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Contract

Microsoft Unified Support

OPEN UNIVERSITY(THE)

F03: Contract award notice

Notice identifier: 2024/S 000-028747

Procurement identifier (OCID): ocds-h6vhtk-04991c

Published 9 September 2024, 11:34am

Section I: Contracting authority

I.1) Name and addresses

OPEN UNIVERSITY(THE)

The Vice-Chancellors Office

MILTON KEYNES

MK76AA

Contact

Procurement Services

Email

FBS-Procurement@open.ac.uk

Telephone

+44 1908655814

Country

United Kingdom

Region code

UKJ12 - Milton Keynes

Charity Commission (England and Wales)

RC000391

Internet address(es)

Main address

www.open.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Microsoft Unified Support

Reference number

OUPA10818

II.1.2) Main CPV code

- 72611000 - Technical computer support services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of technical support services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £438,025

II.2) Description

II.2.2) Additional CPV code(s)

- 72611000 - Technical computer support services

II.2.3) Place of performance

NUTS codes

- UKJ12 - Milton Keynes

Main site or place of performance

Milton Keynes

II.2.4) Description of the procurement

Provision of technical support services for Microsoft products

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This was awarded using the GCloud 13 Framework Agreement details of which can be found at: <https://www.crowncommercial.gov.uk/agreements/RM1557.13>

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

OUPA10818

Title

Microsoft Unified Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 July 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Microsoft Ltd

Microsoft Campus, Thames Valley Park

Reading

RG6 1WG

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

Companies House

01624297

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £438,025

Total value of the contract/lot: £438,025

Section VI. Complementary information

VI.3) Additional information

This is a contract for Microsoft Unified Support which provides support across all Microsoft products providing problem resolution services and reactive and preventative support. This was awarded using the GCloud 13 Framework Agreement details of which can be found at: <https://www.crowncommercial.gov.uk/agreements/RM1557.13>

VI.4) Procedures for review

VI.4.1) Review body

Not Applicable

Not Applicable

Country

United Kingdom