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Planning

## **Culture of Care: Quality Improvement Change Plan (Learning and Development)**

NHS England

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-028525

Procurement identifier (OCID): ocids-h6vhtk-04043d

Published 27 September 2023, 2:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England

Quarry House, Quarry Hill

Leeds

LS2 7UE

#### **Contact**

Alex McLoughlin

#### **Email**

[alex.mcloughlin@nhs.net](mailto:alex.mcloughlin@nhs.net)

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Culture of Care: Quality Improvement Change Plan (Learning and Development)

#### II.1.2) Main CPV code

- 85100000 - Health services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

NHS England is notifying the market that in October 2023, we intend to issue and Invitation to Tender (ITT) to procure a supplier or consortium of suppliers to deliver training and coaching to implement and embed the national Mental Health, Learning Disability and Autism Quality Transformation Programme: Culture of Care: Quality commitments and standards. This involves delivering training, coaching and mentoring to at least 60 providers of inpatient mental health services between December 2023 and December 2026. The work forms a significant part of Theme 2. Improving culture and supporting staff

of the Mental Health, Learning Disability and Autism Quality Transformation programme (<https://www.england.nhs.uk/mental-health/mental-health-learning-disability-and-autism-inpatient-quality-transformation-programme/>)

This contract will include delivering on four of six key interventions:

- Executive leadership coaching
- Cross organisational quality improvement training
- Move away from risk stratification through training and coaching
- Quality Improvement training for wards

The Culture of Care: Quality commitments and standards are currently passing through final review and more detail will be available in the specification and ITT documentation. The key commitment areas are expected to be:

1. Lived Experience integration at all levels
2. Safety
3. Relationships
4. Staff Support
5. Equality

6. Avoiding Harm
7. Needs-Based Care
8. Empowering Choice
9. Nurturing Environment
10. Activities and Initiatives on the Ward
11. Therapeutic Support
12. Transparency

This procurement is subject to approval and NHS England governance processes.

#### **II.1.5) Estimated total value**

Value excluding VAT: £7,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 80561000 - Health training services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

As per Short Description.

#### **II.2.14) Additional information**

None

### **II.3) Estimated date of publication of contract notice**

16 October 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No