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Tender

Residential Respite for Adults with Learning Disability (Hotel in the Park)

Tower Hamlets

F02: Contract notice

Notice identifier: 2023/S 000-028432

Procurement identifier (OCID): ocids-h6vhtk-040407

Published 26 September 2023, 6:38pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

Town Hall 160 Whitechapel Road

London

E1 1BJ

Contact

Mr Michael Glasspool

Email

michael.glasspool@towerhamlets.gov.uk

Telephone

+44 2073645000

Country

United Kingdom

Region code

UK142 - Tower Hamlets

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Opportunities/Index?tabName=opportunities&resetFilter=True>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Opportunities/Index?tabName=opportunities&resetFilter=True>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://procontract.due-north.com/Opportunities/Index?tabName=opportunities&resetFilter=True>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Residential Respite for Adults with Learning Disability (Hotel in the Park)

Reference number

DN690522

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Tower hamlets is seeking to contract with a suitably qualified and experienced provider to re-procure the contract for the Hotel in Park residential respite service, a 24/7 service providing short breaks for residents. With award November 23 and mobilisation for service commencement at the latest early January 24 . The council will be seeking a provider with the resources, capacity and experience to mobilise at pace with the ability to partner with the council to deliver a three year contract with permission for 2 one year contract extensions.

The tender is for an accelerated open tender for two weeks due to urgency under regulation 27.5 of The Public Procurement Regulations 2015 and TUPE is involved in this tender

The service is located in a Council owned building (Sewardstone Road Tower Hamlets) which is currently under renovation and due to have works completed by the end of September 2023. These capital works will provide a newly refurbished ground floor respite provision delivering an improvement to the quality standard of the environment.

II.1.5) Estimated total value

Value excluding VAT: £3,668,637

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

The London Borough of Tower Hamlets has been commissioning residential respite support for adults with learning disability for many years. This procurement is taking place because of the expiry of the existing contract.

This specification reflects the current local context and priorities including:

- 'Living Well, The Adult Learning Disability Strategy 2017-2020': whilst is due to be refreshed maintains a strong and agreed commitment to have choice and the right support.
- the Tower Hamlets Carers Strategy; and
- the strengthening and refreshing of the Learning Disability Partnership Board.

The specification reflects and incorporates points made by service users and their family/carers in consultations and the findings and evidenced practice from research and development over the last years.

The service will need to work closely with Commissioners and the Community Learning Disability Service (CLDS) as part of a continuous improvement and development approach, so it is able to deliver respite for an increased number of individuals with challenging behaviour and complex needs.

The service is to be provided from the ground floor of a Council owned building in Sewardstone Road, E2 and the successful provider will be expected to enter into a lease arrangement with the Authority for the duration of the contract. A copy of the Heads of Terms (which form the basis of the lease) and floorplans are contained within the tender pack. Agreement to these and the contract (the terms and conditions of this are also included in the tender pack) is a condition of the contract award.

The service must be person-centred with an emphasis on supporting individuals to set their own goals and develop their skills through active participation in a wide range of activities in the community and at the premises during their stay. Activities should meet people's individual needs and aspirations. People must be able to participate in activities throughout the week, including weekends and evenings. This will include supporting people to continue to access any activities they regularly attend as well as providing activities or supporting them to participate in local and community activities during their stay.

The service objectives are to provide respite to the full capacity of the premises for Tower Hamlets clients only who have respite allocated by the Community Learning Disability Service as part of their support plan. This will be as follows:

- 1,825 planned stays (5 beds for 365 days per year); and
- 730 emergency stays (2 beds for 365 days per year).

A stay is assumed to generally be for 24 hours and the service provision must include delivery of a programme of care, support and a varied range of activities for the full capacity of seven people for all seven evenings of the week (4pm to 10am) and during the daytime (10am to 4pm) at weekends. On week days during the day time (10am to 4pm), the service must ensure that all 7 people are supported, either by enabling them to participate in their regular programme of activities or by directly providing a programme for them.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 40%

II.2.6) Estimated value

Value excluding VAT: £3,668,637

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Initial contract is for 36 months with permission to extend the contract two periods of 12 months for a total contact length of 60 months (Five years)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The current contract was due to expire on 17/02/2024.but the current provider wishes to exit the service by the end of December thus The London Borough of Tower Hamlets is launching a tender under the accelerated Open Procedure under Regulation 27.5 of The Public Procurement Regulations 2015.due to urgency for 15 days. This procurement also includes TUPE transfers.

With award November 23 and mobilisation for service commencement at the latest early January 24 . The council will be seeking a provider with the resources, capacity and experience to mobilise at pace with the ability to partner with the council to deliver a three year contract with permission for 2 one year contract extensions.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

Accelerated procedure

Justification:

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With award November 23 and mobilisation for service commencement at the latest early January 24 . The council will be seeking a provider with the resources, capacity and experience to mobilise at pace with the ability to partner with the council to deliver a three year contract with permission for 2 one year contract extensions.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 October 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

13 October 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://www.towerhamlets.gov.uk/Home.aspx>