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Planning

London Councils Taxicard and Dial-a-Ride Taxi, Private Hire

Transport for London

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-028752

Procurement identifier (OCID): ocds-h6vhtk-052531 ([view related notices](#))

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Scope

Description

Lot 1 - Taxicard Bookings

Estimated value; £8M/year

Provision of door-to-door Taxi and PHV services for Taxicard members, including advance, ASAP, and essential goods delivery bookings.

Lot 2 - Dial-a-Ride Taxis/PHVs

Estimated value; £100k to £200k /year

Ad hoc Taxi and PHV shift services for Dial-a-Ride members, covering gaps in minibus availability with accessible vehicle options.

Lot 3 - Taxicard Street Hail

Estimated value; Varies between 1 to 10% roughly of the taxicard scheme value.

Allows eligible members to street hail licensed taxis, supporting flexible, on-demand travel under the Taxicard scheme.

If interested please email us on dar-taxiservices@tfl.gov.uk

We will then issue questionnaire links for Lot 1, 2 & 3 depending on your interest. After reviewing the responses we will provide limited generic feedback to all participants.

Total value (estimated)

- £64,000,000 excluding VAT
- £76,800,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 5 January 2026 to 4 January 2031
- Possible extension to 4 January 2034
- 8 years

Main procurement category

Services

CPV classifications

- 60120000 - Taxi services
- 60130000 - Special-purpose road passenger-transport services

- 60140000 - Non-scheduled passenger transport
- 60170000 - Hire of passenger transport vehicles with driver

Contract locations

- UKI - London
-

Engagement

Engagement deadline

12 June 2025

Engagement process description

Transport for London (TfL) and London Councils are preparing for a future procurement of Taxi and Private Hire Vehicle (PHV) services, supporting the Taxicard and Dial-a-Ride schemes from 2026 onwards. These services are essential for enabling travel for individuals with mobility or visual impairments and represent a commitment to inclusive, accessible transport across the capital.

We are currently conducting early market engagement to understand the capabilities, capacity, and interest of the market-particularly from SME providers.

Your input will help ensure that market perspectives inform the development and finalisation of both the procurement strategy and the subsequent tender documents.

To engage with us please email us on dar-taxiservices@tfl.gov.uk with the subject line: "TfL PME 001 OCID: ocds-h6vhtk-052531" and which lot you are interested in. (Lot 1, 2 & 3 as described in FTS)

We will then issue a brief background document and MS form questionnaire link(s). After reviewing the responses, we will provide limited generic feedback to all participants.

All responses received will be reviewed and analysed, and will play a key role in shaping the final Procurement Strategy for this requirement.

To ensure your feedback is considered, please ensure your completed questionnaire(s) is submitted no later than 12:00pm on 12th June 2025.

Please note:

This is a market sounding exercise and does not form part of a formal procurement process.

All responses will be carefully reviewed and considered, but they will not commit TfL to any specific procurement route.

Participation does not imply any future contractual or commercial commitment.

Thank you for taking the time to respond to the questionnaire(s).

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Contracting authority

Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Contact name: Philip Lewis

Telephone: 07595064000

Email: philiplewis@tfl.gov.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government