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Tender

Hospital Discharge, Home Straight, Handyperson and Better Care services

Tunbridge Wells Borough Council Tonbridge & Malling Borough Council Sevenoaks District Council

F02: Contract notice

Notice identifier: 2023/S 000-028794

Procurement identifier (OCID): ocds-h6vhtk-0406a8

Published 29 September 2023, 1:34pm

Section I: Contracting authority

I.1) Name and addresses

Tunbridge Wells Borough Council

Town Hall

Tunbridge Wells

TN1 1RS

Contact

Mr Dan Hutchins

Email

dan.hutchins@tunbridgewells.gov.uk

Telephone

+44 1892526121

Country

United Kingdom

Region code

UKJ46 - West Kent

Internet address(es)

Main address

http://www.tunbridgewells.gov.uk

Buyer's address

http://www.tunbridgewells.gov.uk

I.1) Name and addresses

Tonbridge & Malling Borough Council

West Malling

Email

customer.services@tmbc.gov.uk

Country

United Kingdom

Region code

UKJ46 - West Kent

Internet address(es)

Main address

https://www.tmbc.gov.uk/

I.1) Name and addresses

Sevenoaks District Council

Sevenoaks

Email

information@sevenoaks.gov.uk

Country

United Kingdom

Region code

UKJ46 - West Kent

Internet address(es)

Main address

https://www.sevenoaks.gov.uk/

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.kentbusinessportal.org.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.kentbusinessportal.org.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hospital Discharge, Home Straight, Handyperson and Better Care services

Reference number

DN692252

II.1.2) Main CPV code

• 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Tunbridge Wells Borough Council ("the Council") is conducting a tender exercise with and on behalf of its partner authorities, Sevenoaks District Council and Tonbridge and Malling Borough Council, to award a number of contracts for the provision of Hospital Discharge, Home Straight and Handyperson services. These include:

Lot 1. Hospital Discharge Service – All partners

Lot 2. Handyperson Service – Tunbridge Wells Borough Council only

Lot 3. Handyperson Service – Tonbridge and Malling Borough Council only

Lot 4. Home Straight Co-ordinator Service – Tunbridge Wells Borough Council only

Lot 5. Home Straight Co-ordinator Service – Sevenoaks District Council only

Lot 6. Better Care Fund Co-ordinator - Sevenoaks District Council only

Key Dates & Timeline for Procurement

Tender release: 29 September 2023

Expression of Interest Deadline: 12:00pm 27 October 2023

Deadline for submission of completed tenders: 12:00pm 3 November 2023

Evaluation: w/c 6 November 2023

Interviews: w/c 27 November 2023

Appointment of contractor: w/c 26 February 2024

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II.1.5) Estimated total value

Value excluding VAT: £1,100,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1. Hospital Discharge Service – All partners

Lot No

1

II.2.2) Additional CPV code(s)

• 70331000 - Residential property services

II.2.3) Place of performance

NUTS codes

• UKJ46 - West Kent

II.2.4) Description of the procurement

Tunbridge Wells Borough Council ("the Council") is conducting a tender exercise with and on behalf of its partner authorities, Sevenoaks District Council and Tonbridge and Malling Borough Council, to award a number of contracts for the provision of Hospital

Discharge, Home Straight and Handyperson services. These include:

Lot 1. Hospital Discharge Service – All partners

Lot 2. Handyperson Service – Tunbridge Wells Borough Council only

Lot 3. Handyperson Service – Tonbridge and Malling Borough Council only

Lot 4. Home Straight Co-ordinator Service – Tunbridge Wells Borough Council only

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

20 May 2024

End date

31 March 2025

This contract is subject to renewal

Yes

Description of renewals

4 optional annual extensions will be available, dependent upon budgets and performance of the contractor

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2. Handyperson Service - Tunbridge Wells Borough Council only

Lot No

2

II.2.2) Additional CPV code(s)

