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Contract

## **The Provision of LTE Vehicle Devices and Accessories for the Emergency Services Network (ESN)**

The Secretary of State for the Home Department

F20: Modification notice

Notice identifier: 2022/S 000-028502

Procurement identifier (OCID): ocids-h6vhtk-037499

Published 11 October 2022, 10:24am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

The Secretary of State for the Home Department

3rd Floor, Clive House, 70 Petty France

London

SW1H 9EX

#### **Contact**

ESMCP Commercial Team

#### **Email**

[ESMCPsupplier@homeoffice.gov.uk](mailto:ESMCPsupplier@homeoffice.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/home-office>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Provision of LTE Vehicle Devices and Accessories for the Emergency Services Network (ESN)

Reference number

C9289

#### **II.1.2) Main CPV code**

- 32500000 - Telecommunications equipment and supplies

#### **II.1.3) Type of contract**

Supplies

### **II.2) Description**

#### **II.2.1) Title**

The Provision of LTE Vehicle Devices and Accessories for the ESN

#### **II.2.2) Additional CPV code(s)**

- 32522000 - Telecommunications equipment
- 32581000 - Data-communications equipment
- 45232332 - Ancillary works for telecommunications
- 50330000 - Maintenance services of telecommunications equipment

- 64212000 - Mobile-telephone services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

ESMCP is delivering the Emergency Services Network (ESN), a secure, 4G critical voice and data communications service using an enhanced commercial LTE network configured to give priority access for the three emergency services (3ES).

The Fixed Vehicle Devices Framework Agreement's scope includes the supply of fixed vehicle devices, extended warranty and support services, and accessories required by user organisations to access the ESN.

Relevant previous OJEU Notice numbers are:

- 2019/S 073-173137;
- 2019/S 078-187957; and
- 2021/S 030-075950

### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

End date

27 November 2023

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2019/S 073-173137](#)

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## **Section V. Award of contract/concession**

### **Contract No**

C9289

### **Title**

The Provision of LTE Vehicle Devices and Accessories for the ESN

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

28 November 2019

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Handsfree Group Limited

Handsfree Group Limited, 6 Lumsdale Road

Manchester

M32 OUT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05519584

Internet address

[www.Handsfree.com](http://www.Handsfree.com)

The contractor/concessionaire is an SME

Yes

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £130,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The Emergency Services Mobile Communications Programme (ESMCP) has modified the FVD Framework Agreement to include the above optional services to ensure the fixed vehicle devices continue to be supported during the ESN Network development, test and trial phases.

The need for the modifications has been brought about by successive and incremental delays to ESMCP which have had unforeseeable consequences. This has meant that the Supplier has been unable to achieve any device sales to User Organisations directly, as was expected (the original scope of the OJEU Notice was for a far higher value than has been or will be achieved by the Supplier). As a consequence, the Supplier requires the revenue contemplated herein to continue to support the 2,625 devices already procured by the Authority.

If the Authority does not execute this change, the Supplier is unable to support the above devices. It is important to note that the Handsfree device is the only ESN accredited fixed vehicle device available to the Authority and it is already in production.

Through procuring the security & accreditation test and core unit replacement services the Authority will continue to have access to an ESN compliant fixed vehicle device which will be used for ESN test and trial purposes by User Organisations which will help in building confidence in the ESN service – including coverage, functionality and devices. This could help to accelerate adoption of ESN (and in turn the switch-off of the legacy Airwave system).

Alternative sourcing would involve a re-procurement and repeat accreditation process for what is a modest volume of device units which would cause delay and duplication of costs for the Authority. The changes do not alter the overall nature of the contract.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 32500000 - Telecommunications equipment and supplies

#### **VII.1.2) Additional CPV code(s)**

- 32522000 - Telecommunications equipment
- 32581000 - Data-communications equipment
- 45232332 - Ancillary works for telecommunications
- 50330000 - Maintenance services of telecommunications equipment
- 64212000 - Mobile-telephone services

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

ESMCP is delivering the Emergency Services Network (ESN), a secure, 4G critical voice and data communications service using an enhanced commercial LTE network configured to give priority access for the three emergency services (3ES).

The Fixed Vehicle Devices Framework Agreement's scope includes the supply of fixed vehicle devices, extended warranty and support services, and accessories required by user Organisations to access the ESN.

Relevant previous OJEU Notice numbers are:

- 2019/S 073-173137;
- 2019/S 078-187957; and
- 2021/S 030-075950

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

End date

27 November 2023

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£3,999,000

#### **VII.1.7) Name and address of the contractor/concessionaire**

Handsfree Group Limited

Handsfree Group Limited, 6 Lumsdale Road

Manchester

M32 OUT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05519584

Internet address

[www.handsfree.com](http://www.handsfree.com)

The contractor/concessionaire is an SME

Yes

#### **VII.2) Information about modifications**

##### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):



The Authority has made a change to the original Framework Agreement to include additional services which are available to call off, which total GBP 3,999,000.00.

These additional services are:

- the provision of security accreditation services which the Authority may call off from the Supplier to enable the devices purchased under a call off contract to remain accredited to the Emergency Services Network
- the provision of device storage services from the Supplier
- the provision of core unit replacement services from the Supplier (to enable the device to stay supported beyond the end of 2024).

#### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

SEE SECTION VI.3 - ADDITIONAL INFORMATION - FOR FULL DESCRIPTION OF THE CIRCUMSTANCES WHICH RENDERED THE MODIFICATION NECESSARY AND EXPLANATION OF THE UNFORESEEN NATURE OF THESE CIRCUMSTANCES.

#### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £3,999,000

Total contract value after the modifications

Value excluding VAT: £133,999,000