

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/028494-2025>

Not applicable

User Experience (Ux) and User Insight Platform

Ordnance Survey Limited

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-028494

Procurement identifier (OCID): ocds-h6vhtk-04c72f

Published 29 May 2025, 2:41pm

Section I: Contracting authority/entity

I.1) Name and addresses

Ordnance Survey Limited

Adanac Drive

Southampton

Email

russell.speight@os.uk

Country

United Kingdom

Region code

UKJ3 - Hampshire and Isle of Wight

Companies House

09121572

Internet address(es)

Main address

<https://www.ordnancesurvey.co.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

User Experience (Ux) and User Insight Platform

Reference number

TS.0516

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

OS required a robust user research and usability testing platform that delivered valuable insights and facilitated market research into user behaviour, preferences, and interactions. Additionally, there was a need for access to a diverse participant pool, enabling 24/7 user insight testing with rapid results. This platform provides reliable data from a cohort of individuals, including those OS would not typically have had access to, ensuring comprehensive and inclusive insights.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-010165](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

II.1.7

Place of text to be modified

Total value of the procurement

Instead of

Text

Value excluding VAT: £299,214.30

Read

Text

Value excluding VAT: £600,000

Section number

V.2.4

Place of text to be modified

Information on value of contract/lot (excluding VAT)

Instead of

Text

Initial estimated total value of the contract/lot: £299,214.30

Total value of the contract/lot: £299,214.30

Read

Text

Initial estimated total value of the contract/lot: £600,000

Total value of the contract/lot: £600,000

VII.2) Other additional information

The original contract award notice was published with a total value of the contract as £299,214.30. This value was based on spend in the initial 2 year contract term. This corrigendum is updating the contract award notice to £600,000. This increase in total value of the contract is to reflect potential additional spend if the extension years on the contract were taken. The contract awarded is for 2 years with the option to extend annually for a further 2 years (2+1+1).