne to understand and access domestic energy improvements (retrofit) to reduce energy bills and domestic carbon emissions.

The in-person energy advice for the wider North East region is funded through the Local Energy Advice Demonstration (LEAD) funding and will provide in-person energy advice focused specifically on 'hard to treat' properties, and 'hard to reach' residents across the wider North East region

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Retrofit One Stop Shop for North of Tyne region only

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 73000000 - Research and development services and related consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

The ambition underlying the retrofit One Stop Shop (OSS) is to help all households in the North of Tyne progress with domestic energy retrofit by offering a trusted end-to-end solution that supports and facilitates sustained action that is accessible to all residents. The primary functions of the OSS are to help residents reduce their energy bills and emissions, while creating understanding of the benefits therefore increasing longer term demand for domestic retrofit upgrades across the region.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £950,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

End date

31 March 2025

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Local Energy Advice Demonstrator (LEAD) for the North East region

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 73000000 - Research and development services and related consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

NTCA encourage consortia bids, and/or an arrangement where a lead applicant sub-contracts to provide in-person energy advice, particularly where organisations can utilise existing trusted relationships with local communities, community-based organisations, and/or local service providers that can increase the effective delivery of this project.

Please note that although a lead applicant is the preferred contractual arrangement, NTCA reserve the right to contract with multiple organisations in order to test a portfolio of approaches to the provision of in-person energy advice across the North East.

In-person energy advice is required to develop awareness of, and confidence in options to retrofit homes to improve their energy efficiency. Residents will be offered opportunities to engage in a number of events that will provide information, advice and positive

experiences of retrofit, including open homes, talks, and Q&A panels. Residents will also have the opportunity to access funded retrofit assessments on a case-by-case basis.

Retrofit information and advice should be accessible for all residents, though an overarching principle of this contract is that retrofit advice will be prioritised to address the needs of “hard-to-reach” residents across the North East, focusing on the following priorities:

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £540,715

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

End date

31 March 2025

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

30 October 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

30 October 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice Technology

Court 7 Rolls Buildings

London

EC4A 1NL

Country

United Kingdom