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Contract

Remote Digital Technology

Food Standards Agency

F03: Contract award notice

Notice identifier: 2023/S 000-028593

Procurement identifier (OCID): ocds-h6vhtk-03cff8

Published 28 September 2023, 11:14am

Section I: Contracting authority

I.1) Name and addresses

Food Standards Agency

Floors 6 and 7, Clive House, 70 Petty France

London

SW1H 9EX

Contact

FSA Commercial

Email

FSA.Commercial@food.gov.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.food.gov.uk/>

Buyer's address

<https://www.food.gov.uk/>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Remote Digital Technology

Reference number

C211134

II.1.2) Main CPV code

- 72260000 - Software-related services

II.1.3) Type of contract

Services

II.1.4) Short description

One of the key principles of Operational Modernisation (OMT) is to exploit advances in technology to support the more effective delivery of Official Controls, ensuring that we use

robust data, evidence and analysis to support effective decision making. The introduction of improved digital capability for operational inspection, verification and assurance activity will facilitate more accurate, consistent and standardised processes as well as providing additional operational flexibility and efficiency.

Since October 2021, due to the significant challenges posed by Covid19, remote digital capability has been utilised, trialling the technology to explore its suitability for use in the work environment, gathering live video, still photography and audio evidence to support remote partial audit assessments with the Veterinary Audit Team.

FSA Audit activity covers the inspection of all licensed meat establishments across England and Wales. These audits can be impacted by a variety of environmental factors, with Auditors encountering poor internet network connectivity due to the structural design of many establishments.

Tenders are invited to provide a digital solution to meet the needs of conducting a remote audit in a regulated environment. The solution will be required to work in partnership with Food Business Operators (FBO), who are wholly independent of the FSA, due to that the software should be able to use in any phone, table and computer.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £96,800

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 80%

Price - Weighting: 20%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-015157](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 September 2023

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TEXO GROUP LIMITED

8 Stepfield, Witham, Essex, United Kingdom, CM8 3TH

Witham

CM8 3TH

Telephone

+44 1224446600

Country

United Kingdom

NUTS code

- UKK - South West (England)

National registration number

SC716321

Internet address

<https://texo.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £96,800

Total value of the contract/lot: £96,800

Section VI. Complementary information

VI.3) Additional information

2 x 1 year optional extensions

Total value inc all extensions £147800

VI.4) Procedures for review

VI.4.1) Review body

Food Standards Agency

YO1 7PR

York

7PR

Country

United Kingdom

Internet address

<https://www.food.gov.uk/>

VI.4.2) Body responsible for mediation procedures

Food Standards Agency

Floors 6 and 7, Clive House, 70 Petty France

London

SW1H 9EX

Country

United Kingdom

Internet address

<https://www.food.gov.uk/>

VI.4.4) Service from which information about the review procedure may be obtained

Food Standards Agency

Floors 6 and 7, Clive House, 70 Petty France

London

SW1H 9EX

Country

United Kingdom

Internet address

<https://www.food.gov.uk/>