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Tender

CAFM System

Police and Crime Commissioner for West Mercia

F02: Contract notice

Notice identifier: 2024/S 000-028711

Procurement identifier (OCID): ocds-h6vhtk-04990a

Published 9 September 2024, 9:24am

Section I: Contracting authority

I.1) Name and addresses

Police and Crime Commissioner for West Mercia

Hindlip Hall, Hindlip

Worcester

WR3 8SP

Contact

Adam Pritchard

Email

adam.pritchard@westmercia.police.uk

Country

United Kingdom

NUTS code

UKG - West Midlands (England)

Internet address(es)

Main address

<https://www.westmercia.police.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://sell2.in-tend.co.uk/blpd/publictenders>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CAFM System

Reference number

11526

II.1.2) Main CPV code

- 72212420 - Facilities management software development services and software development services suite

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority is looking to procure a new Computer Aided Facilities Management System/CAFM System to support delivery of the Estates Services across West Mercia Police and Hereford and Worcester Fire and Rescue Services respectively. The CAFM System will be a cloud based system and provide the following functionality as a minimum: Asset Management, Help Desk/Reactive Call Management, Planned Maintenance, Estates Management, Stock Control, Purchase Requisitioning, Finance, Contract Management, Health and Safety, and Project Management. Therefore, the Authority is approaching the market to procure a new solution that can support the dynamic management of the land, property and estate portfolio, reduce the administrative processes currently in place within the service, and improve the customer experience for users of the system both internally and externally.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72212420 - Facilities management software development services and software development services suite

- 48782000 - Storage management software package
- 48611000 - Database software package
- 48514000 - Remote access software package
- 48780000 - System, storage and content management software package
- 48900000 - Miscellaneous software package and computer systems
- 48170000 - Compliance software package
- 72261000 - Software support services
- 72268000 - Software supply services
- 72212421 - Facilities management software development services
- 48311000 - Document management software package
- 48310000 - Document creation software package
- 48333000 - Contact management software package
- 48326000 - Mapping software package
- 48331000 - Project management software package
- 48600000 - Database and operating software package
- 48300000 - Document creation, drawing, imaging, scheduling and productivity software package
- 48430000 - Inventory management software package
- 48100000 - Industry specific software package
- 72263000 - Software implementation services
- 72260000 - Software-related services
- 48320000 - Drawing and imaging software package
- 72262000 - Software development services
- 48321000 - Computer-aided design (CAD) software package
- 48330000 - Scheduling and productivity software package
- 48771000 - General utility software package
- 48421000 - Facilities management software package

- 48783000 - Content management software package
- 48332000 - Scheduling software package
- 48420000 - Facilities management software package and software package suite
- 48000000 - Software package and information systems
- 48781000 - System management software package

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

At sites across the geographical boundaries of the Authority: Shropshire, Telford and Wrekin, Worcestershire and Herefordshire.

II.2.4) Description of the procurement

The Authority is looking to procure a new Computer Aided Facilities Management System/CAFM System to support delivery of the Estates Services across West Mercia Police and Hereford and Worcester Fire and Rescue Services respectively. The CAFM System will be a cloud based system and provide the following functionality as a minimum: Asset Management, Help Desk/Reactive Call Management, Planned Maintenance, Estates Management, Stock Control, Purchase Requisitioning, Finance, Contract Management, Health and Safety, and Project Management. Therefore, the Authority is approaching the market to procure a new solution that can support the dynamic management of the land, property and estate portfolio, reduce the administrative processes currently in place within the service, and improve the customer experience for users of the system both internally and externally.

II.2.5) Award criteria

Quality criterion - Name: Qualitative Questions / Weighting: 65%

Cost criterion - Name: Commercial Proposal / Weighting: 35%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Not applicable

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 October 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 1 April 2025

IV.2.7) Conditions for opening of tenders

Date

18 October 2024

Local time

12:00pm

Place

Electronically at the Headquarters of West Mercia Police

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Police and Crime Commissioner for West Mercia

Hindlip Hall, Hindlip

Worcester

WR3 8SP

Email

adam.pritchard@westmercia.police.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

not yet confirmed