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Tender

Replacement of Wide Area Network, Local Area Network, Workstations, Server Infrastructure and Managed Services

The Cedar Foundation

F02: Contract notice

Notice identifier: 2024/S 000-028532

Procurement identifier (OCID): ocids-h6vhtk-04989c

Published 6 September 2024, 8:56am

Section I: Contracting authority

I.1) Name and addresses

The Cedar Foundation

1 Ravenhill Reach Close

Belfast

BT6 8RB

Contact

Mark Mitchell

Email

mark.mitchell@nacs.co.uk

Country

United Kingdom

Region code

UKN06 - Belfast

Charity Commission for Northern Ireland

101121

Internet address(es)

Main address

www.cedar-foundation.org

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.cedar-foundation.org/ict-tender>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

Charity

I.5) Main activity

Other activity

Social Care

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Replacement of Wide Area Network, Local Area Network, Workstations, Server Infrastructure and Managed Services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Cedar Foundation delivers a range of services, across 20+ sites throughout Northern Ireland, that enable people with disabilities, autism and brain injury to live the lives they choose and to be fully included in their communities.

We invite prospective vendors to submit a proposal for:

- (a) The supply and support of the wide area network infrastructure for The Cedar Foundation
- (b) The supply and support of the server infrastructure for The Cedar Foundation
- (c) The supply and support of the end-user devices for The Cedar Foundation
- (d) The support of the local area networks at each of the organisation's sites and end-user devices.
- (e) The support of a managed service to support some or all aspects of the above requirements.

The aim of the project is to ensure that The Cedar Foundation deliver a quality IT service across the organisation for all users irrespective of location or requirements.

Scope

The scope of the document is:

- (a) To provide potential bidders with sufficient knowledge of the required infrastructure to enable them to provide a complete and comprehensive response.
- (b) To detail exceptions to standard processes which may affect their proposal.
- (c) To detail any specific requirements which may not be normally considered part of a specific sub system, workflow or process.
- (d) To detail the environment within which their solution must operate.

Scope of Work, Specifications & Requirements

The scope can be divided into 6 separate but closely related areas; namely:

- (a) the Local Area Networks (LAN) within each site to provide network connectivity.
- (b) the Workstations (PCs or Laptops) used by the end-users to access their services and applications.
- (c) the Servers, either or both on-prem and cloud, from where services and applications will be delivered to end users over the network.
- (d) the Wide Area Network (WAN) infrastructure to support access to the servers, services and applications.
- (e) a managed service wrapper around all or part of a vendor's proposed solution. This may include a SIEM (Security Information and Event Management) solution.
- (f) Mobile Device Manager solution

Whilst these areas are inter-related, in that different server/application delivery configurations will have a preferred, or optimal, structure, the scope has been split to enable vendors to submit proposals for parts or all of the requirements. The document also asks for details on the support of the vendors proposed solutions, and in particular, where vendors are providing a partial solution, it is important that The Cedar Foundation are aware of the demarcation points between each of the partial solutions.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 August 2025

This contract is subject to renewal

Yes

Description of renewals

contract awarded for 3 years with option for plus 1 plus 1 extensions

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

contract awarded for 3 years with option for plus 1 plus 1 extensions

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 October 2024

Local time

11:59pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

1 November 2024

Local time

8:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The Cedar Foundation

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Belfast

BT9 7AS

Email

c.keating@cedar-foundation.org

Country

United Kingdom