• 70331000 - Residential property services

II.2.3) Place of performance

NUTS codes

• UKJ46 - West Kent

II.2.4) Description of the procurement

Tunbridge Wells Borough Council ("the Council") is conducting a tender exercise with and on behalf of its partner authorities, Sevenoaks District Council and Tonbridge and Malling Borough Council, to award a number of contracts for the provision of Hospital Discharge, Home Straight and Handyperson services. These include:

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Lot 3. Handyperson Service – Tonbridge and Malling Borough Council only

Lot 4. Home Straight Co-ordinator Service – Tunbridge Wells Borough Council only

Lot 5. Home Straight Co-ordinator Service – Sevenoaks District Council only

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II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3. Handyperson Service - Tonbridge and Malling Borough Council only

Lot No

3

II.2.2) Additional CPV code(s)

• 70331000 - Residential property services

II.2.3) Place of performance

NUTS codes

• UKJ46 - West Kent

II.2.4) Description of the procurement

Tunbridge Wells Borough Council ("the Council") is conducting a tender exercise with and on behalf of its partner authorities, Sevenoaks District Council and Tonbridge and Malling Borough Council, to award a number of contracts for the provision of Hospital Discharge, Home Straight and Handyperson services. These include:

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Lot 3. Handyperson Service - Tonbridge and Malling Borough Council only

Lot 4. Home Straight Co-ordinator Service – Tunbridge Wells Borough Council only

Lot 5. Home Straight Co-ordinator Service - Sevenoaks District Council only

Lot 6. Better Care Fund Co-ordinator - Sevenoaks District Council only

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End date

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This contract is subject to renewal

Yes

Description of renewals

4 optional annual extensions will be available, dependent upon budgets and performance of the contractor

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4. Home Straight Co-ordinator Service – Tunbridge Wells Borough Council only

Lot No

4

II.2.2) Additional CPV code(s)

• 70331000 - Residential property services

II.2.3) Place of performance

NUTS codes

• UKJ46 - West Kent

II.2.4) Description of the procurement

Tunbridge Wells Borough Council ("the Council") is conducting a tender exercise with and on behalf of its partner authorities, Sevenoaks District Council and Tonbridge and Malling Borough Council, to award a number of contracts for the provision of Hospital Discharge, Home Straight and Handyperson services. These include:

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II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

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End date

31 March 2025

This contract is subject to renewal

Yes

Description of renewals

4 optional annual extensions will be available, dependent upon budgets and performance of the contractor

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5. Home Straight Co-ordinator Service – Sevenoaks District Council only

Lot No

5

II.2.2) Additional CPV code(s)

• 70331000 - Residential property services

II.2.3) Place of performance

NUTS codes

• UKJ46 - West Kent

II.2.4) Description of the procurement

Tunbridge Wells Borough Council ("the Council") is conducting a tender exercise with and on behalf of its partner authorities, Sevenoaks District Council and Tonbridge and Malling Borough Council, to award a number of contracts for the provision of Hospital Discharge, Home Straight and Handyperson services. These include:

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Lot 4. Home Straight Co-ordinator Service – Tunbridge Wells Borough Council only

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End date

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Yes

Description of renewals

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II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 6. Better Care Fund Co-ordinator - Sevenoaks District Council only

Lot No

6

II.2.2) Additional CPV code(s)

• 70331000 - Residential property services

II.2.3) Place of performance

NUTS codes

• UKJ46 - West Kent

II.2.4) Description of the procurement

Tunbridge Wells Borough Council ("the Council") is conducting a tender exercise with and on behalf of its partner authorities, Sevenoaks District Council and Tonbridge and Malling Borough Council, to award a number of contracts for the provision of Hospital Discharge, Home Straight and Handyperson services. These include:

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Lot 3. Handyperson Service – Tonbridge and Malling Borough Council only

Lot 4. Home Straight Co-ordinator Service – Tunbridge Wells Borough Council only

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II.2.10) Information about variants

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II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 November 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

3 November 2023

Local time

12:30pm

Place

Electronic opening. Tenderers may observe on request

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Mid Kent Legal Services

Tunbridge Wells

Country

United Kingdom