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Planning

Payment Service Provider

Together Housing Association Limited

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-028595

Procurement identifier (OCID): ocids-h6vhtk-05292d

Published 29 May 2025, 4:39pm

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Scope

Description

Together Housing Association is seeking quotations from qualified Payment Service Providers (PSPs) to integrate a payment solution into our current SIP service, which uses a PCI-DSS SAQ-A provider called Sycurio. The objective is to enhance our payment processing capabilities while ensuring compliance with industry standards.

Contract dates (estimated)

- 3 November 2025 to 2 November 2027
- Possible extension to 1 December 2028
- 3 years, 29 days

Main procurement category

Goods

CPV classifications

- 48400000 - Business transaction and personal business software package

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Engagement

Engagement deadline

16 June 2025

Engagement process description

At this stage, THA are seeking responses to our engagement questionnaire. Interested suppliers should email 'thg.procurement@togetherhousing.co.uk' expressing their interest in this market engagement process in order to receive a copy of the questionnaire for completion.

The deadline date for submission of the questionnaire is 23rd May 2025. Completed questionnaires should be submitted to 'thg.procurement@togetherhousing.co.uk'.

THA may conduct meetings following the receipt of questionnaire responses and may also host collective engagement sessions, such as webinars or supplier days.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 August 2025

Contracting authority

Together Housing Association Limited

- Charity Commission (England and Wales): 28687R
- Public Procurement Organisation Number: PQJG-5434-MPPM

Bull Green House

Halifax

HX1 2EB

United Kingdom

Email: thg.procurement@togetherhousing.co.uk

Region: UKE44 - Calderdale and Kirklees

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)