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## Contract

# **Contract for: All Age Independent Advocacy Service and Children's and Young People Independent Visitor Service in the London Borough of Waltham Forest**

London Borough of Waltham Forest

F03: Contract award notice

Notice identifier: 2021/S 000-028702

Procurement identifier (OCID): ocds-h6vhtk-02c930

Published 17 November 2021, 1:33pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

London Borough of Waltham Forest

Waltham Forest Town Hall, 701 Forest Road

Walthamstow

E17 4JF

### **Contact**

Mr Stephen Potter

### **Email**

[Stephen.Potter@walthamforest.gov.uk](mailto:Stephen.Potter@walthamforest.gov.uk)

### **Telephone**

+44 7741077216

**Country**

United Kingdom

**NUTS code**

UKI53 - Redbridge and Waltham Forest

**Internet address(es)**

Main address

<http://www.walthamforest.gov.uk/>

Buyer's address

<http://www.walthamforest.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Contract for: All Age Independent Advocacy Service and Children's and Young People Independent Visitor Service in the London Borough of Waltham Forest

Reference number

DN556769

#### **II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Contract for: All Age Independent Advocacy Service and Children's and Young People Independent Visitor Service in the London Borough of Waltham Forest and Participating Authorities ("the Contract").

The Contract shall commence on 1st December 2021 and shall continue up to and including 30th November 2024 ("the Contract Period"). At the sole discretion of the Authority the Contract Period may be extended in such period or periods as the Authority deems appropriate up to a maximum twenty-four (24) months, providing a possible total Contract Period to midnight on 30th November 2026.

The Contract is split into two (2) Lots as follows:-

Lot 1: All Age Independent Advocacy Service

This includes the following different types of advocacy:-

- Independent Care Act Advocacy (ICAA)
- Independent Mental Health Advocacy (IMCA)

- Independent Mental Capacity Advocacy (IMCA)
- Independent Health Complaints Advocacy (IHCA)
- Independent Advocacy for Children in Care (CIC), and care leavers between the of 5-25 years

Lot 2: Children's and Young People Independent Visitor Service.

An Independent Visitor (IV) service for Children in Care and Care Leavers between the ages of 5-18 years.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,301,000

## **II.2) Description**

### **II.2.1) Title**

All Age Independent Advocacy Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKI53 - Redbridge and Waltham Forest

### **II.2.4) Description of the procurement**

Lot 1: All Age Independent Advocacy Service

This includes the following different types of advocacy:-

- Independent Care Act Advocacy (ICAA)
- Independent Mental Health Advocacy (IMCA)
- Independent Mental Capacity Advocacy (IMCA)
- Independent Health Complaints Advocacy (IHCA)
- Independent Advocacy for Children in Care (CIC), and care leavers between the of 5-25 years

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Children's and Young People Independent Visitor Service.

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKI53 - Redbridge and Waltham Forest

### **II.2.4) Description of the procurement**

An Independent Visitor (IV) service for Children in Care and Care Leavers between the ages of 5-18 years.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-016830](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 November 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

VoiceAbility

Unit 1 The Old Granary

Westwick, Oakington, Cambridgeshire

CB24 3AR

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,301,000

Total value of the contract/lot: £1,301,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom