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Contract

## Community Warden Service

Bognor Regis Town Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-028724

Procurement identifier (OCID): ocids-h6vhtk-04ed72 ([view related notices](#))

Published 30 May 2025, 11:31am

## Scope

### Description

Provide a proactive and visible presence within Bognor Regis Town Council Communities to reduce the fear of crime and to improve residents' quality of life and promote stronger and safer communities. The Community Warden service is a trusted community-based service that addresses local concerns by implementing preventative and early intervention measures. Collaborating with partners to deliver solutions which will allow the residents of Bognor Regis to thrive. The Bognor Regis Community Warden Service will help:

- Reduce the perception of fear of crime.
- Strengthening community resilience to ensure 'Stronger, Safer Communities'.
- Support the elderly and vulnerable and help develop community cohesion and wellbeing;
- Assist in the delivery and monitoring of crime reduction initiatives in liaison with local Community Safety Units (CSUs) and neighbourhood Policing teams. Ensure a consistent approach to crime and scam prevention activities and support to victims. All with the aim of reducing fears and perceptions of crime. Resolve queries where able, or refer more complex issues when appropriate.

## **Contract 1. Community Warden Service**

### **Supplier**

- STOREWATCH LIMITED

### **Contract value**

- £60,000 excluding VAT
- £72,000 including VAT

Below the relevant threshold

### **Date signed**

28 April 2025

### **Contract dates**

- 1 May 2025 to 31 March 2026
- 11 months

### **Main procurement category**

## Services

### CPV classifications

- 98000000 - Other community, social and personal services

### Contract locations

- UK - United Kingdom

### Key performance indicators

Name	Reporting frequency
The number of community safety related incidents noticed during a period of 1 week and the number that led to further investigation and conclusion either by the community warden or other services. In particular the number of known offenders identified and their activities reported to the police including where possible recording the outcomes of the intervention.	1 months
Over a period of 1 month the number of people approaching the warden for help or advice and anecdotal records of the outcomes.	1 months
• Over a period of 1 month the number of communications with police,district councils and the Towns Bid community wardens relating to community safety issues within Bognor regis.	1 months
The number of calls received within a period of 1 week and the number subsequently investigated or otherwise resolved	1 months
The number of calls of anti social behaviour received over a period of one month and the number of call- outs which led to a satisfactory resolution	1 months
The number of businesses helped in recording shop lifting and subsequently reported through the disc system	1 months

## Signed contract documents

[SWL Security Service Agreement\\_Redacted.pdf](#)

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## Procedure

### Procedure type

Below threshold - open competition

### Special regime

Light touch

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## Supplier

### STOREWATCH LIMITED

STOREWATCH LIMITED

POOLE

BH16 5SW

United Kingdom

Email: [sales@swlsecurity.com](mailto:sales@swlsecurity.com)

Website: <http://www.swlsecurity.com>

Region: UKK24 - Bournemouth, Christchurch and Poole

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Community Warden Service

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## **Contracting authority**

### **Bognor Regis Town Council**

- Public Procurement Organisation Number: PVNP-1856-NGNZ

Town Hall, Clarence Road

Bognor Regis

PO21 1LD

United Kingdom

Email: [GlennaFrost@bognorregis.gov.uk](mailto:GlennaFrost@bognorregis.gov.uk)

Region: UKJ27 - West Sussex (South West)

Organisation type: Public authority - sub-central government