

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/028642-2025>

Contract

## **TSM survey 2025/2026**

Thirteen Housing Group Limited

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-028642

Procurement identifier (OCID): ocds-h6vhtk-05294c

Published 30 May 2025, 9:19am

### **Scope**

### **Reference**

THIR 25 220

### **Description**

The TSM Standard requires all registered providers to generate and report TSMs as specified by the regulator. The TSMs are a core set of performance measures against which all providers must publish their performance. The survey must follow the TSM survey question and the response scale for each question as required by the regulator.

---

## **Contract 1**

### **Supplier**

- THE LEADERSHIP FACTOR LIMITED

### **Contract value**

- £74,480 excluding VAT
- £89,376 including VAT

Below the relevant threshold

### **Date signed**

22 May 2025

### **Contract dates**

- 23 May 2025 to 22 May 2027
- 2 years

### **Main procurement category**

Services

### **CPV classifications**

- 79342310 - Customer survey services

## Contract locations

- UKC - North East (England)
- 

## Procedure

### Procedure type

Below threshold - limited competition

---

## Supplier

### THE LEADERSHIP FACTOR LIMITED

- Companies House: 03145836
- Public Procurement Organisation Number: PRTP-9545-WHRD

C/O The Leadership Factor

Huddersfield

HD4 6JA

United Kingdom

Email: [uk@leadershipfactor.com](mailto:uk@leadershipfactor.com)

Region: UKE44 - Calderdale and Kirklees

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

---

## Contracting authority

### Thirteen Housing Group Limited

- Mutuals Public Register: 7522
- Public Procurement Organisation Number: PYPT-9749-ZYLR

2 Hudson Quay, Windward Way

MIDDLESBROUGH

TS2 1QG

United Kingdom

Email: [procurement@thirteengroup.co.uk](mailto:procurement@thirteengroup.co.uk)

Region: UKC12 - South Teesside

Organisation type: Public authority - sub-central government