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Not applicable

Advanced Metering Infrastructure for Non-Household Customers: AMI Smart Water Meters, Networks and Data services

Scottish Water

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-028545

Procurement identifier (OCID): ocds-h6vhtk-04b35a

Published 29 May 2025, 3:37pm

Section I: Contracting authority/entity

I.1) Name and addresses

Scottish Water

The Bridge, 6 Buchanan Gate, Stepps

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Contact

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Email

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Region code

UKM - Scotland

Internet address(es)

Main address

<https://www.scottishwater.co.uk/>

Buyer's address

<https://www.scottishwater.co.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advanced Metering Infrastructure for Non-Household Customers: AMI Smart Water Meters, Networks and Data services

Reference number

SW25/INF/1494

II.1.2) Main CPV code

- 72720000 - Wide area network services

II.1.3) Type of contract

Services

II.1.4) Short description

Scottish Water is planning an accelerated, nationwide rollout of AMI smart metering for our non-household customers from 2026-2032, subject to final business case approval. This initiative follows a successful pilot with approximately 3,000 business customers in Inverness and Orkney.

The primary driver is to achieve a sustainable demand reduction of 80 million litres per day (80MLd) through a combination of customer and network side interventions. This programme will involve full replacement of the existing mechanical meter estate. It is planned that Implementation will be prioritised based on water deficit areas to maximise impact, with installations beginning early 2026.

This framework will support the nationwide rollout of AMI smart metering for our non-household

customers, the scope of which includes:

- Smart water meters for non-household customers
- Supporting Headend systems
- Communication networks
- Overall service management and front-line support

Scottish Water will also require a Meter Data Management System (MDMS), which will be procured separately, but must integrate with the solution provided through this procurement.

Installation services are not included in the scope of this procurement.

It is expected that the successful Bidder will supply smart water meters, headend system/s and

communication networks to fulfil the requirements of the rollout. Given Scotland's diverse geography and challenging conditions, it is anticipated that a mixed network provision will be

required to achieve maximum connectivity. Bidders will likely need to form a consortium of partners through subcontracting arrangements to deliver the full spectrum of solutions, but we

will require a lead bidder.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-027457](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2.1

Instead of

Date

25 June 2025

Read

Date

9 July 2025

Section number

IV.2.7.1

Instead of

Date

25 June 2025

Read

Date

9 July 2025