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Planning

## **Contactless Bankcard Middle and Back Office**

Transport for Greater Manchester

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-028525

Procurement identifier (OCID): ocids-h6vhtk-049897

Published 5 September 2024, 11:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Transport for Greater Manchester

Transport for Greater Manchester, 2 Piccadilly Place

Manchester

M1 3BG

#### **Contact**

Procurement

#### **Email**

[procurement@tfgm.com](mailto:procurement@tfgm.com)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.tfgm.com>

Buyer's address

<http://www.tfgm.com>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/SupplierRegistration/Register>

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Other type

Transport Authority

**I.5) Main activity**

Other activity

Transport

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Contactless Bankcard Middle and Back Office

Reference number

DN737145

#### **II.1.2) Main CPV code**

- 48100000 - Industry specific software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Transport for Greater Manchester (TfGM) is inviting suppliers of software solutions that enable contactless bankcard transaction processing compliant with bank card scheme Transit rules and token agnostic account based ticketing (including ITSO tokens) to provide information regarding their latest systems and capability.

At this early stage, TfGM is seeking to gain a greater understanding of the range of solutions available, that can provide effective middle and back office service components, and any recent or expected innovation and development that should be considered in relation to contactless bankcard transaction processing and token agnostic account based ticketing (including ITSO tokens) generally. Since TfGM's Ticketing Schemes are likely to extend across all potential transport and associated modes including (but not limited to) Light Rail, Bus, Heavy Rail, Active Travel, understanding experience in these areas is welcome.

Potential solutions will work in conjunction with an assortment of field equipment devices such as (platform validators, electronic ticketing machines, revenue Inspection Devices and other bank card reading devices) as well as the Merchant Acquirer and Payment Gateway service that is appointed by TfGM.

Suppliers are also invited to provide indicative timescales for service implementation as well as any transitional dependencies. Since TfGM already operates a highly successful contactless bankcard transaction processing scheme, supplier consideration of the arrangements to successfully transition from existing to new services will be key.

Please note that TfGM has also issued a Prior Information Notice with regard to Platform Validator infrastructure.

#### **II.1.5) Estimated total value**

Value excluding VAT: £20,130,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

A description of the Market Sounding is set out in section ii.1.4) Short Description. Please be advised that, at this stage, this PIN is for investigative purposes only and there is no commitment from TfGM that a procurement exercise will result from this activity. The Place of Performance that is set out in section II.2.3 of this notice reflects a longer-term ambition to extend ticketing products and schemes to areas that are adjacent to Greater Manchester (UKD – North West England, UKE Yorkshire and The Humber, UKF – East Midlands, UKG-West Midlands, UKL-Wales) and may or may not apply to any contract during its term.

#### **II.2.6) Estimated value**

Value excluding VAT: £20,130,000

#### **II.2.14) Additional information**

TfGM is planning to progress Market Sounding during mid September 2024.

Suppliers are requested to review the Market Sounding Briefing Pack that provides contextual information relating to the Market Sounding that may be accessed via the ProContract e-Tendering Portal set out in 1.3) Communication. Suppliers should open the ProContract link for the Market Sounding and use the message function on ProContract to indicate whether they would like to attend a Market Sounding Meeting. TfGM will respond to each Supplier request (that is provided by Thursday 12th September 2024) to request a reserved Market Sounding Meeting slot.

Each Supplier who expresses an interest in the Market Sounding opportunity on Pro-Contract will be issued the Market Sounding Briefing Pack and Agenda directly. The Market Sounding Meetings will be progressed as Microsoft Teams meetings. Please note that TfGM will request that each Market Sounding Session is recorded.

In the event that a Supplier does not wish to attend a Market Sounding Meeting, Suppliers may still respond to the Market Sounding Briefing Pack, by uploading a response to Pro-Contract.

Suppliers may use their own discretion when determining what information to share, for example; sales literature, presentation slides or videographic information.

### **II.3) Estimated date of publication of contract notice**

15 October 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This prior information notice is issued solely for the purpose of conducting supplier market engagement and goes not constitute any commitment to undertake any procurement in the future.

Interested parties will not be prejudiced by any response or failure to respond to this PIN and

a response to this PIN does not guarantee any invitation to participate in this event or any future procurement.

