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Tender

Framework Agreement for the Maintenance, Service and Repair of HVAC Systems, Air Source and Ground Source Heat Pumps

Durham County Council

F02: Contract notice

Notice identifier: 2024/S 000-028462

Procurement identifier (OCID): ocds-h6vhtk-049869

Published 5 September 2024, 3:16pm

Section I: Contracting authority

I.1) Name and addresses

Durham County Council

County Hall

DURHAM

DH15UQ

Email

kay.duthie@durham.gov.uk

Country

United Kingdom

Region code

UKC14 - Durham CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.durham.org

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.nepo.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.nepo.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework Agreement for the Maintenance, Service and Repair of HVAC Systems, Air Source and Ground Source Heat Pumps

Reference number

DN741664

II.1.2) Main CPV code

- 50700000 - Repair and maintenance services of building installations

II.1.3) Type of contract

Services

II.1.4) Short description

This contract is for a Framework Agreement to provide the complete servicing/maintenance and any breakdown repairs of Heating, Ventilation and Air Conditioning (HVAC) systems, Air Source and Ground Source Heat Pumps within various Durham County Council and other managed buildings and associated bodies' facilities. The contract is to cover a wide and diverse range of properties, including office accommodation, public buildings, educational establishments including Academies, leisure facilities, fire and rescue stations etc.

The Council intends to appoint the successful contractor as number one ranked bidder on the framework. The second placed bidder will be held in reserve.

There is a requirement for the successful Contractor to provide unlimited emergency call outs 24-hour, 365 days a year, with agreed guaranteed response times.

The documents must be downloaded from www.nepo.org and insert DN reference DN741664 within the supplier area.

Please refer to ITT2 Part 1 Contract Specification for full details of the specification.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

This contract is for a Framework Agreement to provide the complete servicing/maintenance and any breakdown repairs of Heating, Ventilation and Air Conditioning (HVAC) systems, Air Source and Ground Source Heat Pumps within various Durham County Council and other managed buildings and associated bodies' facilities. The contract is to cover a wide and diverse range of properties, including office accommodation, public buildings, educational establishments including Academies, leisure facilities, fire and rescue stations etc.

The Council intends to appoint the successful contractor as number one ranked bidder on the framework. The second placed bidder will be held in reserve.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2027

This contract is subject to renewal

Yes

Description of renewals

The initial duration of the proposed Framework Agreement is 2 years subject to the right of the Council (at its sole discretion) to exercise its option to extend for a term of 1 year plus an additional term of 1 year or terms to be determined by the Council (at its sole discretion) but for an additional overall term of no greater than a further 2 years from the actual end date. The maximum length of the Framework contract is therefore 4 years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The initial duration of the proposed Framework Agreement is 2 years subject to the right of the Council (at its sole discretion) to exercise its option to extend for a term of 1 year plus an additional term of 1 year or terms to be determined by the Council (at its sole discretion) but for an additional overall term of no greater than a further 2 years from the actual end date. The maximum length of the Framework contract is therefore 4 years.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 2

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 October 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

7 October 2024

Local time

12:05pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Please access the tender documentation for free for full details of the specification and requirements via the NEPO Procontract www.nepo.org and access the tender using reference DN741664.

If you have any problems accessing the documents via the system, please contact the NEPO helpdesk as detailed below.

The E-tendering System Support is provided for Providers by the NEPO portal administration organisation Proactis.

Please use the method below that is appropriate to the issue that you are experiencing.

- Proactis Supplier Support Helpdesk Ticketing System (<http://proactis.kayako.com>) - To be used by Suppliers for non-time critical issues i.e. password resets / account queries, finding information, accessing the tender, etc.

- Email (ProContractSuppliers@proactis.com) - To be used in same way as ticketing system.

Any emails to this address will auto-log a support ticket on Proactis Supplier Support Helpdesk.

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

London

Country

United Kingdom