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Contract

Patient Privacy Intelligence SaaS (Imprivata Fairwarning)

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

F03: Contract award notice

Notice identifier: 2023/S 000-028777

Procurement identifier (OCID): ocds-h6vhtk-04069c

Published 29 September 2023, 12:47pm

Section I: Contracting authority

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

Contact

George Futcher

Email

george.futcher@nhs.scot

Telephone

+44 1698794410

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Patient Privacy Intelligence SaaS (Imprivata Fairwarning)

Reference number

NP501423

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Imprivata FairWarning is an electronic Patient Privacy Intelligence (PPI) solution that helps detect potentially unauthorised access to electronic health records by simplifying the analysis of audit files from clinical systems, including systems such as Emergency Care Summary (ECS), SCI Store, Trakcare & EESS. The tool systematically identifies users who appear to be engaging in patient access patterns that are indicative of inappropriate access or identity theft. It then filters out known false positives and brings any remaining potential incidents to the attention of the appropriate Information Governance personnel.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £298,006.16

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Scotland

II.2.4) Description of the procurement

Imprivata FairWarning is an electronic Patient Privacy Intelligence (PPI) solution that helps detect potentially unauthorised access to electronic health records by simplifying the analysis of audit files from clinical systems, including systems such as Emergency Care Summary (ECS), SCI Store, Trakcare & EESS.

The tool systematically identifies users who appear to be engaging in patient access patterns that are indicative of inappropriate access or identity theft. It then filters out known false positives and brings any remaining potential incidents to the attention of the appropriate Information Governance personnel

This is a call off from the existing framework agreement, CCS RM6068 Technology Products & Associated Services [TPS] - Lot 3: Software and Associated Services.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Fairwarning is a software service only provided by Imprivata. Only 5 suppliers on the framework have the rights to resell Imprivata Fairwarning.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

NP501423

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Softcat plc

8 Nelson Mandela Place

Glasgow

G2 1BT

Email

MartinKe@softcat.com

Telephone

+44 7947431703

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £298,006.16

Section VI. Complementary information

VI.3) Additional information

(SC Ref:745923)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1LB

Email

edinburgh@scotcourts.gov.uk

Telephone

+44 1312252525

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts:

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts(Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.