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Contract

The Provision of LTE Vehicle Devices and Accessories for the Emergency Services Network (ESN)

The Secretary of State for the Home Department

F20: Modification notice

Notice identifier: 2022/S 000-028502

Procurement identifier (OCID): ocids-h6vhtk-037499

Published 11 October 2022, 10:24am

Section I: Contracting authority/entity

I.1) Name and addresses

The Secretary of State for the Home Department

3rd Floor, Clive House, 70 Petty France

London

SW1H 9EX

Contact

ESMCP Commercial Team

Email

ESMCPsupplier@homeoffice.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/home-office>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of LTE Vehicle Devices and Accessories for the Emergency Services Network (ESN)

Reference number

C9289

II.1.2) Main CPV code

- 32500000 - Telecommunications equipment and supplies

II.1.3) Type of contract

Supplies

II.2) Description

II.2.1) Title

The Provision of LTE Vehicle Devices and Accessories for the ESN

II.2.2) Additional CPV code(s)

- 32522000 - Telecommunications equipment
- 32581000 - Data-communications equipment
- 45232332 - Ancillary works for telecommunications
- 50330000 - Maintenance services of telecommunications equipment

- 64212000 - Mobile-telephone services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

ESMCP is delivering the Emergency Services Network (ESN), a secure, 4G critical voice and data communications service using an enhanced commercial LTE network configured to give priority access for the three emergency services (3ES).

The Fixed Vehicle Devices Framework Agreement's scope includes the supply of fixed vehicle devices, extended warranty and support services, and accessories required by user organisations to access the ESN.

Relevant previous OJEU Notice numbers are:

- 2019/S 073-173137;
- 2019/S 078-187957; and
- 2021/S 030-075950

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

End date

27 November 2023

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2019/S 073-173137](#)

Section V. Award of contract/concession

Contract No

C9289

Title

The Provision of LTE Vehicle Devices and Accessories for the ESN

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

28 November 2019

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Handsfree Group Limited

Handsfree Group Limited, 6 Lumsdale Road

Manchester

M32 0UT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05519584

Internet address

www.Handsfree.com

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £130,000,000

Section VI. Complementary information

VI.3) Additional information

The Emergency Services Mobile Communications Programme (ESMCP) has modified the FVD Framework Agreement to include the above optional services to ensure the fixed vehicle devices continue to be supported during the ESN Network development, test and trial phases.

The need for the modifications has been brought about by successive and incremental delays to ESMCP which have had unforeseeable consequences. This has meant that the Supplier has been unable to achieve any device sales to User Organisations directly, as was expected (the original scope of the OJEU Notice was for a far higher value than has been or will be achieved by the Supplier). As a consequence, the Supplier requires the revenue contemplated herein to continue to support the 2,625 devices already procured by the Authority.

If the Authority does not execute this change, the Supplier is unable to support the above devices. It is important to note that the Handsfree device is the only ESN accredited fixed vehicle device available to the Authority and it is already in production.

Through procuring the security & accreditation test and core unit replacement services the Authority will continue to have access to an ESN compliant fixed vehicle device which will be used for ESN test and trial purposes by User Organisations which will help in building confidence in the ESN service – including coverage, functionality and devices. This could help to accelerate adoption of ESN (and in turn the switch-off of the legacy Airwave system).

Alternative sourcing would involve a re-procurement and repeat accreditation process for what is a modest volume of device units which would cause delay and duplication of costs for the Authority. The changes do not alter the overall nature of the contract.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 32500000 - Telecommunications equipment and supplies

VII.1.2) Additional CPV code(s)

- 32522000 - Telecommunications equipment
- 32581000 - Data-communications equipment
- 45232332 - Ancillary works for telecommunications
- 50330000 - Maintenance services of telecommunications equipment
- 64212000 - Mobile-telephone services

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

ESMCP is delivering the Emergency Services Network (ESN), a secure, 4G critical voice and data communications service using an enhanced commercial LTE network configured to give priority access for the three emergency services (3ES).

The Fixed Vehicle Devices Framework Agreement's scope includes the supply of fixed vehicle devices, extended warranty and support services, and accessories required by user Organisations to access the ESN.

Relevant previous OJEU Notice numbers are:

- 2019/S 073-173137;
- 2019/S 078-187957; and
- 2021/S 030-075950

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

End date

27 November 2023

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£3,999,000

VII.1.7) Name and address of the contractor/concessionaire

Handsfree Group Limited

Handsfree Group Limited, 6 Lumsdale Road

Manchester

M32 OUT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05519584

Internet address

www.handsfree.com

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The Authority has made a change to the original Framework Agreement to include additional services which are available to call off, which total GBP 3,999,000.00.

These additional services are:

- the provision of security accreditation services which the Authority may call off from the Supplier to enable the devices purchased under a call off contract to remain accredited to the Emergency Services Network
- the provision of device storage services from the Supplier
- the provision of core unit replacement services from the Supplier (to enable the device to stay supported beyond the end of 2024).

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

SEE SECTION VI.3 - ADDITIONAL INFORMATION - FOR FULL DESCRIPTION OF THE CIRCUMSTANCES WHICH RENDERED THE MODIFICATION NECESSARY AND EXPLANATION OF THE UNFORESEEN NATURE OF THESE CIRCUMSTANCES.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £3,999,000

Total contract value after the modifications

Value excluding VAT: £133,999,000