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Planning

01970 Provision of Telephony Services for SPS Establishments

Scottish Prison Service

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-028445

Procurement identifier (OCID): ocds-h6vhtk-02f68c

Published 15 November 2021, 12:04pm

Section I: Contracting authority

I.1) Name and addresses

Scottish Prison Service

Calton House, 5 Redheughs Rigg

Edinburgh

EH12 9HW

Contact

Jenny Cleworth

Email

Jennifer.Cleworth@sps.pnn.gov.uk

Telephone

+44 1313303790

Country

United Kingdom

NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

http://www.sps.gov.uk

Buyer's address

 $\frac{https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA0038}{4}$

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

01970 Provision of Telephony Services for SPS Establishments

Reference number

01970

II.1.2) Main CPV code

• 64211100 - Local telephone services

II.1.3) Type of contract

Services

II.1.4) Short description

The Scottish Prison Service (SPS) will be seeking a service provider to install a modern cloud based telephony service (hardware and software) into all of its Establishments. The service provider will be responsible for providing the cabling infrastructure, telephone handsets and a cloud based operating system to manage the service.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

• 64211100 - Local telephone services

II.2.3) Place of performance

NUTS codes

· UKM - Scotland

II.2.4) Description of the procurement

The SPS intends to contract with a service provider (on a long term basis) to install a

cloud based telephony service into every SPS Establishment. The centrally controlled system will allow users to make secure telephone calls from the privacy of their own accommodation. In addition, the service provider will provide a system which meet the SPS specific functional requirements. This will include a secure login facility, the ability to only make outbound calls, call costing, charging and accounting for billing purposes, call logging, etc. For more information please contact the SPS directly. The procurement route for this contract has yet to be finalised.

II.3) Estimated date of publication of contract notice

28 January 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

For more information please contact the SPS directly.

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(SC Ref:673774)