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Contract

## **Contingency Emergency Call Handling and Related Services**

1472 - Contingency Emergency Call Handling and Related Services

F03: Contract award notice

Notice identifier: 2025/S 000-028696

Procurement identifier (OCID): ocids-h6vhtk-04db9f

Published 30 May 2025, 10:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

1472 - Contingency Emergency Call Handling and Related Services

Royal Berkshire Fire and Rescue Service, Newsham Court, Pincent's Kiln, Calcot, Reading, RG31 7SD

Reading

#### **Email**

[bhandaris@rbfrs.co.uk](mailto:bhandaris@rbfrs.co.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKJ11 - Berkshire

#### **Internet address(es)**

Main address

<https://www.rbfrs.co.uk>

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Contingency Emergency Call Handling and Related Services

Reference number

1472

#### **II.1.2) Main CPV code**

- 75250000 - Fire-brigade and rescue services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Authority is seeking tenders from tenderers for the provision of Contingency Emergency Call Handling and Related Services. The Authority, is seeking to appoint a single Service Provider able to deliver the Contract to provide resilience as required during (but not limited to) any of the following events: Natural disaster; Terrorist event; Pandemic outbreak; Industrial action; Another unforeseen similar event, and Exceptionally high levels of staffing absence. The procurement procedure being applied to the Tender is an 'Accelerated Open Procedure' under Regulation 27 (5) Public Contracts Regulations 2015 due to the urgency and nature of the Service requirements. This means that any interested party meeting the Authority's minimum qualification requirements may submit a tender for the Contract.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £240,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 75251000 - Fire-brigade services
- 79430000 - Crisis management services
- 75252000 - Rescue services

### **II.2.3) Place of performance**

NUTS codes

- UKJ11 - Berkshire

### **II.2.4) Description of the procurement**

The contract is not divided into lots.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

1472

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

Accelerated procedure

Justification:

The procurement procedure being applied to the Tender is an 'Accelerated Open Procedure' under Regulation 27 (5) Public Contracts Regulations 2015 due to the urgency and nature of the Service requirements. This means that any interested party meeting the Authority's minimum qualification requirements may submit a tender for the Contract.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-003718](#)

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## Section V. Award of contract

### Contract No

1472

### Title

Contingency Emergency Call Handling and Related Services

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

7 May 2025

**V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Securitas Security Services UK Ltd

Cobra House, Wavendon Business Park, Ortensia Drive, Milton Keynes,  
Buckinghamshire, MK17 8LX

Milton Keynes

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £240,000

Total value of the contract/lot: £75,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice, Strand, London, WC2A 2LL

London

Country

United Kingdom