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Tender

Dermatology Services for Kent and Medway Integrated Care Board

NHS Kent and Medway Integrated Care Board

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-028761

Procurement identifier (OCID): ocids-h6vhtk-03753b

Published 12 October 2022, 9:07pm

Section I: Contracting authority

I.1) Name and addresses

NHS Kent and Medway Integrated Care Board

2nd floor, Gail House, Lower Stone Street

Maidstone

ME15 6NB

Contact

Richard Ward

Email

richard.ward11@nhs.net

Country

United Kingdom

Region code

UKJ4 - Kent

National registration number

na

Internet address(es)

Main address

<http://www.kentandmedway.icb.nhs.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/68205>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=44219&B=AGCSU

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=44219&B=AGCSU

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Dermatology Services for Kent and Medway Integrated Care Board

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Kent and Medway Integrated Care Board are undertaking a procurement process and are inviting suitably qualified and experienced providers to bid for Dermatology Services.

The procurement is split into 2 Lots:

Lot 1: West and North Kent Dermatology Service (W&NKDS)

The anticipated contract duration will be for an initial period of 5 years with an option to extend for up to a further 2 years as required.

Lot 2: East Kent Community Dermatology Service (EKCDS)

The anticipated contract duration will be for an initial period of 2 years with an option to extend for up to a further 2 years as required.

The service is a Schedule 3 Service and is being procured under the Light Touch Regime(LTR) of the Public Contract Regulations 2015.

II.1.5) Estimated total value

Value excluding VAT: £84,253,903

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1: West and North Kent Dermatology Service (W&NKDS)

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

The requirements of the service will be a consultant-led (but not exclusively consultant delivered) Levels 1-4 service supported by a multi-disciplinary team which will manage a range of dermatological conditions.

The descriptions for Levels 1 – 4 are as follows:

Level 1 Self-Care - People with skin conditions who manage their conditions themselves should be supported with high-quality service user information and input from suitably trained nurses, service user support groups and community pharmacists. Ideally service users presenting with conditions that could be managed with self-care should be referred to their local community pharmacy and be supported to self-manage their condition. Community pharmacists are able to advise on a range of common skin conditions, included but not limited to allergic rashes, dry skin conditions such as eczema, minor skin infections, warts and verrucae.

The new service will be expected to work with Primary Care and service users to develop a programme of education around low level management of skin conditions which would not be routinely referred to the service. To further support service users, however, the provider will be required to identify a range of voluntary sector organisations who specialise in supporting service users with skin conditions and who offer group support for service users. This educational programme will need to be inclusive of all service user groups and therefore accessibility and representation (of those groups) should be

considered throughout the programme.

Level 2 Generalist Care - People with skin conditions needing generalist care are managed initially through self-referral to their GP. Ideally these service users should be managed within the GP practice. As noted above, the provider will be required to develop training and management of Level 2 conditions within the practice.

Level 3 Intermediate and Specialist Care - Any service user whose skin condition cannot be managed by a generalist will need to be referred for specialist care and will need to be managed by a specialist in the community setting.

Level 4 Supra-Specialist Care – the management of complex and/or rare skin disorders including 2 ww pathways. These services were historically delivered from a secondary care setting by a consultant dermatologist.

II.2.6) Estimated value

Value excluding VAT: £78,964,487

II.2.7) Duration of the contract or the framework agreement

Duration in months

84

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: East Kent Community Dermatology Service (EKCDS)

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKJ44 - East Kent

II.2.4) Description of the procurement

The service will provide and deliver a consultant led (but not exclusively consultant delivered) Level 1-3 service supported by a multi-disciplinary team which will manage a range of dermatological conditions. The provider will host a consultant-led triage service, using clinical and operating protocols agreed with East Kent Hospitals University Foundation Trust (EKHUFT), ensuring service users are directed to appropriate services.

Level 4 services will remain with the incumbent provider East Kent Hospitals University Foundation Trust (EKHUFT) and are therefore not included within the scope of this Lot, however, the community services will be expected to fully integrate with the Level 4 service and ensure referrals seen in the acute setting are those that only really need to be there.

The descriptions for Levels 1 – 4 are as follows:

Level 1 Self-Care - People with skin conditions who manage their conditions themselves should be supported with high-quality service user information and input from suitably trained nurses, service user support groups and community pharmacists. Ideally, service users presenting with conditions that could be managed with self-care should be referred to their local community pharmacy and be supported to self-manage their condition. Community pharmacists are able to advise on a range of common skin conditions including, but not limited to, allergic rashes, dry skin conditions, such as eczema, minor skin infections, warts and verrucae.

The new service will be expected to work with Primary Care and service users to develop a programme of education around low level management of skin conditions which would not be routinely referred to the service. To further support service users, however, the provider will be required to identify a range of voluntary sector organisations who specialise in supporting service users with skin conditions and who offer group support for service users. This educational programme will need to be inclusive of all service user groups and therefore accessibility and representation (of those groups) should be considered throughout the programme.

Level 2 Generalist Care - People with skin conditions needing generalist care are managed initially through self-referral to their GP. Ideally, these service users should be managed within the GP practice. As noted above, the provider will be required to develop training and management of Level 2 conditions within the practice.

Level 3 Intermediate and Specialist Care - Any service user whose skin condition cannot

be managed by a generalist will need to be referred for specialist care and will need to be managed by a specialist in the community setting.

Level 4 Supra-Specialist Care – To be provided by EKHUFT - the management of complex and/or rare skin disorders including 2 weeks wait (2ww) pathways and the use of biologic therapies, which is Level 4 only.

II.2.6) Estimated value

Value excluding VAT: £5,289,416

II.2.7) Duration of the contract or the framework agreement

Duration in months

48

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 November 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court

Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

High Court

Strand

London

WC2A 2LL

Country

United Kingdom