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Contract

Choice Based Letting Software

East Suffolk Council
Babergh District Council

F03: Contract award notice

Notice identifier: 2022/S 000-028657

Procurement identifier (OCID): ocds-h6vhtk-02cb3d

Published 12 October 2022, 11:16am

Section I: Contracting authority

I.1) Name and addresses

East Suffolk Council

Riverside, 4 Canning Road

Lowestoft

NR33 0EQ

Contact

Procurement

Email

mark.fisher@eastsuffolk.gov.uk

Telephone

+44 1502523671

Country

United Kingdom

NUTS code

UKH - East of England

Internet address(es)

Main address

<http://eastsuffolk.gov.uk>

I.1) Name and addresses

Babergh District Council

Endeavour House, 8 Russell Road, Ipswich, IP1 2BX

Ipswich

Email

procurement@eastsuffolk.gov.uk

Country

United Kingdom

NUTS code

UKH14 - Suffolk

Internet address(es)

Main address

www.midsuffolk.gov.uk

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Choice Based Letting Software

Reference number

2113-TEN-O

II.1.2) Main CPV code

- 72212210 - Networking software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Gateway to Homechoice is made up of a group of seven local authorities within the Gateway partnership as below: 1. Babergh District Council 2. Braintree District Council 3. Colchester Borough Council 4. East Suffolk Council 5. Ipswich Borough Council 6. Maldon District Council 7. Mid Suffolk District Council The partnership is looking to reprocur its IT system and will need an integrated housing register, choice-based lettings and homelessness system with the following requirements: • Unlimited number of licences available/users of the system • Online registration and housing register application process • Ability for applicants to view and edit their housing register information • Document upload facility for applicants to provide verification documents • Secure customer portal where customers can access their account • Built-in logic so that the system determines Band and bedroom need taken from the Gateway Allocations policy • Built-in logic for shortlisting - a dyna

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £532,500

II.2) Description

II.2.2) Additional CPV code(s)

- 72212210 - Networking software development services

II.2.3) Place of performance

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

Gateway to Homechoice is made up of a group of seven local authorities within the Gateway partnership as below: 1. Babergh District Council 2. Braintree District Council 3. Colchester Borough Council 4. East Suffolk Council 5. Ipswich Borough Council 6. Maldon District Council 7. Mid Suffolk District Council The partnership is looking to reprocur its IT system and will need an integrated housing register, choice-based lettings and homelessness system with the following requirements: • Unlimited number of licences available/users of the system • Online registration and housing register application process • Ability for applicants to view and edit their housing register information • Document upload facility for applicants to provide verification documents • Secure customer portal where customers can access their account • Built-in logic so that the system determines Band and bedroom need taken from the Gateway Allocations policy • Built-in logic for shortlisting - a dynamic shortlisting whereby the system shortlists properties based on the Allocations policy and a • Homelessness module which links to the housing register module and also adheres to the data collection requirements set by the Ministry of Housing, Communities and Local Government • Customisable Enhanced Housing Options wizard • Complete data migration from existing system(s) into the software provided will be required as part of implementation There are also approximately 40 housing providers that use the system to advertise their void properties and to shortlist applicants and allocate their properties. Whilst this is a joint procurement, contracts will be held with each member of the group separately.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-017359](#)

Section V. Award of contract

Contract No

2113-TEN-O

Title

Gateway to Homechoice: Choice Based Letting Software

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 October 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Limited

Castlegate House, Castlegate Drive, Dudley, West Midlands, DY1 4TD

Dudley

DY1 4TD

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £400,000

Total value of the contract/lot: £532,500

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

East Suffolk Council

Woodbridge

IP12 1RT

Email

procurement@eastsuffolk.gov.uk

Country

United Kingdom

Internet address

www.eastsuffolk.gov.uk