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Contract

Student Assistance Services

APUC LIMITED

F03: Contract award notice

Notice identifier: 2022/S 000-028613

Procurement identifier (OCID): ocds-h6vhtk-031ee7

Published 11 October 2022, 4:56pm

Section I: Contracting authority

I.1) Name and addresses

APUC LIMITED

Unit 27, Stirling Business Centre, Wellgreen

STIRLING

FK82DZ

Contact

Stephen Connor

Email

sconnor@apuc-scot.ac.uk

Telephone

+44 7904908770

Country

United Kingdom

Region code

UKM77 - Perth & Kinross and Stirling

Companies House

SC314764

Internet address(es)

Main address

<http://www.apuc-scot.ac.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Student Assistance Services

Reference number

SEC 1005 AP

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

This framework aims to cover a range of student assistance services. This includes Clinical Support, Therapeutic Group Sessions, Workshops, Online Support and Assistance Services, App based Information and Support as well as a Crisis Helpline

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,000,000

II.2) Description

II.2.1) Title

Clinical Support including Counselling Services

Lot No

1

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

Clinical Support including counselling services including, but not limited to, a range of counselling services on a one-on-one basis given via secure video conferencing, telephone and in a face-to-face setting.

II.2.5) Award criteria

Quality criterion - Name: Operation & Management of the Framework Agreement /
Weighting: 7.5

Quality criterion - Name: Responsible Procurement / Weighting: 7.5

Quality criterion - Name: Data Protection Risks / Weighting: 10

Quality criterion - Name: Service Delivery - Methodology / Weighting: 20

Quality criterion - Name: Knowledge and Expertise / Weighting: 15

Quality criterion - Name: Proposed Resource and Contingency / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Therapeutic Group Sessions and Group Counselling

Lot No

2

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

Facilitation and management of in person therapeutic group sessions and group counselling sessions

II.2.5) Award criteria

Quality criterion - Name: Operation & Management of the Framework Agreement / Weighting: 7.5

Quality criterion - Name: Responsible Procurement / Weighting: 7.5

Quality criterion - Name: Data Protection Risks / Weighting: 10

Quality criterion - Name: Service Delivery - Methodology / Weighting: 20

Quality criterion - Name: Knowledge and Expertise / Weighting: 15

Quality criterion - Name: Proposed Resource and Contingency / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Group Workshops on Psychoeducation

Lot No

3

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

Delivery and facilitation of in person group workshops on psychoeducation

II.2.5) Award criteria

Quality criterion - Name: Operation & Management of the Framework Agreement /
Weighting: 7.5

Quality criterion - Name: Responsible Procurement / Weighting: 7.5

Quality criterion - Name: Data Protection Risks / Weighting: 10

Quality criterion - Name: Service Delivery - Methodology / Weighting: 20

Quality criterion - Name: Knowledge and Expertise / Weighting: 15

Quality criterion - Name: Proposed Resource and Contingency / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Online Support and Assistance Services

Lot No

4

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

Provision of online peer to peer web portal and online knowledge hub for students.

II.2.5) Award criteria

Quality criterion - Name: Operation & Management of the Framework Agreement /
Weighting: 7.5

Quality criterion - Name: Responsible Procurement / Weighting: 7.5

Quality criterion - Name: Data Protection Risks / Weighting: 10

Quality criterion - Name: Method Statement on the delivery of a peer to peer Web Portal /
Weighting: 22.5

Quality criterion - Name: Method Statement on the delivery of a Online Knowledge Hub /
Weighting: 22.5

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

App based Information and Support

Lot No

5

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

The provision of information and support to students accessible through an app via devices.

II.2.5) Award criteria

Quality criterion - Name: Operation & Management of the Framework Agreement / Weighting: 7.5

Quality criterion - Name: Responsible Procurement / Weighting: 7.5

Quality criterion - Name: Data Protection Risks / Weighting: 10

Quality criterion - Name: Method Statement / Weighting: 45

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Out of Hours Crisis Helpline (24/7 or as required)

Lot No

6

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

The provision of an out of hours crisis intervention service, in the form of, as a minimum a 24-hour helpline (or as required) with a referral system

II.2.5) Award criteria

Quality criterion - Name: Operation & Management of the Framework Agreement /
Weighting: 7.5

Quality criterion - Name: Responsible Procurement / Weighting: 7.5

Quality criterion - Name: Data Protection Risks / Weighting: 10

Quality criterion - Name: Service Delivery - Methodology / Weighting: 20

Quality criterion - Name: Knowledge and Expertise / Weighting: 15

Quality criterion - Name: Proposed Resource and Contingency / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-006222](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 July 2022

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

The Talking Rooms

East Kilbride

Country

United Kingdom

NUTS code

- UKM95 - South Lanarkshire

Companies House

SC643249

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Spectrum Life

Manchester

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

10125200

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Enlightened Psychology & Counselling Service Ltd

Ayr

Country

United Kingdom

NUTS code

- UKM - Scotland

Companies House

SC737076

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CrossReach

Edinburgh

Country

United Kingdom

NUTS code

- UKM - Scotland

Companies House

CS004334

The contractor is an SME

No

V.2.3) Name and address of the contractor

ProblemShared

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12720652

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Togetherall

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

06227377

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Health Assured

Manchester

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

06314620

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section VI. Complementary information

VI.3) Additional information

Form of Tender

The tenderer was required to sign the Form of Tender - Appendix A prior to award to confirm that their Tender Response was a complete, true and accurate submission.

Sustain Supply Chain Code of Conduct

In partnership with Institutions, the Authority has developed a Sustain Supply Chain Code of Conduct- Appendix D which sets out its

expected standards for its supply chain in social, ethical and environmental compliance. Tenderers were required to complete the Sustain Supply Chain Code of Conduct prior to award to assist in achieving its objectives.

Freedom of Information

Tenderers were required to confirm (if applicable) prior to award, Appendix B - Freedom of Information in the Technical Questionnaire in PCS-Tender. This information was only to be submitted if applicable at point of award. It was for information

only and was not scored.

GDPR Contractor Assessment Form

Tenderers were required to complete "Appendix G - GDPR Contractor Assessment Form" in the Technical Questionnaire in PCS-Tender. It was for Information only and was not scored but it is a requirement of this tender and was included in the assessment of tender responses and in contractual terms.

SCM Responsible Procurement Supply Chain Evaluation Tool: Section 1

Tenderers were asked to complete "Appendix J - SCM Responsible Procurement Supply Chain Evaluation Tool: Section 1" in the Technical Questionnaire in PCS-Tender.

Tenderers were required to complete the SCM Responsible Procurement Supply Chain Evaluation Tool: Section 1. It was for information only and was not scored but is a requirement of this tender and was included in the contractual terms.

VI.4) Procedures for review

VI.4.1) Review body

Stirling Sheriff Court and Justice of the Peace Court

Sheriff Court House, Viewfield Place

Stirling

Country

United Kingdom