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Contract

National Framework Agreement for the Provision of Data Validation Services

Countess of Chester Hospital NHS Foundation Trust
A full list of eligible users is available at https://www.coch-cps.co.uk/

F03: Contract award notice
Notice identifier: 2025/S 000-028669
Procurement identifier (OCID): ocds-h6vhtk-04cd73
Published 30 May 2025, 10:12am

Section I: Contracting authority

I.1) Name and addresses

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

Email

info@coch-cps.co.uk

Country

United Kingdom

Region code

UKD63 - Cheshire West and Chester

Internet address(es)

Main address

www.coch.nhs.uk

I.1) Name and addresses

A full list of eligible users is available at https://www.coch-cps.co.uk/

UK

Email

info@coch-cps.co.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://www.coch-cps.co.uk/

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Framework Agreement for the Provision of Data Validation Services

Reference number

F/075/VAL/25/IB

II.1.2) Main CPV code

- 72300000 - Data services

II.1.3) Type of contract

Services

II.1.4) Short description

The Contracting Authority has set up a national framework agreement that will enable NHS Organisations to access highly specialised support to enable the testing and validation of patient data, as part of the process of migrating from a legacy PAS to a modern EPR system.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72225000 - System quality assurance assessment and review services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312100 - Data preparation services
- 72316000 - Data analysis services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 72920000 - Computer catalogue conversion services
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security
- 79996100 - Records management
- 80511000 - Staff training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

A number of NHS organisations are currently migrating, or are expected to migrate from a legacy Patient Administration System (PAS) to modern Electronic Patient Record (EPR) systems.

Many legacy PAS are not Referral to Treatment (RTT) compliant and, therefore, RTT Pathways and associated Events for migration have to be manually manufactured from

existing referrals and outcomes.

There may also be significant data quality issues with legacy data that will impact on the management and integrity of that data prior to implementation of a new EPR system.

NHS organisations may lack in-house expertise and/or capacity to undertake the necessary data cleansing exercises and may require expert assistance in undertaking a data validation exercise prior to the Client's planned migration of its legacy PAS to a modern EPR system.

The objective of this framework is to provide NHS Organisations ("the Clients") with expert assistance in undertaking data validation exercises prior to and following a Client's planned migration of its PAS to a modern EPR system. This includes the validation of incomplete pathways, incomplete waiting lists and duplicated pathways as well as understanding the data quality issues that could facilitate the RTT migration to the EPR system and the Client's Covid-19 restoration and recovery work. This will enable the NHS Organisations to:

• provide assurance to the Board, CCGs and patients of the accuracy of the patient data held, and particularly how this is managed in relation to supporting RTT and other associated patient access standards,

• improve the quality of patient data held within the EPR and support the optimal use of the EPR from implementation.

The Supplier will ensure that effective knowledge transfer takes place and will help the Client to develop an in-house central validation and booking team to achieve business as usual booking and reporting post the EPR implementation.

II.2.5) Award criteria

Quality criterion - Name: Organisation, qualification and experience of staff / Weighting: 20

Quality criterion - Name: Contract management processes / Weighting: 10

Quality criterion - Name: Data testing and validation processes / Weighting: 40

Quality criterion - Name: Knowledge transfer / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

The framework will run for a term of 2 years with options to extend for up to a further 2 years in annual increments.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

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Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2025/S 000-000142

Section V. Award of contract

Title

National Framework Agreement for the Provision of Data Validation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 May 2025

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Insource Select Limited

High Wycombe

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1

Total value of the contract/lot: £1

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Countess of Chester Hospital NHS Foundation Trust

Chester

Email

info@coch-cps.co.uk

Country

United Kingdom