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Contract

Community Advice Service

Worcestershire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-028483

Procurement identifier (OCID): ocds-h6vhtk-03d540

Published 27 September 2023, 11:34am

Section I: Contracting authority

I.1) Name and addresses

Worcestershire County Council

County Hall, Spetchley Road

Worcester

WR5 2NP

Contact

crebbeck@worcestershire.gov.uk

Email

crebbeck@worcestershire.gov.uk

Telephone

+44 01905843618

Country

United Kingdom

NUTS code

UKG12 - Worcestershire

Internet address(es)

Main address

<https://www.worcestershire.gov.uk>

Buyer's address

<https://www.worcestershire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Advice Service

Reference number

WCC 00003322

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Community Advice ServiceWorcestershire County Council Communities and Partnership Team are seeking to appoint a service provider to deliver a quality assured 'Community Advice service supporting the residents of Worcestershire. The service will support the most underrepresented members of our community, meeting the needs and desired outcomes of those that request support. The Community Advice service will offer free, easy to access and independent advice to all adults to help address the challenges that are affecting their lives, this will utilise a range of channels to ensure the most effective and efficient service delivery is available. The service will include both short term support and longer-term case support in line with the individual's needs.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £330,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

II.2.4) Description of the procurement

Community Advice Service

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-016487](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 August 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Worcester Citizens Advice Worcestershire and Hereford

11A The Hopmarket, Worcester

Worcester

WR1 1DL

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,300,000

Total value of the contract/lot: £3,300,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice

High Court, The Strand

London

WC2A 2LL

Country

United Kingdom