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Contract

Technology Support Services Framework

BANK OF ENGLAND

F03: Contract award notice

Notice identifier: 2024/S 000-028488

Procurement identifier (OCID): ocds-h6vhtk-03e48d

Published 5 September 2024, 4:17pm

Section I: Contracting authority

I.1) Name and addresses

BANK OF ENGLAND

Threadneedle Street

LONDON

EC2R8AH

Contact

Maneesh Sharma

Email

maneesh.sharma@bankofengland.co.uk

Country

United Kingdom

Region code

UKI31 - Camden and City of London

Companies House

RC000042

Internet address(es)

Main address

<http://www.bankofengland.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Technology Support Services Framework

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Bank of England Framework Agreement for the Technology Support Services Framework to support the Bank's critical functions and processes that rely upon the Technology infrastructure and systems the Bank has in place.

The framework will be in place for four years and is a series of zero-commit Agreements with Technology suppliers. Requirements will be called off over the Term and as such the contract value represents a maximum spend over this period, on this Framework.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £60,000,000

II.2) Description

II.2.1) Title

SAP

Lot No

1

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Suppliers that retain high levels of skills in SAP, in particular Business Warehouse. The Bank retains a highly configured estate with complex and high value logistics

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 60

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Cloud

Lot No

2

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Suppliers that can deliver services covering multi cloud environments and the interoperability between them and to on premise and shared data centres. Suppliers would also need to have an understanding about consumption models, reserved instances, cloud license management and FinOps. The Bank has a variety of data centres and cloud service providers and will seek to review this over time. It is keen to improve consumption based spend and reporting and to be able to make strategic TCO decisions on location of workloads.

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 60

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Enterprise

Lot No

3

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Suppliers that are experienced in managing Enterprise Systems, including ERP solutions, M365 and D365. The Bank will be seeking to understand where the supply chain can take a more outcome-based approach to service provision

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 60

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Data

Lot No

4

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Suppliers that have strong and established development and engineering experience in the Data space in addition to Data science, architecture, strategy, and engineering capabilities.

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 60

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Networks

Lot No

5

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Suppliers that can provide telecoms (internal and external) skills, first as an augmentation model but may also look to identify and source small parts of the whole scope by the end of the contract. Suppliers that can provide capability in supporting network and infrastructure appliances and that can consult and advise on evolution of telecoms and networking, so the Bank can look to leverage future technologies to deliver its services over multiple sites.

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 60

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Infrastructure

Lot No

6

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Suppliers that can demonstrate capability managing database services and can provide TCO models as well as new approaches to Technical Debt. Suppliers that can demonstrate capability managing Server Operating Systems. Suppliers that can demonstrate capability managing Storage and Virtualisation Systems.

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 60

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Architecture and Consultancy

Lot No

7

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Suppliers that have a strong track record in providing Business and Enterprise Architecture in relation to Technology and business strategy.

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 60

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Service Integrators

Lot No

8

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Suppliers that are comfortable operating Large Change, transformation or managed services solutions across the Technology stack.

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 60

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Recruit Train Deploy

Lot No

9

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Suppliers that can provide Recruit, Train and Deploy services.

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 60

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-021222](#)

Section V. Award of contract

Lot No

Lot 1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

EPI-USE Labs Ltd

London

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

9302382

The contractor is an SME

No

V.2.3) Name and address of the contractor

Infosys Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

FC020086

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £60,000,000

Section V. Award of contract

Lot No

Lot 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2024

V.2.2) Information about tenders

Number of tenders received: 24

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Infosys

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

FC020086

The contractor is an SME

No

V.2.3) Name and address of the contractor

Accenture UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

04757301

The contractor is an SME

No

V.2.3) Name and address of the contractor

ITC Infotech Ltd

Milton Keynes

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

2777705

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £60,000,000

Section V. Award of contract

Lot No

Lot 3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2024

V.2.2) Information about tenders

Number of tenders received: 13

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Accenture UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

04757301

The contractor is an SME

No

V.2.3) Name and address of the contractor

Civica UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

01628868

The contractor is an SME

No

V.2.3) Name and address of the contractor

Infosys Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

FC020086

The contractor is an SME

No

V.2.3) Name and address of the contractor

Mastek UK Ltd

Reading

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

2731277

The contractor is an SME

No

V.2.3) Name and address of the contractor

Version 1 Solution Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

03438874

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £60,000,000

Section V. Award of contract

Lot No

Lot 4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2024

V.2.2) Information about tenders

Number of tenders received: 23

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Accenture UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

04757301

The contractor is an SME

No

V.2.3) Name and address of the contractor

Civica UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

01628868

The contractor is an SME

No

V.2.3) Name and address of the contractor

Mastek UK Ltd

Reading

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

2731277

The contractor is an SME

No

V.2.3) Name and address of the contractor

Version 1 Solutions Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

03438874

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £60,000,000

Section V. Award of contract

Lot No

Lot 5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2024

V.2.2) Information about tenders

Number of tenders received: 22

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Telstra UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03830643

The contractor is an SME

No

V.2.3) Name and address of the contractor

Accenture UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

04757301

The contractor is an SME

No

V.2.3) Name and address of the contractor

Coforge U.K. Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

02648481

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £60,000,000

Section V. Award of contract

Lot No

Lot 6

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2024

V.2.2) Information about tenders

Number of tenders received: 18

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Telstra UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03830643

The contractor is an SME

No

V.2.3) Name and address of the contractor

ITC Infotech Ltd

Milton Keynes

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

2777705

The contractor is an SME

No

V.2.3) Name and address of the contractor

Coforge U.K. Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

02648481

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £60,000,000

Section V. Award of contract

Lot No

Lot 7

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2024

V.2.2) Information about tenders

Number of tenders received: 28

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Telstra UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03830643

The contractor is an SME

No

V.2.3) Name and address of the contractor

Axiologik Ltd

Wetherby

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

10386472

The contractor is an SME

No

V.2.3) Name and address of the contractor

Credera Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

2387340

The contractor is an SME

No

V.2.3) Name and address of the contractor

Accenture UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

04757301

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £60,000,000

Section V. Award of contract

Lot No

Lot 8

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2024

V.2.2) Information about tenders

Number of tenders received: 20

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Accenture UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

04757301

The contractor is an SME

No

V.2.3) Name and address of the contractor

Cognizant Worldwide Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

07195160

The contractor is an SME

No

V.2.3) Name and address of the contractor

Mastek UK Ltd

Reading

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

2731277

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £60,000,000

Section V. Award of contract

Lot No

Lot 9

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2024

V.2.2) Information about tenders

Number of tenders received: 17

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Coforge U.K. Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

02648481

The contractor is an SME

No

V.2.3) Name and address of the contractor

QA Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

02413137

The contractor is an SME

No

V.2.3) Name and address of the contractor

Conexia Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

03949686

The contractor is an SME

No

V.2.3) Name and address of the contractor

Ten10 Solutions Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

06326413

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £60,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom