

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/028615-2023>

Not applicable

## **Systems Partner to Develop a Customer Relationship Management Application**

West Yorkshire Combined Authority

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-028615

Procurement identifier (OCID): ocds-h6vhtk-0402be

Published 28 September 2023, 12:51pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

West Yorkshire Combined Authority

Wellington House, 40-50 Wellington Street

Leeds

LS1 2DE

#### **Contact**

Gary Johnson

#### **Email**

[commercialteam@westyorks-ca.gov.uk](mailto:commercialteam@westyorks-ca.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKE - Yorkshire and the Humber

**National registration number**

8876556

**Internet address(es)**

Main address

<https://www.westyorks-ca.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103257>

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Systems Partner to Develop a Customer Relationship Management Application

Reference number

20230921171457-103257

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is a republication of 48112 - MCA Digital Customer Relationship Management.

The Combined Authority is investing in technology to transform how it, and its Local Authority partners, engage with and support businesses and individuals with support and funding. The development of the system aligns with the Combined Authority's position as a Microsoft House and the benefits this brings in terms of interoperability of systems and ease of use for employees.

---

## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2023/S 000-027947](#)

---

## **Section VII. Changes**

### **VII.1.2) Text to be corrected in the original notice**

Section number

Place of text to be modified

2.2

Instead of

Date

29 September 2023

Local time

12:00pm

Read

Date

26 October 2023

Local time

12:00pm

Section number

4

Place of text to be modified

2.7

Instead of

Date

29 September 2023

Local time

12:00pm

Read

Date

26 October 2023

Local time

12:00pm

Section number

2

Place of text to be modified

2.6

Instead of

Text

Value excluding VAT: 250000.00 GBP

Read

Text

Value excluding VAT: 370000.00 GBP

Section number

2

Place of text to be modified

1.5

Instead of

Text

Value excluding VAT: 250000.00 GBP

Read

Text

Value excluding VAT: 370000.00 GBP