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Tender

## **SW Tourism Data Hub**

Delt Shared Services Limited  
Plymouth City Council

F02: Contract notice

Notice identifier: 2023/S 000-028570

Procurement identifier (OCID): ocids-h6vhtk-0405eb

Published 28 September 2023, 9:18am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Delt Shared Services Limited

Building 2, Derriford Business Park

Plymouth

PL6 5QZ

### **Contact**

Mr Andrew Blackmoor

### **Email**

[Andrew.Blackmoor@deltservices.co.uk](mailto:Andrew.Blackmoor@deltservices.co.uk)

### **Telephone**

+44 01752581864

**Country**

United Kingdom

**Region code**

UKK - South West (England)

**Internet address(es)**

Main address

<https://deltaservices.com>

Buyer's address

<https://deltaservices.com>

**I.1) Name and addresses**

Plymouth City Council

Ballard House, West Hoe

Plymouth

PL1 3BJ

**Contact**

Sarah Elliott

**Email**

[Sarah.Elliott@plymouth.gov.uk](mailto:Sarah.Elliott@plymouth.gov.uk)

**Telephone**

+44 1752308851

**Country**

United Kingdom

## **Region code**

UKK - South West (England)

## **Internet address(es)**

Main address

<https://www.plymouth.gov.uk/>

Buyer's address

<https://www.plymouth.gov.uk/>

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=863e01f8-fe55-ee11-8124-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=863e01f8-fe55-ee11-8124-005056b64545>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Recreation, culture and religion

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

SW Tourism Data Hub

Reference number

DN690110

#### II.1.2) Main CPV code

- 75125000 - Administrative services related to tourism affairs

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Delt Shared Services Limited is currently supporting Destination Plymouth Limited with the procurement of a sustainable Tourism Data Hub for the Heart of the South West Local Enterprise area of Devon and Somerset. The project is funded by the Heart of the South West LEP with Destination Plymouth acting as lead body, working with a number of key partners. This partnership comprises Destination Plymouth, English Riviera Business Improvement District, Heart of the South West Local Enterprise Partnership, Professional Association of Self-Caterers, Somerset Council, South West Tourism Alliance, Torbay Development Agency, Visit Devon, Visit Exeter, Visit Exmoor and Visit Somerset.

We (Destination Plymouth Limited) require a specialist team to set up and deliver a sustainable Tourism Data Hub, the processes and structures to support it and for it to run as a sustainable data source going forwards.

The Tourism Data Hub project will build a sustainable comprehensive data and research programme to support tourism, leisure and hospitality businesses to help drive productivity across the Heart of the South West LEP region of Devon, Somerset, Plymouth and Torbay.

The Tourism Data Hub will provide Destination Management Organisations (DMOs) and wider businesses with consistent, robust, and valuable data insights into consumer and business behaviours to enable more efficient market targeting and product development to drive recovery post-Covid.

The Tourism Data Hub project will be owned and managed by Destination Plymouth as lead applicant on behalf of all partners. The project will address data gaps across industry, joining up data in the region for the very first time to enable business recovery and growth.

### **II.1.5) Estimated total value**

Value excluding VAT: £300,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

One supplier providing the service for a specific period

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £300,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Two extension of one year at a time. Upto a maximum of a further 24 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

31 October 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

31 October 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Delt Shared Services

Plymouth

Country

United Kingdom

Internet address

[www.deltservices.co.uk](http://www.deltservices.co.uk)