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Tender

## **Rough Sleeper Move-on Accommodation & Support**

Bath and North East Somerset Council

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2022/S 000-028433

Procurement identifier (OCID): ocids-h6vhtk-03746e

Published 10 October 2022, 2:35pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Bath and North East Somerset Council

Keynsham Civic Centre, Market Walk

Keynsham

BS31 1FS

#### **Contact**

Mr Andrew Brentley

#### **Email**

[andrew\\_brentley@bathnes.gov.uk](mailto:andrew_brentley@bathnes.gov.uk)

#### **Telephone**

+44 1225477110

#### **Country**

United Kingdom

**Region code**

UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

**Internet address(es)**

Main address

<http://www.bathnes.gov.uk>

Buyer's address

<http://www.bathnes.gov.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=a7bc6522-9d48-ed11-811a-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=a7bc6522-9d48-ed11-811a-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Rough Sleeper Move-on Accommodation & Support

Reference number

DN636631

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Rough Sleeper Move-on Accommodation and Support Service Specification

Bath & North East Somerset Council is seeking a provider of housing management and support services to former rough sleepers, accommodated in properties owned by the Council.

The Rough Sleeper Move-on Project is made up of 20 self-contained flats situated at 23 Grosvenor Place, Bath.

The project will provide medium to long term supported accommodation for people currently in emergency or temporary accommodation with a history of rough sleeping or at risk of returning to rough sleeping in Bath & North East Somerset.

Rough sleeping is defined in this context as anyone sleeping in the open air, such as on streets, in tents, doorways, parks, or encampments, or any place not designed for habitation such as car parks, makeshift shelters, or in vehicles.

23 Grosvenor Place is funded by MHCLG's (now DLUHC) Next Steps Accommodation Programme, which was established to generate move-on accommodation for former rough sleepers currently living in emergency 'Everyone In' accommodation set up in response to the Covid-19 pandemic to ensure that no one was sleeping rough during the national lockdown. 50 people who had been rough sleeping in B&NES were housed in emergency accommodation as part of the initial 'Everyone In' work in March, April and

May 2020, and many are still sustaining their placements. The Dispersed Lettings response will be funded by the Council.

The Rough Sleeper Move-on Project adds significantly to the range and volume of specialist accommodation for former rough sleepers and those at risk of rough sleeping into the future, adding capacity to B&NES's supported housing pathway, and meeting the needs of those who rough sleep in B&NES. 23 Grosvenor Place has recently been fully-refurbished to a high standard to ensure a good environment for improving outcomes for former rough sleepers.

Discussions with MHCLG on security of tenure at 23 Grosvenor Place resulted in an agreement that excluded licenses are being used at 23 Grosvenor Place. Two flats on the ground floor have been refurbished to a fully-accessible standard and, to ensure any former rough sleeper with mobility issues can be accommodated, these will permanently be let under Excluded License.

The building includes an office and counselling rooms. The office accommodates 4 members of staff and a remote video doorbell enables control of the front door during the day. Residents only have keys to their own flat/studio. Overnight concierge staff are sited on the ground floor near the front door. Visitors and guests are not allowed. CCTV covers the front of the building and, combined with regular patrols along Grosvenor Place, enables staff to pick up on any anti-social behaviour that might impact on nearby residents.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.2) Description**

##### **II.2.3) Place of performance**

NUTS codes

- UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

##### **II.2.4) Description of the procurement**

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Description of the service to be procured

23 Grosvenor Place

- a) The service will manage the building, carry out all housing management tasks (see Appendix A3 for further details) and provide support to former rough sleepers within the specified building.
- b) The service will be delivered through appropriately trained and experienced support workers based primarily in a dedicated office within the building. Support will focus on further recovery and positive, longer-term resettlement. It will use Personal Housing Plans as the basis for housing related outcomes. Support will be provided through on-site one to one sessions and, if appropriate, in therapeutic or practical group work, either provided by the service or arranged with another provider.
- c) A 24-hour concierge service are a key element of the service and costs for providing this are included in the allocation. It will provide assurance for the building and residents overnight and will act as a security presence which promotes community safety in the immediate vicinity of the building (defined as Grosvenor Place, including the rear of the building adjoining Ringswell Gardens).
- d) The service will signpost and refer to other relevant community-based services (mental health, substance misuse, employment & training, health & wellbeing) to meet the needs of the individual, which could include working together with those agencies to develop joint support plans .
- e) The service will work with residents to develop peer links and informal social connections to ensure they have an established network of support when they move on.
- f) Two months before residents are due to move into their next accommodation placement, support workers will begin working towards a handover with appropriate services, including planning for referrals to additional services, to ensure that residents' needs continue to be met.

#### **II.2.6) Estimated value**

Value excluding VAT: £1,000,000

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

60

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

Please Register your interest at <https://www.supplyingthesouthwest.org.uk/>

All tender related documents can be found on this portal

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

2 November 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.5) Scheduled date for start of award procedures**

28 November 2022

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Please Register your interest at <https://www.supplyingthesouthwest.org.uk/>

All tender related documents can be found on this portal

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Bath & North East Somerset Council

Lewis House Manvers Street

Bath

BA1 1JG

Country

United Kingdom

### **VI.4.2) Body responsible for mediation procedures**

Bath & North East Somerset Council

Lewis House Manvers Street

Bath

BA1 1JG

Country

United Kingdom

### **VI.4.4) Service from which information about the review procedure may be obtained**

Supply the Southwest

Bath

Country

United Kingdom

