

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/028525-2023>

Planning

Culture of Care: Quality Improvement Change Plan (Learning and Development)

NHS England

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-028525

Procurement identifier (OCID): ocds-h6vhtk-04043d

Published 27 September 2023, 2:49pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

Quarry House, Quarry Hill

Leeds

LS2 7UE

Contact

Alex McLoughlin

Email

alex.mcloughlin@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Culture of Care: Quality Improvement Change Plan (Learning and Development)

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS England is notifying the market that in October 2023, we intend to issue an Invitation to Tender (ITT) to procure a supplier or consortium of suppliers to deliver training and coaching to implement and embed the national Mental Health, Learning Disability and Autism Quality Transformation Programme: Culture of Care: Quality commitments and standards. This involves delivering training, coaching and mentoring to at least 60 providers of inpatient mental health services between December 2023 and December 2026. The work forms a significant part of Theme 2. Improving culture and supporting staff

of the Mental Health, Learning Disability and Autism Quality Transformation programme (<https://www.england.nhs.uk/mental-health/mental-health-learning-disability-and-autism-inpatient-quality-transformation-programme/>)

This contract will include delivering on four of six key interventions:

- Executive leadership coaching
- Cross organisational quality improvement training
- Move away from risk stratification through training and coaching
- Quality Improvement training for wards

The Culture of Care: Quality commitments and standards are currently passing through final review and more detail will be available in the specification and ITT documentation. The key commitment areas are expected to be:

1. Lived Experience integration at all levels
2. Safety
3. Relationships
4. Staff Support
5. Equality

6. Avoiding Harm
7. Needs-Based Care
8. Empowering Choice
9. Nurturing Environment
10. Activities and Initiatives on the Ward
11. Therapeutic Support
12. Transparency

This procurement is subject to approval and NHS England governance processes.

II.1.5) Estimated total value

Value excluding VAT: £7,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 80561000 - Health training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

As per Short Description.

II.2.14) Additional information

None

II.3) Estimated date of publication of contract notice

16 October 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No