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Contract

Help You Choose

Norfolk County Council

F03: Contract award notice

Notice identifier: 2021/S 000-028669

Procurement identifier (OCID): ocds-h6vhtk-02a4e0

Published 17 November 2021, 10:28am

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

Martineau Lane

NORWICH

NR12DH

Email

sourcingteam@norfolk.gov.uk

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

www.norfolk.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Help You Choose

Reference number

NCCT42193

II.1.2) Main CPV code

- 48900000 - Miscellaneous software package and computer systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Norfolk County Council were seeking to procure a new Help You Choose careers information website and learning applications system in order to replace and improve our current Help You Choose system.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £265,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

Norfolk County Council were seeking to procure a new Help You Choose careers information website and learning applications system in order to replace and improve our current Help You Choose system.

Help You Choose is Norfolk's careers information, advice and opportunities website and online applications system for young people aged 14-19 years (up to 25 years LDD), their parents, carers and teachers and advisers.

Norfolk County Council have commissioned the Help You Choose web-based system for over 10 years to support young people aged 14-19 to make and implement well informed post 16 learning choices.

Help You Choose is extensively used with young people in Norfolk schools and post 16 institutions; maintains a comprehensive directory of post 16 learning provision within the County and annually supports over 6000 online applications to post 16 courses.

II.2.5) Award criteria

Quality criterion - Name: Proposed system / Weighting: 20

Quality criterion - Name: Support, maintenance and helpdesk / Weighting: 15

Quality criterion - Name: Project implementation / Weighting: 10

Quality criterion - Name: Social Value / Weighting: 5

Quality criterion - Name: Resilience, Business Continuity and Disaster Recovery / Weighting: 5

Quality criterion - Name: System demonstration / Weighting: 15

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.14) Additional information

The contract has been let on a 36 months + 48 months basis, and the value of the awarded contract reflects the potential full 7 year term of the contract.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-016717](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 November 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

First Media Solutions Limited

Louth

Country

United Kingdom

NUTS code

- UKF30 - Lincolnshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £265,000

Total value of the contract/lot: £250,200

Section VI. Complementary information

VI.3) Additional information

The Public Contracts Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.

VI.4) Procedures for review

VI.4.1) Review body

Norfolk County Council

Norwich

Country

United Kingdom