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Tender

SW Tourism Data Hub

Delt Shared Services Limited
Plymouth City Council

F02: Contract notice

Notice identifier: 2023/S 000-028570

Procurement identifier (OCID): ocds-h6vhtk-0405eb

Published 28 September 2023, 9:18am

Section I: Contracting authority

I.1) Name and addresses

Delt Shared Services Limited

Building 2, Derriford Business Park

Plymouth

PL6 5QZ

Contact

Mr Andrew Blackmoor

Email

Andrew.Blackmoor@deltservices.co.uk

Telephone

+44 01752581864

Country

United Kingdom

Region code

UKK - South West (England)

Internet address(es)

Main address

<https://deltaservices.com>

Buyer's address

<https://deltaservices.com>

I.1) Name and addresses

Plymouth City Council

Ballard House, West Hoe

Plymouth

PL1 3BJ

Contact

Sarah Elliott

Email

Sarah.Elliott@plymouth.gov.uk

Telephone

+44 1752308851

Country

United Kingdom

Region code

UKK - South West (England)

Internet address(es)

Main address

<https://www.plymouth.gov.uk/>

Buyer's address

<https://www.plymouth.gov.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=863e01f8-fe55-ee11-8124-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=863e01f8-fe55-ee11-8124-005056b64545>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SW Tourism Data Hub

Reference number

DN690110

II.1.2) Main CPV code

- 75125000 - Administrative services related to tourism affairs

II.1.3) Type of contract

Services

II.1.4) Short description

Delt Shared Services Limited is currently supporting Destination Plymouth Limited with the procurement of a sustainable Tourism Data Hub for the Heart of the South West Local Enterprise area of Devon and Somerset. The project is funded by the Heart of the South West LEP with Destination Plymouth acting as lead body, working with a number of key partners. This partnership comprises Destination Plymouth, English Riviera Business Improvement District, Heart of the South West Local Enterprise Partnership, Professional Association of Self-Caterers, Somerset Council, South West Tourism Alliance, Torbay Development Agency, Visit Devon, Visit Exeter, Visit Exmoor and Visit Somerset.

We (Destination Plymouth Limited) require a specialist team to set up and deliver a sustainable Tourism Data Hub, the processes and structures to support it and for it to run as a sustainable data source going forwards.

The Tourism Data Hub project will build a sustainable comprehensive data and research programme to support tourism, leisure and hospitality businesses to help drive productivity across the Heart of the South West LEP region of Devon, Somerset, Plymouth and Torbay.

The Tourism Data Hub will provide Destination Management Organisations (DMOs) and wider businesses with consistent, robust, and valuable data insights into consumer and business behaviours to enable more efficient market targeting and product development to drive recovery post-Covid.

The Tourism Data Hub project will be owned and managed by Destination Plymouth as lead applicant on behalf of all partners. The project will address data gaps across industry, joining up data in the region for the very first time to enable business recovery and growth.

II.1.5) Estimated total value

Value excluding VAT: £300,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

One supplier providing the service for a specific period

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £300,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Two extension of one year at a time. Upto a maximum of a further 24 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 October 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

31 October 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Delt Shared Services

Plymouth

Country

United Kingdom

Internet address

www.deltservices.co.uk