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Planning

## **01970 Provision of Telephony Services for SPS Establishments**

Scottish Prison Service

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-028445

Procurement identifier (OCID): ocds-h6vhtk-02f68c

Published 15 November 2021, 12:04pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Scottish Prison Service

Calton House, 5 Redheughs Rigg

Edinburgh

EH12 9HW

#### **Contact**

Jenny Cleworth

#### **Email**

[Jennifer.Cleworth@sps.pnn.gov.uk](mailto:Jennifer.Cleworth@sps.pnn.gov.uk)

#### **Telephone**

+44 1313303790

**Country**

United Kingdom

**NUTS code**

UKM75 - Edinburgh, City of

**Internet address(es)**

Main address

<http://www.sps.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00384](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00384)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

01970 Provision of Telephony Services for SPS Establishments

Reference number

01970

#### **II.1.2) Main CPV code**

- 64211100 - Local telephone services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Scottish Prison Service (SPS) will be seeking a service provider to install a modern cloud based telephony service (hardware and software) into all of its Establishments. The service provider will be responsible for providing the cabling infrastructure, telephone handsets and a cloud based operating system to manage the service.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 64211100 - Local telephone services

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

#### **II.2.4) Description of the procurement**

The SPS intends to contract with a service provider (on a long term basis) to install a

cloud based telephony service into every SPS Establishment. The centrally controlled system will allow users to make secure telephone calls from the privacy of their own accommodation. In addition, the service provider will provide a system which meet the SPS specific functional requirements. This will include a secure login facility, the ability to only make outbound calls, call costing, charging and accounting for billing purposes, call logging, etc. For more information please contact the SPS directly. The procurement route for this contract has yet to be finalised.

### **II.3) Estimated date of publication of contract notice**

28 January 2022

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

For more information please contact the SPS directly.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=673774](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=673774).

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