This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/028747-2024">https://www.find-tender.service.gov.uk/Notice/028747-2024</a>

Contract

# **Microsoft Unified Support**

OPEN UNIVERSITY(THE)

F03: Contract award notice

Notice identifier: 2024/S 000-028747

Procurement identifier (OCID): ocds-h6vhtk-04991c

Published 9 September 2024, 11:34am

## **Section I: Contracting authority**

### I.1) Name and addresses

**OPEN UNIVERSITY(THE)** 

The Vice-Chancellors Office

MILTON KEYNES

MK76AA

#### Contact

**Procurement Services** 

#### **Email**

FBS-Procurement@open.ac.uk

### **Telephone**

+44 1908655814

### Country

**United Kingdom** 

### Region code

UKJ12 - Milton Keynes

### **Charity Commission (England and Wales)**

RC000391

### Internet address(es)

Main address

www.open.ac.uk

## I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

Education

# **Section II: Object**

## II.1) Scope of the procurement

II.1.1) Title

Microsoft Unified Support

Reference number

**OUPA10818** 

### II.1.2) Main CPV code

• 72611000 - Technical computer support services

### II.1.3) Type of contract

Services

### II.1.4) Short description

Provision of technical support services.

### II.1.6) Information about lots

This contract is divided into lots: No

### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £438,025

### II.2) Description

### II.2.2) Additional CPV code(s)

• 72611000 - Technical computer support services

### II.2.3) Place of performance

**NUTS** codes

• UKJ12 - Milton Keynes

Main site or place of performance

Milton Keynes

### II.2.4) Description of the procurement

Provision of technical support services for Microsoft products

### II.2.5) Award criteria

Price

#### II.2.11) Information about options

Options: No

### Section IV. Procedure

### **IV.1) Description**

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

#### **Explanation:**

This was awarded using the GCloud 13 Framework Agreement details of which can be found at: <a href="https://www.crowncommercial.gov.uk/agreements/RM1557.13">https://www.crowncommercial.gov.uk/agreements/RM1557.13</a>

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### Section V. Award of contract

#### **Contract No**

**OUPA10818** 

#### **Title**

Microsoft Unified Support

A contract/lot is awarded: Yes

#### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

26 July 2024

#### V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

### V.2.3) Name and address of the contractor

Microsoft Ltd

Microsoft Campus, Thames Valley Park

Reading

RG6 1WG

Country

**United Kingdom** 

NUTS code

• UKJ11 - Berkshire

Companies House

01624297

The contractor is an SME

No

### V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £438,025

Total value of the contract/lot: £438,025

# **Section VI. Complementary information**

## VI.3) Additional information

This is a contract for Microsoft Unified Support which provides support across all Microsoft products providing problem resolution services and reactive and preventative support. This was awarded using the GCloud 13 Framework Agreement details of which can be found at: <a href="https://www.crowncommercial.gov.uk/agreements/RM1557.13">https://www.crowncommercial.gov.uk/agreements/RM1557.13</a>

## VI.4) Procedures for review

VI.4.1) Review body

Not Applicable

Not Applicable

Country

**United Kingdom**