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Contract

Telephony Analogue Lines/PSTN and Call Charges - S485925

Norfolk County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-028646

Procurement identifier (OCID): ocds-h6vhtk-05294e

Published 30 May 2025, 9:27am

Scope

Reference

PA00002730

Description

It concerns telephony analogue lines, PSTN and call charges initially purchased as part of a larger contract with Updata.

The actual provider for the products was Trustmarque.

During the contract, Updata was purchased by Capita and Trustmarque who were own by Capita are now independent of it.

Contract 1

Supplier

- Trustmarque Solutions Limited

Contract value

- £64,035.18 excluding VAT
- £76,842.22 including VAT

Below the relevant threshold

Date signed

17 March 2025

Contract dates

- 18 March 2025 to 31 March 2026
- 1 year, 14 days

Main procurement category

Goods

CPV classifications

- 32500000 - Telecommunications equipment and supplies

Procedure

Procedure type

Below threshold - unknown

Supplier

Trustmarque Solutions Limited

Marlborough House, Westminster Place, York Business Park, Nether Poppleton

York

YO26 6RW

United Kingdom

Email: creditcontrol@trustmarque.com

Region: UKE21 - York

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government