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Not applicable

## **User Experience (Ux) and User Insight Platform**

Ordnance Survey Limited

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-028494

Procurement identifier (OCID): ocids-h6vhtk-04c72f

Published 29 May 2025, 2:41pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Ordnance Survey Limited

Adanac Drive

Southampton

#### **Email**

[russell.speight@os.uk](mailto:russell.speight@os.uk)

#### **Country**

United Kingdom

#### **Region code**

UKJ3 - Hampshire and Isle of Wight

#### **Companies House**

09121572

## **Internet address(es)**

Main address

<https://www.ordnancesurvey.co.uk/>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

User Experience (Ux) and User Insight Platform

Reference number

TS.0516

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

OS required a robust user research and usability testing platform that delivered valuable insights and facilitated market research into user behaviour, preferences, and interactions. Additionally, there was a need for access to a diverse participant pool, enabling 24/7 user insight testing with rapid results. This platform provides reliable data from a cohort of individuals, including those OS would not typically have had access to, ensuring comprehensive and inclusive insights.

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2025/S 000-010165](#)

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## Section VII. Changes

### VII.1) Information to be changed or added

#### VII.1.2) Text to be corrected in the original notice

Section number

II.1.7

Place of text to be modified

Total value of the procurement

Instead of

Text

Value excluding VAT: £299,214.30

Read

Text

Value excluding VAT: £600,000

Section number

V.2.4

Place of text to be modified

Information on value of contract/lot (excluding VAT)

Instead of

Text

Initial estimated total value of the contract/lot: £299,214.30

Total value of the contract/lot: £299,214.30

Read

Text

Initial estimated total value of the contract/lot: £600,000

Total value of the contract/lot: £600,000

## **VII.2) Other additional information**

The original contract award notice was published with a total value of the contract as £299,214.30. This value was based on spend in the initial 2 year contract term. This corrigendum is updating the contract award notice to £600,000. This increase in total value of the contract is to reflect potential additional spend if the extension years on the contract were taken. The contract awarded is for 2 years with the option to extend annually for a further 2 years (2+1+1).