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Contract

Contract for: All Age Independent Advocacy Service and Children's and Young People Independent Visitor Service in the London Borough of Waltham Forest

London Borough of Waltham Forest

F03: Contract award notice

Notice identifier: 2021/S 000-028702

Procurement identifier (OCID): ocids-h6vhtk-02c930

Published 17 November 2021, 1:33pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Waltham Forest

Waltham Forest Town Hall, 701 Forest Road

Walthamstow

E17 4JF

Contact

Mr Stephen Potter

Email

Stephen.Potter@walthamforest.gov.uk

Telephone

+44 7741077216

Country

United Kingdom

NUTS code

UKI53 - Redbridge and Waltham Forest

Internet address(es)

Main address

<http://www.walthamforest.gov.uk/>

Buyer's address

<http://www.walthamforest.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for: All Age Independent Advocacy Service and Children's and Young People Independent Visitor Service in the London Borough of Waltham Forest

Reference number

DN556769

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

Contract for: All Age Independent Advocacy Service and Children's and Young People Independent Visitor Service in the London Borough of Waltham Forest and Participating Authorities ("the Contract").

The Contract shall commence on 1st December 2021 and shall continue up to and including 30th November 2024 ("the Contract Period"). At the sole discretion of the Authority the Contract Period may be extended in such period or periods as the Authority deems appropriate up to a maximum twenty-four (24) months, providing a possible total Contract Period to midnight on 30th November 2026.

The Contract is split into two (2) Lots as follows:-

Lot 1: All Age Independent Advocacy Service

This includes the following different types of advocacy:-

- Independent Care Act Advocacy (ICAA)
- Independent Mental Health Advocacy (IMHA)
- Independent Mental Capacity Advocacy (IMCA)

- Independent Health Complaints Advocacy (IHCA)
- Independent Advocacy for Children in Care (CIC), and care leavers between the of 5-25 years

Lot 2: Children's and Young People Independent Visitor Service.

An Independent Visitor (IV) service for Children in Care and Care Leavers between the ages of 5-18 years.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,301,000

II.2) Description

II.2.1) Title

All Age Independent Advocacy Services

Lot No

1

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKI53 - Redbridge and Waltham Forest

II.2.4) Description of the procurement

Lot 1: All Age Independent Advocacy Service

This includes the following different types of advocacy:-

- Independent Care Act Advocacy (ICAA)
- Independent Mental Health Advocacy (IMHA)
- Independent Mental Capacity Advocacy (IMCA)
- Independent Health Complaints Advocacy (IHCA)
- Independent Advocacy for Children in Care (CIC), and care leavers between the of 5-25 years

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Children's and Young People Independent Visitor Service.

Lot No

2

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKI53 - Redbridge and Waltham Forest

II.2.4) Description of the procurement

An Independent Visitor (IV) service for Children in Care and Care Leavers between the ages of 5-18 years.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-016830](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 November 2021

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

VoiceAbility

Unit 1 The Old Granary

Westwick, Oakington, Cambridgeshire

CB24 3AR

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,301,000

Total value of the contract/lot: £1,301,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom