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Contract

## **Student Assistance Services**

APUC LIMITED

F03: Contract award notice

Notice identifier: 2022/S 000-028613

Procurement identifier (OCID): ocds-h6vhtk-031ee7

Published 11 October 2022, 4:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

APUC LIMITED

Unit 27, Stirling Business Centre, Wellgreen

STIRLING

FK82DZ

#### **Contact**

Stephen Connor

#### **Email**

[sconnor@apuc-scot.ac.uk](mailto:sconnor@apuc-scot.ac.uk)

#### **Telephone**

+44 7904908770

#### **Country**

United Kingdom

**Region code**

UKM77 - Perth & Kinross and Stirling

**Companies House**

SC314764

**Internet address(es)**

Main address

<http://www.apuc-scot.ac.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Student Assistance Services

Reference number

SEC 1005 AP

#### **II.1.2) Main CPV code**

- 85312320 - Counselling services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This framework aims to cover a range of student assistance services. This includes Clinical Support, Therapeutic Group Sessions, Workshops, Online Support and Assistance Services, App based Information and Support as well as a Crisis Helpline

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,000,000

### **II.2) Description**

#### **II.2.1) Title**

Clinical Support including Counselling Services

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Clinical Support including counselling services including, but not limited to, a range of counselling services on a one-on-one basis given via secure video conferencing, telephone and in a face-to-face setting.

### **II.2.5) Award criteria**

Quality criterion - Name: Operation & Management of the Framework Agreement /  
Weighting: 7.5

Quality criterion - Name: Responsible Procurement / Weighting: 7.5

Quality criterion - Name: Data Protection Risks / Weighting: 10

Quality criterion - Name: Service Delivery - Methodology / Weighting: 20

Quality criterion - Name: Knowledge and Expertise / Weighting: 15

Quality criterion - Name: Proposed Resource and Contingency / Weighting: 10

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Therapeutic Group Sessions and Group Counselling

Lot No

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Facilitation and management of in person therapeutic group sessions and group counselling sessions

### **II.2.5) Award criteria**

Quality criterion - Name: Operation & Management of the Framework Agreement /  
Weighting: 7.5

Quality criterion - Name: Responsible Procurement / Weighting: 7.5

Quality criterion - Name: Data Protection Risks / Weighting: 10

Quality criterion - Name: Service Delivery - Methodology / Weighting: 20

Quality criterion - Name: Knowledge and Expertise / Weighting: 15

Quality criterion - Name: proposed Resource and Contingency / Weighting: 10

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Group Workshops on Psychoeducation

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Delivery and facilitation of in person group workshops on psychoeducation

### **II.2.5) Award criteria**

Quality criterion - Name: Operation & Management of the Framework Agreement /  
Weighting: 7.5

Quality criterion - Name: Responsible Procurement / Weighting: 7.5

Quality criterion - Name: Data Protection Risks / Weighting: 10

Quality criterion - Name: Service Delivery - Methodology / Weighting: 20

Quality criterion - Name: Knowledge and Expertise / Weighting: 15

Quality criterion - Name: Proposed Resource and Contingency / Weighting: 10

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Online Support and Assistance Services

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Provision of online peer to peer web portal and online knowledge hub for students.

### **II.2.5) Award criteria**

Quality criterion - Name: Operation & Management of the Framework Agreement /  
Weighting: 7.5

Quality criterion - Name: Responsible Procurement / Weighting: 7.5

Quality criterion - Name: Data Protection Risks / Weighting: 10

Quality criterion - Name: Method Statement on the delivery of a peer to peer Web Portal /  
Weighting: 22.5

Quality criterion - Name: Method Statement on the delivery of a Online Knowledge Hub /  
Weighting: 22.5

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

App based Information and Support

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

The provision of information and support to students accessible through an app via devices.

### **II.2.5) Award criteria**

Quality criterion - Name: Operation & Management of the Framework Agreement / Weighting: 7.5

Quality criterion - Name: Responsible Procurement / Weighting: 7.5

Quality criterion - Name: Data Protection Risks / Weighting: 10

Quality criterion - Name: Method Statement / Weighting: 45

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Out of Hours Crisis Helpline (24/7 or as required)

Lot No

6



### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

The provision of an out of hours crisis intervention service, in the form of, as a minimum a 24-hour helpline (or as required) with a referral system

### **II.2.5) Award criteria**

Quality criterion - Name: Operation & Management of the Framework Agreement /  
Weighting: 7.5

Quality criterion - Name: Responsible Procurement / Weighting: 7.5

Quality criterion - Name: Data Protection Risks / Weighting: 10

Quality criterion - Name: Service Delivery - Methodology / Weighting: 20

Quality criterion - Name: Knowledge and Expertise / Weighting: 15

Quality criterion - Name: Proposed Resource and Contingency / Weighting: 10

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-006222](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 July 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

The Talking Rooms

East Kilbride

Country

United Kingdom

NUTS code

- UKM95 - South Lanarkshire

Companies House

SC643249

The contractor is an SME

Yes

#### **V.2.3) Name and address of the contractor**

Spectrum Life

Manchester

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

10125200

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Enlightened Psychology & Counselling Service Ltd

Ayr

Country

United Kingdom

NUTS code

- UKM - Scotland

Companies House

SC737076

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

CrossReach

Edinburgh

Country

United Kingdom

NUTS code

- UKM - Scotland

Companies House

CS004334

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

ProblemShared

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12720652

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Togetherall

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

06227377

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Health Assured

Manchester

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

06314620

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

#### Form of Tender

The tenderer was required to sign the Form of Tender - Appendix A prior to award to confirm that their Tender Response was a complete, true and accurate submission.

#### Sustain Supply Chain Code of Conduct

In partnership with Institutions, the Authority has developed a Sustain Supply Chain Code of Conduct- Appendix D which sets out its

expected standards for its supply chain in social, ethical and environmental compliance. Tenderers were required to complete the Sustain Supply Chain Code of Conduct prior to award to assist in achieving its objectives.

#### Freedom of Information

Tenderers were required to confirm (if applicable) prior to award, Appendix B - Freedom of Information in the Technical Questionnaire in PCS-Tender. This information was only to be submitted if applicable at point of award. It was for information

only and was not scored.

#### GDPR Contractor Assessment Form

Tenderers were required to complete "Appendix G - GDPR Contractor Assessment Form" in the Technical Questionnaire in PCS-Tender. It was for Information only and was not scored but it is a requirement of this tender and was included in the assessment of tender responses and in contractual terms.

#### SCM Responsible Procurement Supply Chain Evaluation Tool: Section 1

Tenderers were asked to complete "Appendix J - SCM Responsible Procurement Supply Chain Evaluation Tool: Section 1" in the Technical Questionnaire in PCS-Tender.

Tenderers were required to complete the SCM Responsible Procurement Supply Chain Evaluation Tool: Section 1. It was for information only and was not scored but is a requirement of this tender and was included in the contractual terms.

### **VI.4) Procedures for review**

**VI.4.1) Review body**

Stirling Sheriff Court and Justice of the Peace Court

Sheriff Court House, Viewfield Place

Stirling

Country

United Kingdom