

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/028593-2023>

Contract

## **Remote Digital Technology**

Food Standards Agency

F03: Contract award notice

Notice identifier: 2023/S 000-028593

Procurement identifier (OCID): ocds-h6vhtk-03cff8

Published 28 September 2023, 11:14am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Food Standards Agency

Floors 6 and 7, Clive House, 70 Petty France

London

SW1H 9EX

#### **Contact**

FSA Commercial

#### **Email**

[FSA.Commercial@food.gov.uk](mailto:FSA.Commercial@food.gov.uk)

#### **Country**

United Kingdom

**Region code**

UKI32 - Westminster

**Internet address(es)**

Main address

<https://www.food.gov.uk/>

Buyer's address

<https://www.food.gov.uk/>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

---

**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Remote Digital Technology

Reference number

C211134

**II.1.2) Main CPV code**

- 72260000 - Software-related services

**II.1.3) Type of contract**

Services

### **II.1.4) Short description**

One of the key principles of Operational Modernisation (OMT) is to exploit advances in technology to support the more effective delivery of Official Controls, ensuring that we use robust data, evidence and analysis to support effective decision making. The introduction of improved digital capability for operational inspection, verification and assurance activity will facilitate more accurate, consistent and standardised processes as well as providing additional operational flexibility and efficiency.

Since October 2021, due to the significant challenges posed by Covid19, remote digital capability has been utilised, trialling the technology to explore its suitability for use in the work environment, gathering live video, still photography and audio evidence to support remote partial audit assessments with the Veterinary Audit Team.

FSA Audit activity covers the inspection of all licensed meat establishments across England and Wales. These audits can be impacted by a variety of environmental factors, with Auditors encountering poor internet network connectivity due to the structural design of many establishments.

Tenders are invited to provide a digital solution to meet the needs of conducting a remote audit in a regulated environment. The solution will be required to work in partnership with Food Business Operators (FBO), who are wholly independent of the FSA, due to that the software should be able to use in any phone, table and computer.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £96,800

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

## **II.2.4) Description of the procurement**

One of the key principles of Operational Modernisation (OMT) is to exploit advances in technology to support the more effective delivery of Official Controls, ensuring that we use robust data, evidence and analysis to support effective decision making. The introduction of improved digital capability for operational inspection, verification and assurance activity will facilitate more accurate, consistent and standardised processes as well as providing additional operational flexibility and efficiency.

Since October 2021, due to the significant challenges posed by Covid19, remote digital capability has been utilised, trialling the technology to explore its suitability for use in the work environment, gathering live video, still photography and audio evidence to support remote partial audit assessments with the Veterinary Audit Team.

FSA Audit activity covers the inspection of all licensed meat establishments across England and Wales. These audits can be impacted by a variety of environmental factors, with Auditors encountering poor internet network connectivity due to the structural design of many establishments.

Tenders are invited to provide a digital solution to meet the needs of conducting a remote audit in a regulated environment. The solution will be required to work in partnership with Food Business Operators (FBO), who are wholly independent of the FSA, due to that the software should be able to use in any phone, table and computer.

## **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 80%

Price - Weighting: 20%

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-015157](#)

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 September 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

TEXO GROUP LIMITED

8 Stepfield, Witham, Essex, United Kingdom, CM8 3TH

Witham

CM8 3TH

Telephone

+44 1224446600

Country

United Kingdom

NUTS code

- UKK - South West (England)

National registration number

SC716321

Internet address

<https://texo.co.uk/>

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £96,800

Total value of the contract/lot: £96,800

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

2 x 1 year optional extensions

Total value inc all extensions £147800

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Food Standards Agency

YO1 7PR

York

7PR

Country

United Kingdom

Internet address

<https://www.food.gov.uk/>

#### **VI.4.2) Body responsible for mediation procedures**

Food Standards Agency

Floors 6 and 7, Clive House, 70 Petty France

London

SW1H 9EX

Country

United Kingdom

Internet address

<https://www.food.gov.uk/>

**VI.4.4) Service from which information about the review procedure may be obtained**

Food Standards Agency

Floors 6 and 7, Clive House, 70 Petty France

London

SW1H 9EX

Country

United Kingdom

Internet address

<https://www.food.gov.uk/>