

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/028487-2022>

Contract

## **Patient Advice and Support Service for NHS Scotland**

NSS National Procurement

F20: Modification notice

Notice identifier: 2022/S 000-028487

Procurement identifier (OCID): ocds-h6vhtk-037490

Published 11 October 2022, 8:46am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NSS National Procurement

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

#### **Contact**

Sharon Muir

#### **Email**

[sharon.muir@nhs.scot](mailto:sharon.muir@nhs.scot)

#### **Telephone**

+44 7855137179

**Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11883](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883)

---

**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Patient Advice and Support Service for NHS Scotland

Reference number

NP798/16

**II.1.2) Main CPV code**

- 85312310 - Guidance services

**II.1.3) Type of contract**

Services

**II.2) Description****II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

This modification of contract term from 01/04/2023 to 31/05/2023 is to meet the additional demands of the Scottish Health and Social Care sector during the current Covid-19 pandemic and to maintain necessary supply and remove unnecessary disruption from the Authority at this time in line with Regulation 72(1)(b) of the Public Contracts (Scotland) Regulations 2015.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

2

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2016/S 223-406638](#)

---

## **Section V. Award of contract/concession**

### **Contract No**

NP798/16

### **Title**

Patient Advice and Support Service for NHS Scotland

## **V.2) Award of contract/concession**

### **V.2.1) Date of conclusion of the contract/concession award decision:**

10 November 2016

### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor/concessionaire**

Citizens Advice Scotland

Spectrum House, 2 Powderhall Rd

Edinburgh

EH7 4GB

Telephone

+44 1315501000

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor/concessionaire is an SME

Yes

### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £4,986,624

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:704420)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1LB

Email

[edinburgh@scotcourts.gov.uk](mailto:edinburgh@scotcourts.gov.uk)

Telephone

+44 1312252525

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts: An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.

The bringing of court proceedings against the Authority after the Framework Agreement has been entered into will not affect the Framework Agreement unless grounds for the imposition

of special penalties under the Public Contracts (Scotland) Regulations 2015 can be established. Otherwise the remedies that may be awarded by the courts where the Framework Agreement has been entered into are limited to the award of damages.

---

## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 85312310 - Guidance services

#### **VII.1.3) Place of performance**

NUTS code

- UKM - Scotland

Main site or place of performance

NHS Scotland entities pursuant to National Health Service (Scotland) act 1978 ie all Health boards, special Health boards, Health Improvement Scotland and the Common Services Agency)

#### **VII.1.4) Description of the procurement:**

This modification of contract term from 01/04/2023 to 31/05/2023 is to meet the additional demands of the Scottish Health and Social Care sector during the current Covid-19 pandemic and to maintain necessary supply and remove unnecessary disruption from the Authority at this time in line with Regulation 72(1)(b) of the Public Contracts (Scotland) Regulations 2015.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

2

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£135,279

### **VII.1.7) Name and address of the contractor/concessionaire**

Citizens Advice Scotland

Spectrum House, 2 Powderhall Rd

Edinburgh

EH7 4GB

Telephone

+44 1315501000

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor/concessionaire is an SME

Yes

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The change to this contract is an additional 2 month extension, from 1 April 2023 to 31 May 2023. All terms & conditions of contract remain in place.

### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

This modification of contract term from 01/04/2023 to 31/05/2023 is to meet the additional demands of the Scottish Health and Social Care sector during the current Covid-19 pandemic and to maintain necessary supply and remove unnecessary disruption from the Authority at this time in line with Regulation 72(1)(b) of the Public Contracts (Scotland) Regulations 2015. The short extension period is intended to ensure a sufficient implementation period, if required, between the award of the new agreement and the required go-live date.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £4,986,624

Total contract value after the modifications

Value excluding VAT: £5,121,903