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Tender

FSCS547 Technology Resource Augmentation and Project Delivery Partner

Financial Services Compensation Scheme

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-028567

Procurement identifier (OCID): ocds-h6vhtk-05291b ([view related notices](#))

Published 29 May 2025, 4:05pm

Scope

Description

FSCS is looking for a Service Provider to who can source a wide range of skilled IT professionals to augment FSCS development and project teams. FSCS is also looking for outcome-based support on projects. This would include developing and delivering FSCS' technology, including;

- Advice & Deposits solution, Siebel, OpenText, Claims Website and Payment Portal,
- Insurance solution, Microsoft Dynamics,
- Data platform, which includes a Microsoft stack SQL Services Data Warehouse and Azure Data Lake,
- Corporate website,
- Azure infrastructure and services, and
- Microsoft 365 platforms and services.

FSCS is an organisation with a large responsibility in the UK financial sector, providing stability and confidence through our readiness and ability to respond when needed - this requires high availability, resilient systems managed and overseen by expert teams. With this single supplier framework we would be looking to:

- Develop flexibly resourced development teams based on demand.
- Respond quickly to deliver IT initiatives from proof of concepts through to delivery.
- Ensure required expertise is available to FSCS for short- and long-term engagements.
- Access to expertise and innovation to support FSCS' strategy delivery.

The single supplier framework agreement is a closed framework and not an open framework. The call-off mechanism will be direct call-offs with the single supplier with the process in line with the statement of requirements and the framework agreement. There are no fees charges to the supplier for being on the framework

Justification of the length of this FSCS framework agreement - FSCS considers that the nature of the services being supplied under the call-off contracts to be awarded under the framework means a longer term is required for FSCS to fully utilize the benefit of the new proposed framework. Please see the following rationale:

-There will be a considerable period of transition between the incumbent supplier and a new supplier, which will require up-front investment from the supplier, and from FSCS, to build the expertise required and for knowledge transition. There will also be a considerable period of transition at the end of the framework agreement.

FSCS 's new 5 year strategy is due to commence 1st April 2026, Technology is expected to be a key component within the strategy. Therefore we require a strategic relationship with a supplier to meet our requirements for the full duration of the strategy

Please note that FSCS have not published a Preliminary Market Engagement Notice we have determined that preliminary market engagement was not necessary for this procurement. The requirements were sufficiently clear, and market conditions were well understood, allowing for a competitive tender process without prior engagement

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Information-systems-or-technology-strategic-review-and-planning-services./Y653P9R84H>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/Y653P9R84H>

Total value (estimated)

- £65,000,000 excluding VAT
- £65,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 February 2026 to 31 January 2031
- Possible extension to 31 January 2034
- 8 years

Description of possible extension:

Three 12 month optional extensions

Main procurement category

Services

CPV classifications

- 72222000 - Information systems or technology strategic review and planning services
- 72222200 - Information systems or technology planning services
- 72222300 - Information technology services

- 72223000 - Information technology requirements review services

Participation

Legal and financial capacity conditions of participation

The conditions of participation relating to the legal and financial capacity are set out in the procurement specific questionnaire. The conditions of participation will be assessed in accordance with the assessment methodologies detailed in the procurement specific questionnaire

Technical ability conditions of participation

The conditions of participation relating to technical capability are set out in the statement of requirements and in the procurement specific questionnaire. The conditions of participation will be assessed in accordance with the assessment methodologies detailed in the procurement specific questionnaire

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

24 June 2025, 3:00pm

Submission type

Tenders

Deadline for requests to participate

24 June 2025, 3:00pm

Submission address and any special instructions

<https://www.delta-esourcing.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

19 November 2025

Award criteria

Name	Type	Weighting
Total Quality	Quality	70%
Total Price	Price	30%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

FSCS are issuing this Tender Notice to commence the first stage of this procurement, via a Procurement Specific Questionnaire (PSQ) which includes Conditions of Participation.

Upon completion of the PSQ stage, a shortlisted selection of suppliers will be invited to the Invitation to Tender stage.

The ITT stage will include a written submission including completion of the price book.

Further details on down-selection between stages will be included in the ITT document.

Contracting authority

Financial Services Compensation Scheme

- Public Procurement Organisation Number: PNMP-1789-RLBG

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Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government