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Contract

TSM survey 2025/2026

Thirteen Housing Group Limited

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-028642

Procurement identifier (OCID): ocds-h6vhtk-05294c

Published 30 May 2025, 9:19am

Scope

Reference

THIR 25 220

Description

The TSM Standard requires all registered providers to generate and report TSMs as specified by the regulator. The TSMs are a core set of performance measures against which all providers must publish their performance. The survey must follow the TSM survey question and the response scale for each question as required by the regulator.

Contract 1

Supplier

- THE LEADERSHIP FACTOR LIMITED

Contract value

- £74,480 excluding VAT
- £89,376 including VAT

Below the relevant threshold

Date signed

22 May 2025

Contract dates

- 23 May 2025 to 22 May 2027
- 2 years

Main procurement category

Services

CPV classifications

- 79342310 - Customer survey services

Contract locations

- UKC - North East (England)

Procedure

Procedure type

Below threshold - limited competition

Supplier

THE LEADERSHIP FACTOR LIMITED

- Companies House: 03145836
- Public Procurement Organisation Number: PRTP-9545-WHRD

C/O The Leadership Factor

Huddersfield

HD4 6JA

United Kingdom

Email: uk@leadershipfactor.com

Region: UKE44 - Calderdale and Kirklees

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Thirteen Housing Group Limited

- Mutuels Public Register: 7522
- Public Procurement Organisation Number: PYPT-9749-ZYLR

2 Hudson Quay, Windward Way

MIDDLESBROUGH

TS2 1QG

United Kingdom

Email: procurement@thirteengroup.co.uk

Region: UKC12 - South Teesside

Organisation type: Public authority - sub-central government