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Tender

## **Information, Advice and Support for Unpaid Carers**

Thurrock Council

F02: Contract notice

Notice identifier: 2024/S 000-028727

Procurement identifier (OCID): ocids-h6vhtk-049912

Published 9 September 2024, 10:28am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Thurrock Council

RM17 6SL

Grays

RM17 6SL

#### **Email**

[procurement@thurrock.gov.uk](mailto:procurement@thurrock.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH32 - Thurrock

#### **Internet address(es)**

Main address

<http://www.thurrock.gov.uk>

Buyer's address

<https://in-tendhost.co.uk/thurrockcouncil.aspx/Home>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/thurrockcouncil.aspx/ProjectManage/1582>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/thurrockcouncil.aspx/ProjectManage/1582>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://in-tendhost.co.uk/thurrockcouncil.aspx/ProjectManage/1582>

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Information, Advice and Support for Unpaid Carers

Reference number

PS/2024/062

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Thurrock Council is commissioning an Information, Support and Advice Service for unpaid carers within Thurrock, with the aim of having a positive impact on unpaid carers physical, mental, and emotional wellbeing during their caring role. This service will provide Information, Support and Advice to any unpaid carers identified in Thurrock over the age of 18 years. Further information can be found in the specification. The contract is for six years with the option to extend by a further two years. The Council is operating this procurement under the Light Touch Regime for Social and Other Specific Services, as set out in the PCR 2015, at Section 7 (Regulations 74 to 77) and Schedule 3.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,390,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services

- 98000000 - Other community, social and personal services
- 85312000 - Social work services without accommodation
- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKH32 - Thurrock

### **II.2.4) Description of the procurement**

Thurrock Council is commissioning an Information, Support and Advice Service for unpaid carers within Thurrock, with the aim of having a positive impact on unpaid carers physical, mental, and emotional wellbeing during their caring role. This service will provide Information, Support and Advice to any unpaid carers identified in Thurrock over the age of 18 years. The contract is for six years with the option to extend by a further two years. Further information can be found in the specification.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,390,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2025

End date

31 March 2031

This contract is subject to renewal

Yes

Description of renewals

The contract duration is for six years with the option to extend by up to a further two

years.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please note the estimated contract value includes the extension period.

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

18 October 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

18 October 2024

Local time

12:00pm

Place

In-Tend

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: Re-procurement is expected either in six, seven or eight years, depending on whether the extension options are taken.

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Note that the estimated contract value includes the extension period.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Thurrock Council shall incorporate a 10 calendar day standstill period starting the day after the date on which the award of the contract is communicated to tenderers, allowing unsuccessful tenderers to seek further debriefing from the Council before the contract is entered into.